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<u>To</u>: Councillor Reynolds, <u>Convener</u>; Councillor Malik, <u>Vice Convener</u>; and Councillors Allan, Bell, Delaney, McRae, Catriona Mackenzie, Sellar and Townson.

Town House, ABERDEEN 28 May 2018

LICENSING COMMITTEE

The Members of the **LICENSING COMMITTEE** are requested to meet in Committee Room 2 - Town House on **TUESDAY**, **5 JUNE 2018 at 10.00 am**.

FRASER BELL CHIEF OFFICER - GOVERNANCE

BUSINESS

DETERMINATION OF URGENT BUSINESS

1.1 <u>There are no items of urgent business at this time.</u>

DETERMINATION OF EXEMPT BUSINESS

2.1 <u>Members are requested to determine that any exempt business be considered with the press and public excluded.</u>

CONFIDENTIAL BUSINESS

3.1 <u>Items of confidential business are listed at item 7 on the agenda.</u>

DECLARATIONS OF INTEREST

4.1 <u>Members are requested to intimate any declarations of interest</u> (Pages 7 - 8)

REQUESTS FOR DEPUTATION

5.1 None received at this stage

MINUTES, COMMITTEE BUSINESS STATEMENT AND COMMITTEE TRACKER

- 6.1 Minute of Previous Meeting of 17 April 2018 (Pages 9 34)
- 6.2 <u>Minutes of the Meetings of the Licensing Sub Committee of 25 April, 2 and 21 May 2018 for approval</u> (Pages 35 46)
- 6.3 Committee Business Planner (Pages 47 50)

CONFIDENTIAL INFORMATION - APPLICATIONS, INCLUDING LIST OF APPLICATIONS, TO BE HEARD IN PRIVATE

Applications to be heard in private and treated as confidential information in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973.

- 7.1 <u>Landlord Registration</u> (Pages 53 58)
- 7.2 <u>Application for the Renewal of a Taxi Driver's Licence</u> (Pages 59 60)
- 7.3 Request for Exemption from the Street Knowledge Test (Pages 61 62)
- 7.4 <u>Application for the Renewal of a Private Hire Driver's Licence</u> (Pages 63 64)
- 7.5 Application for the Renewal of a Taxi Driver's Licence (Pages 65 68)
- 7.6 Application for the Renewal of a Taxi Driver's Licence (Pages 69 72)
- 7.7 Application for the Renewal of a Taxi Driver's Licence (Pages 73 76)
- 7.8 Request to be Exempt from the Requirement to provide a Wheelchair Accessible Vehicle (Pages 77 80)

APPLICATIONS FOR LICENCES - INCLUDING LIST OF APPLICATIONS

- 8.1 <u>Grant of a Licence for a House in Multiple Occupation 71 Gardner Crescent, Aberdeen</u> (Pages 85 88)
- 8.2 <u>Renewal of a Licence for a House in Multiple Occupation 12D Roslin</u> Street, Aberdeen (Pages 89 - 92)

- 8.3 Renewal of a Licence for a House in Multiple Occupation 33A Balnagask Avenue, Aberdeen (Pages 93 96)
- 8.4 Renewal of a Licence for a House in Multiple Occupation 216B Holburn Street, Aberdeen (Pages 97 100)
- 8.5 Renewal of a Licence for a House in Multiple Occupation 14C Wellington Street, Aberdeen (Pages 101 104)
- 8.6 <u>Grant of a Licence for a House in Multiple Occupation 71 Constitution Street, Aberdeen</u> (Pages 105 108)
- 8.7 Renewal of a Licence for a House in Multiple Occupation 1 Abbotswell Drive, Aberdeen (Pages 109 112)
- 8.8 <u>Grant of a Licence for a House in Multiple Occupation 102 Clifton Road, Aberdeen</u> (Pages 113 116)
- 8.9 Renewal of a Licence for a House in Multiple Occupation 61 Leslie Road, Aberdeen (Pages 117 128)
- 8.10 <u>Grant of a Licence for a House in Multiple Occupation 61 Clifton Road, Aberdeen</u> (Pages 129 136)
- 8.11 Request for Suspension of a Late Hours Catering Licence Marco's, 12
 Belmont Street (Pages 137 144)
- 8.12 <u>Application for the Renewal of a Street Trader's Licence Lisan Eryigit Hareness Road</u> (Pages 145 146)
- 8.13 <u>Application for the Renewal of a Street Trader's Licence Lisan Eryigit Craigshaw Crescent</u> (Pages 147 148)
- 8.14 <u>Application for the Renewal of a Street Trader's Licence Allan Strachan</u> (Pages 149 150)
- 8.15 <u>Application for the Grant of a Second Hand Dealer's Licence Deimatas Juscius</u> (Pages 151 158)
- 8.16 <u>Application for the Grant of a Taxi Driver's Licence Zoulfaghar Mollaeian</u> (Pages 159 160)
- 8.17 <u>Application for the Grant of a Taxi Driver's Licence Kathiravelu</u> Manimaran (Pages 161 - 162)

- 8.18 <u>Application for the Grant of a Taxi Driver's Licence Robert MackIntosh</u>
 <u>McKenzie</u> (Pages 163 164)
- 8.19 <u>Application for the Grant of a Taxi Driver's Licence Edward Donald</u> (Pages 165 166)
- 8.20 <u>Application for the Grant of a Temporary Taxi Driver's Licence William</u> Duguid (Pages 167 168)
- 8.21 <u>Application for the Renewal of a Taxi Driver's Licence Gordon Anderson</u> (Pages 169 170)
- 8.22 <u>Application for the Renewal of a Taxi Driver's Licence Jamie Gibson</u> (Pages 171 172)
- 8.23 <u>Application for the Renewal of a Taxi Driver's Licence Brian Ogg</u> (Pages 173 174)
- 8.24 <u>Application for the Renewal of a Taxi Driver's Licence Lee Webster</u> (Pages 175 176)
- 8.25 <u>Application for the Renewal of a Taxi Driver's Licence Steven Marwick</u> (Pages 177 178)
- 8.26 <u>Application for the Grant of a Private Hire Car Driver's Licence Jacek Guzowski</u> (Pages 179 180)
- 8.27 <u>Application for the Renewal of a Private Hire Car Driver's Licence Wayne</u> <u>Greig</u> (Pages 181 - 182)
- 8.28 Application for the Grant of a Private Hire Car Driver's Licence Reynaldo Santos (Pages 183 184)
- 8.29 Application for the Renewal of a Taxi Licence Rainbow Cars Ltd (T813) (Pages 185 186)
- 8.30 <u>Application for the Renewal of a Taxi Licence Thomas Brebner</u> (Pages 187 188)
- 8.31 <u>Application for the Renewal of a Taxi Licence Rainbow Cars Ltd (T855)</u> (Pages 189 190)
- 8.32 <u>Application for the Grant of a Private Hire Car Licence Raymond William</u> Christie (Pages 191 - 192)

- 8.33 <u>Application for the Renewal of a Private Hire Car Licence Adam Marciniak</u> (Pages 193 194)
- 8.34 <u>Application for the Renewal of a Private Hire Car Licence Lee Parker</u> (Pages 195 196)

COMMITTEE REPORTS

- 9.1 Wheelchair Accessible Vehicle Taxi Policy Update (Pages 197 322)
- 9.2 <u>Taxi Fare Review</u> (Pages 323 340)

Website Address: www.aberdeencity.gov.uk

Should you require any further information about this agenda, please contact Allison Swanson, tel 01224 522822 or email aswanson@aberdeencity.gov.uk



Agenda Item 4.1

You must consider at the earliest stage possible whether you have an interest to declare in relation to any matter which is to be considered. You should consider whether reports for meetings raise any issue of declaration of interest. Your declaration of interest must be made under the standing item on the agenda, however if you do identify the need for a declaration of interest only when a particular matter is being discussed then you must declare the interest as soon as you realise it is necessary. The following wording may be helpful for you in making your declaration.

OR

I have considered whether I require to declare an interest in item (x) for the following reasons however, having applied the objective test, I consider that my interest is so remote / insignificant that it does not require me to remove myself from consideration of the item.

OR

I declare an interest in item (x) for the following reasons however I consider that a specific exclusion applies as my interest is as a member of xxxx, which is

- (a) a devolved public body as defined in Schedule 3 to the Act;
- (b) a public body established by enactment or in pursuance of statutory powers or by the authority of statute or a statutory scheme;
- (c) a body with whom there is in force an agreement which has been made in pursuance of Section 19 of the Enterprise and New Towns (Scotland) Act 1990 by Scottish Enterprise or Highlands and Islands Enterprise for the discharge by that body of any of the functions of Scottish Enterprise or, as the case may be, Highlands and Islands Enterprise; or
- (d) a body being a company:
 - i. established wholly or mainly for the purpose of providing services to the Councillor's local authority; and
 - ii. which has entered into a contractual arrangement with that local authority for the supply of goods and/or services to that local authority.

OR

I declare an interest in item (x) for the following reasons.....and although the body is covered by a specific exclusion, the matter before the Committee is one that is quasi-judicial / regulatory in nature where the body I am a member of:

- is applying for a licence, a consent or an approval
- is making an objection or representation
- has a material interest concerning a licence consent or approval
- is the subject of a statutory order of a regulatory nature made or proposed to be made by the local authority.... and I will therefore withdraw from the meeting room during any discussion and voting on that item.

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ABERDEEN, 17 April 2018. Minute of meeting of the LICENSING COMMITTEE. <u>Present</u>: Councillor Malik, <u>Convener</u>; and Councillors Allan, Delaney, Donnelly (as a substitute for Councillor Reynolds), Lumsden (as a substitute for Councillor Bell for articles 1 to 12 and up to article13 of appendix A) Macdonald (as a substitute for Councillor Bell for articles for article 7 onwards (from article 18 of appendix A), Catriona Mackenzie, McRae, Sellar and Townson.

The agenda and reports associated with this minute can be found at:https://committees.aberdeencity.gov.uk/ieListDocuments.aspx?Cld=149&Ml d=6262&Ver=4

Please note that if any changes are made to this minute at the point of approval, these will be outlined in the subsequent minute and this document will not be retrospectively altered.

CONVENER

1. In the absence of the Convener, Councillor Malik, Vice Convener, took the Chair for today's meeting.

URGENT BUSINESS

2. The Committee noted that there were no items of urgent business.

EXEMPT BUSINESS

3. The Convener proposed that the Committee consider item 9.1 (Process and Performance for Medical Assessments in relation to Taxi and Private Hire Care Drivers) with the press and public excluded.

The Committee resolved:-

in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973, to exclude the press and public from the meeting during consideration of item 9.1 so as to avoid disclosure of exempt information of the classes described in paragraphs 6, 8 and 10 of Schedule 7(A) of the Act.

CONFIDENTIAL BUSINESS

4. The Committee was advised that the applications listed at item 7 and 8.9 on the agenda were to be heard in private and treated as confidential information in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973.

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The Committee resolved:

to note that applications/requests to be heard in private and treated as confidential information in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973 were listed at item 7 and 8.9 on the agenda.

DECLARATIONS OF INTEREST

- **5.** The following declaration of interest was intimated at this time:
- (i) Councillor Malik, Convener, declared an interest in relation to item 8.10 (Application for the Renewal of a Private Hire Car Driver's Licence Rajneesh Rattan), by virtue of knowing the applicant, and withdrew from the meeting prior to consideration of this item.

REQUEST FOR DEPUTATION IN RELATION TO ITEM 8.25 (TAXI FARE REVIEW) FROM MR MATTHEWS, ABERDEEN INTERNATIONAL AIRPORT

6. The Committee had before it a request for deputation from Mr Matthews, Aberdeen International Airport in relation to item 8.25 (Taxi Fare Review) on the agenda.

The Committee resolved:-

to note the deputation and that it would be heard immediately prior to consideration of item 8.25 (Taxi Fare Review) on the agenda.

REQUEST FOR DEPUTATION IN RELATION TO ITEM 8.25 (TAXI FARE REVIEW) FROM MR MCCOLL, ABERDEEN TAXI GROUP

7. The Committee had before it a request for deputation from Mr McColl, Aberdeen Taxi Group in relation to item 8.25 (Taxi Fare Review) on the agenda.

The Committee resolved:-

to note the deputation and that it would be heard immediately prior to consideration of item 8.25 (Taxi Fare Review) on the agenda.

MINUTE OF MEETING OF 6 FEBRUARY AND 14 MARCH 2018

8. The Committee had before it the minutes of its meeting of 6 February and 14 March 2018 for approval.

The Committee resolved:-

to approve the minutes as correct records.

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MINUTES OF THE MEETINGS OF THE LICENSING URGENT BUSINESS SUB COMMITTEE OF 25 JANUARY AND 15, 20, 23 AND 28 FEBRUARY 2018

9. The Committee had before it the minutes of the meetings of the Licensing Urgent Business Sub Committee of 25 January and 15, 20, 23 and 28 February 2018 for approval.

The Committee resolved:-

to approve the minutes as correct records.

MINUTE OF THE MEETING OF THE LICENSING EVIDENTIAL HEARINGS SUB-COMMITTEE OF 19 FEBRUARY 2018

10. The Committee had before it the minute of the meeting of the Licensing Evidential Hearings Sub Committee of 19 February 2018 for approval.

The Committee resolved:-

to approve the minute as a correct record subject to amending the date in the sederunt from 2017 to 2018.

MINUTES OF THE MEETINGS OF THE LICENSING SUB COMMITTEE OF 21 AND 22 MARCH AND 3 APRIL 2018

11. The Committee had before it the minutes of the meetings of the Licensing Sub Committee of 22 March and 3 April 2018.

The Committee resolved:-

to approve the minutes as correct records.

COMMITTEE BUSINESS PLANNER

12. The Committee had before it the committee business planner as prepared by the Chief Officer – Governance.

The Committee resolved:-

- (i) to agree that the reports on the taxi demand survey and taxi rank review scheduled to be submitted at the Committee's meeting in June would be delayed to the Committee's meeting on 21 August 2018 to provide sufficient time for the external company to complete the survey and review; and
- (ii) to otherwise note the committee business planner.

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CONFIDENTIAL INFORMATION

The press and public were excluded from the meeting for consideration of the applications listed in section 7 on the agenda and appendix A of the minute which contained confidential information in terms of Section 50A 3(b) of the Local Government (Scotland) Act 1973.

APPLICATION FOR LICENCES

13. The Committee had before it, for its consideration, the applications listed in Appendix A to this minute.

The Committee resolved:-

that all applications be determined on the basis shown in Appendix A and that all licences were subject to the Council's standard conditions unless otherwise stated.

APPLICATION FOR LICENCES

14. The Committee had before it, for its consideration, the applications listed in Appendix B to this minute.

The Committee resolved:-

that all applications be determined on the basis shown in Appendix B and that all licences were subject to the Council's standard conditions unless otherwise stated.

In accordance with the decision recorded at article 3 of this minute, the following item of business (article 13 of this minute) was considered with the press and public excluded.

PROCESS AND PERFORMANCE FOR MEDICAL ASSESSMENTS IN RELATION TO TAXI AND PRIVATE HIRE CAR DRIVERS

15. With reference to article 3 of appendix A of the minute of the meeting of the Licensing Committee of 6 February 2018, the Committee had before it a report by the Chief Officer – Governance which detailed the process and performance for medical assessments for taxi and private hire car driver applications.

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The report recommended:-

that the Committee note the processes and performance of Aberdeen City Council's independent medical provider, in relation to taxi and private hire car driver medical referrals.

The Committee resolved:-

to approve the recommendation.

SUSPENSION OF STANDING ORDER 37.2 (LENGTH OF MEETINGS)

16. During consideration of the following item of business (article 15 of this minute), the Convener proposed that the Committee suspend Standing Order 39.2 (Length of Meetings) to enable the meeting to continue beyond six hours.

The Committee resolved:-

to agree to suspend Standing Order 39.2 (Length of Meetings).

TAXI FARE REVIEW

- **17.** (A) In accordance with article 5 of this minute, the Committee received a deputation from Mr Matthews, Aberdeen International Airport in relation to item 8.25 (Taxi Fare Review) on the agenda.
- Mr Matthews advised that the Aberdeen International Airport supported the recommendation to remove the wording (airport taxis only) from the surcharge for the airport barrier charge.

He advised that it was the intention of Aberdeen International Airport to bring the operation of the main walk up taxi rank (Green Zone Taxi Operation) in house as of 1 June 2018 as part of a number of changes being introduced which would include investment into improving the Airport Taxi Facilities and a strategy to enhance the overall service provision for passengers. He explained that Aberdeen International Airport recommended parity of the charge for direct access to the controlled forecourt. This was to restrict access to unnecessary travel in and out of the forecourt which could become extremely congested at times, in an attempt to improve the Health and Safety of passengers, 3rd parties and members of staff.

The Committee asked a number of questions of Mr Matthews.

(B) In accordance with article 6 of this minute, the Committee received a deputation from Mr McColl, Aberdeen Taxi Group in relation to item 8.25 (Taxi Fare Review) on the agenda.

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Mr McColl advised that the taxi and private hire trade had had meetings with the Council to discuss the taxi fare review and at those meetings there was a consensus that the trade agreed with parts of the report especially in respect to the rise in costs over the last few years.

He explained that it was the Aberdeen Taxi Group's opinion that costs had actually risen by more than the report stated as although the trade used the same formula they certainly didn't agree with where some of the information now came from. He advised that the Aberdeen Taxi Group felt that some of the information was now outdated and using information from 2014 was not ideal. However, they also accepted that until this formula was changed as part of the bigger picture then there was little that could be done at this time.

He also recommended that the proposed fare structure should not include 2 and 1 pence pieces and asked that the fares be rounded up. Again the Taxi Group realised this might mean that the increase was slightly higher than 5% but for a working practice for a taxi driver they felt it had to be considered.

Finally, he advised that the Taxi Group certainly agreed that it should only be the basic tariff that was increased and that all extras should stay the same. Although the tariff might seem complicated to some the Taxi Group felt that it couldn't be adjusted to the detriment of the taxi driver and therefore all extras should stay the same.

The Committee asked a number of questions of Mr McColl.

(C) The Committee had before it a report by the Chief Officer – Governance which provided information which would allow the Committee to reach an informed decision on any changes to be made to the current taxi fare tariff and comply with its duty to review taxi fares under section 17 of the Civic Government (Scotland) Act 1982.

The report recommended:-

that the Committee -

- (a) approve for consultation the fare review options set out at section 4 of the report and instructs the Chief Officer - Governance to conduct a consultation as outlined in section 5 below on the same subject to; and
- (b) instruct the Chief Officer Governance to submit a report to the Licensing Committee on 5 June 2018 on the outcome of the fare review proposal consultation and seeking a final decision on the future fee levels to be adopted from 26 June 2018.

The Committee resolved:-

(i) to approve for consultation the fare review options set out at section 4 of the report subject to the options stating clearly which were third party charges and the retention of the wording (non-airport taxis only) at Surcharge 8 and instructs the

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Chief Officer - Governance to conduct a consultation as outlined in section 5 below on the same subject to; and

- (ii) (ii) to approve recommendation (b) as above.COUNCILLOR MALIK, <u>Convener</u>.



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APPENDIX A

1. <u>APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S</u> LICENCE

Application Reference Number - 8/09

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 7 May 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was not in attendance, but had submitted a letter for consideration by the Committee.

The Committee resolved:-

to defer consideration of the application to a meeting of the Sub Committee to provide another opportunity for the applicant to be present and to submit information.

2. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/01

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 5 May 2018; (2) a letter of representation from the Chief Constable, Police Scotland, c/o Aberdeen City Division dated 14 December 2017; and (3) a letter from the Council's Occupational Health provider dated 9 January 2018.

The applicant was not in attendance.

Sergeant Flett was in attendance and spoke in support of Police Scotland's letter of representation.

The Committee asked questions of Sergeant Flett.

Sergeant Flett did not take up the opportunity to sum up.

The Committee resolved:

to refuse the application on the grounds that the applicant was not a fit and proper person.

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3. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/02

The Committee noted that the application had been granted under delegated powers.

4. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> <u>Application Reference Number - 7/03</u>

The Committee noted that the application had been granted under delegated powers.

5. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/04

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 23 May 2018; and (2) a letter form the Council's Occupational Health Provider dated 21 March 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

- (i) to refuse the application;
- to agree that should the applicant meet the Group 2 DVLA medical criteria following receipt of a further medical report this would result in a material change of circumstance and therefore a new application could be processed for the applicant; and
- (iii) should the applicant submit a new application, to agree to waive the fee for that single application and the requirement for the applicant to undertake a street knowledge test.

6. APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

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Application Reference Number - 7/05

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 26 May 2018; and (2) a letter form the Council's Occupational Health Provider dated 18 January 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

7. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/06

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 30 April 2018; and (2) a letter form the Council's Occupational Health Provider dated 4 December 2017.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under

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delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

8. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/07

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 22 May 2018; and (2) a letter form the Council's Occupational Health Provider dated 1 February 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

9. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> <u>Application Reference Number - 7/08</u>

The Committee had before it (1) an information sheet prepared by the Head of Legal and Democratic Services in respect of the application which advised that the application had to be determined by 29 May 2018; and (2) a letter form the Council's Occupational Health Provider dated 11 January 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

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The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

10. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/09

The Committee noted that the application had been granted under delegated powers.

11. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/10

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 26 April 2018; and (2) a letter form the Council's Occupational Health Provider dated 29 November 2017.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

12. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> <u>Application Reference Number - 7/11</u>

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The Committee noted that the application had been granted under delegated powers.

13. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/12

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 29 April 2018; and (2) a letter from the Council's Occupational Health Provider dated 8 February 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application during which she advised of the content of a further letter from the Council's Occupational Health Provider dated 11 April 2018.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

- (i) to refuse the application;
- (ii) to agree that should the applicant meet the Group 2 DVLA medical criteria following receipt of a further medical report this would result in a material change of circumstance and therefore a new application could be processed for the applicant; and
- (iii) should the applicant submit a new application, to agree to waive the fee for that single application and the requirement for the applicant to undertake a street knowledge test.

14. <u>APPLICATION FOR THE GRANT OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/13

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 26 April 2018; and (2) a letter from the Council's Occupational Health Provider dated 31 January 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was not in attendance.

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The Committee resolved:-

to refuse the application.

15. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/14

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 1 May 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

16. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/15

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 26 May 2018; and (2) a letter from the Council's Occupational Health Provider dated 13 February 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

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The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

17. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/16

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 29 April 2018; and (2) a letter from the Council's Occupational Health Provider dated 17 January 2018.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

18. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/17

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 5 May 2018; and (2) a letter from the Council's Occupational Health Provider dated 28 December 2017.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

17 April 2018

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a meeting of the Licensing Sub Committee for consideration.

19. <u>APPLICATION FOR THE GRANT OF A TAXI DRIVER'S LICENCE</u> <u>Application Reference Number - 7/18</u>

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the request for exemption from the Committee's street knowledge test for taxi drivers.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the request during which she advised that the item was a request for exemption from the Committee's street knowledge test for taxi drivers and not an application for grant of a taxi driver's licence as stated on the documentation.

The applicant was not in attendance, but had submitted a letter.

The Committee resolved:-

to defer consideration to the next meeting of the Committee or a meeting of the Sub Committee to enable the applicant to be present.

20. <u>APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE</u> Application Reference Number - 7/19

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the request for exemption from the Committee's street knowledge test for taxi drivers.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the request during which she advised that the item was a request for exemption from the Committee's street knowledge test for taxi drivers and not an application for grant of a taxi driver's licence as stated on the documentation.

17 April 2018

The applicant was in attendance, accompanied by a friend who spoke in support of the request.

The Committee resolved:-

to agree that the applicant be exempt from the requirement to undertake a street knowledge test on the basis of the individual circumstances and thereby to grant the application.

21. <u>APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S</u> LICENCE

Application Reference Number - 7/20

The Committee had before it (1) an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had to be determined by 14 August 2018; and (2) a letter from the Council's Occupational Health Provider.

Mrs May, Legal Advisor, provided the Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of his application.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

- (i) to refuse the application; and
- (ii) to instruct the Team Leader Licensing to write to the Council's occupational health provider regarding the content of the letter in respect of this applicant.

17 April 2018

APPENDIX B

1. RENEWAL OF A LICENCE FOR A HOUSE IN MULTIPLE OCCUPATION - 8 ELMFIELD TERRACE, ABERDEEN

Application Reference Number - 8/01

The Committee had before it a report by the Private Sector Housing Manager in respect of the application.

The applicant's agent, Mr Alan Morrison, was in attendance and spoke in support of the application.

The respondent, Mrs Frances Cruickshank, was in attendance and spoke in support her representation.

The Committee asked questions of the respondent and applicant.

Neither the applicant nor the respondent took up the opportunity to sum up.

The Committee resolved:-

to grant the licence.

2. RENEWAL OF A LICENCE FOR A HOUSE IN MULTIPLE OCCUPATION - 3 CATTOFIELD PLACE, ABERDEEN

Application Reference Number - 8/02

The Committee had before it a report by the Private Sector Housing Manager in respect of the application.

The applicant, Mr Robert Sutherland, was in attendance and spoke in support of the application.

The respondent, Mr Malcolm Nicol, was in attendance and spoke in support his representation.

The Committee asked questions of the respondent and applicant.

Neither the applicant nor the respondent took up the opportunity to sum up.

The Committee resolved:-

to grant the licence.

17 April 2018

3. RENEWAL OF A LICENCE FOR A HOUSE IN MULTIPLE OCCUPATION - 37 CORTHAN CRESCENT, ABERDEEN

Application Reference Number - 8/03

The Committee had before it a report by the Private Sector Housing Manager in respect of the application.

The applicant, Mr Alex Mijares, was in attendance and spoke in support of the application.

The respondents, Mr and Mrs Wilczok, were not in attendance or represented.

The Committee asked questions of the applicant.

The applicant did not take up the opportunity to sum up.

The Committee resolved:-

to grant the licence.

4. <u>APPLICATION FOR THE RENEWAL OF A STREET TRADER'S LICENCE - C&L CATERING PARTNERSHIP</u>

Application Reference Number - 8/04

The Committee noted that the application had been granted under delegated powers.

5. APPLICATION FOR THE GRANT OF A STREET TRADER'S LICENCE - ELAINE ELRICK

Application Reference Number - 8/05

The Committee noted that the application had been granted under delegated powers.

6. <u>APPLICATION FOR THE VARIATION OF A STREET TRADER'S LICENCE - ELAINE SULLIVAN "SULLY SNACKS"</u> Application Reference Number - 8/06

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 14 July 2018, and four letters of representation from (1) Police Scotland; (2) the Council's Roads

17 April 2018

Department; (3) Nigg Community Council; and (4) Aberdeen ad District Angling Association.

The applicant, Elaine Sullivan, was not in attendance.

Only one of the respondents, the Aberdeen and District Angling Association was in attendance or represented and Mr Robert Dey spoke on behalf of the Association.

The Committee heard from Mrs may, legal Advisor, who advised that that Roads had confirmed by email that they would not give the applicant permission to use the location requested in the application.

The Committee resolved:-

to refuse the application.

7. APPLICATION FOR A PUBLIC CHARITABLE COLLECTION - EMMA MOORE - CHILEGALREN HOSPICE ASSOCIATION SCOTLAND Application Reference Number - 8/07

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it requested a Public Charitable Collection on Sunday 17 June 2018 at Hazlehead Park during the Highland Games, and the Committee's policy stated that Public Charitable Collections could only take place on Monday, Thursday and Saturdays (with the exception of December and public holidays).

Ms Emma Moore, was in attendance on behalf of CHAS, and spoke in support of the application and why it should be exempt from the Committee's policy.

The Committee resolved:-

to grant the application.

8. <u>APPLICATION FOR THE GRANT OF A PRIVATE HIRE CAR DRIVER'S LICENCE - PAUL BRUCE</u> Application Reference Number - 8/08

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 24 April 2018, and to date the applicant had (1) not passed the required street knowledge test; and (2) not provided proof of his right to work in the UK.

17 April 2018

The applicant, Mr Paul Bruce, was not in attendance.

Mrs May, Legal Advisor, provided an update on the application.

The Committee resolved:-

to refuse the application.

DECLARATION OF INTEREST

In accordance with article 3 of this minute, the Convener, Councillor Malik, left the meeting prior to consideration of the following item of business.

Councillor Allan took the chair for the following item of business only.

9. <u>APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE - RAJNEESH RATTAN</u>

Application Reference Number - 8/10

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 12 May 2018, and to date the applicant had (1) not passed the required street knowledge test; and (2) not provided proof of his right to work in the UK.

The applicant, Mr Rajneesh Rattan, was in attendance and spoke in support of the application.

Mrs May, Legal Advisor, provided an update on the application wherein she advised that proof of the right to work had now been provided.

The Committee resolved:-

to defer consideration of the application to enable the applicant to undertake the street knowledge test, and to agree that should the applicant pass the street knowledge test, the Chief Officer - Governance could grant the application for a maximum period of 6 months under delegated powers, or otherwise that the application be referred to the meeting of the Licensing Sub Committee for consideration.

10. <u>APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE - SHAISTA MIAH</u> Application Reference Number - 8/11

17 April 2018

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 13 May 2018, and to date the applicant had (1) not passed the required street knowledge test; and (2) not provided proof of his right to work in the UK.

The applicant, Mr Shaista Miah, was not in attendance.

Mrs May, Legal Advisor, provided an update on the application.

The Committee resolved:-

to defer consideration of the application to enable the applicant to undertake the street knowledge test and provide evidence of his right to work, and to agree that should the applicant pass the street knowledge test and provide the required evidence, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to the meeting of the Licensing Sub Committee for consideration.

11. APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE - TULA MIAH

Application Reference Number - 8/12

The Committee noted that the application had been withdrawn.

12. APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE - JAKUB BRZAKALSKI Application Reference Number - 8/13

The Committee had before it an information sh

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 30 April 2018, and to date the applicant had (1) not passed the required street knowledge test; and (2) not provided proof of his right to work in the UK.

The applicant, Mr Jakub Brzakalski, was in attendance and spoke in support of the application.

Mrs May, Legal Advisor, provided an update on the application wherein she advised that applicant had now provided proof of his right to work in the UK.

The Committee asked questions of the applicant.

17 April 2018

The Committee resolved:-

- to defer consideration of the application to enable the applicant to undertake the street knowledge test, and to agree that should the applicant pass the street knowledge test, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to the meeting of the Licensing Sub Committee for consideration: and
- to instruct the Team Leader Licensing to correspond with the applicant on (ii) the requirement for an interpreter.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE - GARY 13. **EWING**

Application Reference Number - 8/14

The Committee noted that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE -14. **THOMAS FRISKEN**

Application Reference Number - 8/15

The Committee noted that the application had been granted under delegated powers.

Application for the Renewal of a Taxi Driver's Licence - Joel Jemine **15**. **Application Reference Number - 8/16**

The Committee noted that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE - PAUL 16. **ROBBIE**

Application Reference Number - 8/17

The Committee noted that the application had been granted under delegated powers.

17. APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE -STEPHEN WHITE

Application Reference Number - 8/18

17 April 2018

The Committee noted that the application had been granted under delegated powers.

18. <u>APPLICATION FOR THE RENEWAL OF A TAXI OPERATOR'S LICENCE - DAVID KNOWLES</u>

Application Reference Number - 8/19

The Committee noted that the application had been withdrawn.

19. <u>APPLICATION FOR THE GRANT OF A TAXI OPERATOR'S LICENCE - OMER</u> KUS

Application Reference Number - 8/20

The Committee noted that the application had been withdrawn.

20. <u>APPLICATION FOR THE RENEWAL OF A TAXI OPERATOR'S LICENCE - MONCEF MESKINI</u>

Application Reference Number - 8/21

The Committee noted that the application had been granted under delegated powers.

21. APPLICATION FOR THE RENEWAL OF A TAXI OPERATOR'S LICENCE - RAINBOW CITY CARS LTD - T574

Application Reference Number - 8/22

The Committee noted that the application had been granted under delegated powers.

22. <u>APPLICATION FOR THE RENEWAL OF A TAXI OPERATOR'S LICENCE - PHILIP RITCHIE</u>

Application Reference Number - 8/23

The Committee had before it an information sheet prepared by the Chief Officer – Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 17 April 2018, and to date the applicant had had not provided evidence that the vehicle had been inspected and tested as required.

17 April 2018

The applicant, Mr Philip Ritchie, was in attendance and spoke in support of the application.

Mrs May, Legal Advisor, provided an update on the application.

The Committee asked questions of the applicant.

The applicant advised that he wished to withdraw his application.

The Committee resolved:-

to note that the application had been withdrawn.

23. APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE - MICHAEL CHEYNE Application Reference Number - 8/24

The Committee noted that the application had been withdrawn.

LICENSING COMMITTEE 17 April 2018



LICENSING URGENT BUSINESS SUB COMMITTEE

ABERDEEN, 25 April 2018. Minute of meeting of the LICENSING COMMITTEE. <u>Present</u>: Councillor Reynolds, <u>Convener</u>; and Councillors Bell, Malik and Townson.

The agenda and reports associated with this minute can be found at:https://committees.aberdeencity.gov.uk/ieListDocuments.aspx?Cld=624&Mld=6370&Ver=4

Please note that if any changes are made to this minute at the point of approval, these will be outlined in the subsequent minute and this document will not be retrospectively altered.

CONFIDENTIAL INFORMATION

The press and public were excluded from the meeting for consideration of the applications listed below in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973.

APPLICATION FOR THE GRANT OF A TAXI DRIVER'S LICENCE

1. The Sub Committee were advised that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

2. The Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the applicant which advised that the application had been placed on the agenda as it required to be determined by 26 April 2018 and that clarification had still to be sought on whether the applicant had met DVLA group 2 medical standards.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the application.

Members asked questions of the applicant.

The Sub Committee resolved:-

- (i) to refuse the application:
- (ii) to agree that should the applicant meet the Group 2 DVLA medical criteria following receipt of a further medical report this would result in a material change of circumstance and therefore a new application could be processed for the applicant; and

LICENSING URGENT BUSINESS SUB COMMITTEE

24 April 2018

(iii) should the applicant submit a new application, to agree to waive the fee for that single application and the requirement for the applicant to undertake a street knowledge test.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

3. The Sub Committee were advised that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

4. The Sub Committee were advised that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

5. The Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the applicant which advised that the application had been placed on the agenda as it required to be determined by 30 April 2018 and that the applicant had still not passed the street knowledge test.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the application. The applicant was accompanied by a translator.

Members asked questions of the applicant.

The Sub Committee resolved:-

- (i) to refuse the application; and
- (ii) should the applicant submit a new application, to agree to waive the fee for that single application and street knowledge test; and
- (iii) to note that officers would arrange for the applicant to undertake the street knowledge test in Polish.
- COUNCILLOR JOHN REYNOLDS, Convener

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ABERDEEN, 2 May 2018. Minute of meeting of the LICENSING COMMITTEE. <u>Present</u>: Councillor Malik, <u>Convener</u>; and Councillors Lumsden (as a substitute for Councillor Bell) and Townson.

The agenda and reports associated with this minute can be found at:https://committees.aberdeencity.gov.uk/ieListDocuments.aspx?Cld=624&Mld=6372&Ver=4

Please note that if any changes are made to this minute at the point of approval, these will be outlined in the subsequent minute and this document will not be retrospectively altered.

CONVENER

1. In the absence of the Convener, Councillor Malik took the Chair for today's meeting.

CONFIDENTIAL INFORMATION

The press and public were excluded from the meeting for consideration of the applications listed below in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973.

APPLICATION FOR THE GRANT OF A TAXI DRIVER'S LICENCE

2. With reference to article 18 of appendix A of the minute of the meeting of the Licensing Committee of 17 April 2018, the Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 17 April 2018 and confirmation on whether the applicant met DVLA group 2 medical standards had still to be received.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the application.

Members asked questions of the applicant.

The Sub Committee resolved:-

- (i) to refuse the application:
- (ii) to agree that should the applicant meet the Group 2 DVLA medical criteria following receipt of a further medical report this would result in a material change of circumstance and therefore a new application could be processed for the applicant; and

(iii) should the applicant submit a new application, to agree to waive the fee for that single application and the requirement for the applicant to undertake a street knowledge test.

APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE

3. The Sub Committee was advised that the applicant had now passed the street knowledge test and that this application did not require to be determined today.

APPLICATION FOR THE RENEWAL OF A PRIVATE HIRE CAR DRIVER'S LICENCE

4. With reference to article 1 of appendix A of the minute of the meeting of the Licensing Committee of 17 April 2018, the Sub Committee had before it an information sheet prepared by the Chief Officer - Governance in respect of the request for exemption from the Committee's street knowledge test for taxi drivers.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the request.

Members asked questions of the applicant.

The Committee resolved:-

- (i) to refuse the application; and
- (ii) to agree that should the applicant meet the Group 2 DVLA medical criteria following receipt of a further medical report and pass the required street knowledge test that this would result in a material change of circumstance and therefore a new application could be processed for the applicant.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE - REQUEST FOR EXEMPTION

5. The Sub Committee had before it an information sheet prepared by the Head of Legal and Democratic Services in respect of the request for exemption from the Committee's street knowledge test for taxi drivers.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance, accompanied by her union representative, who spoke in support of the request.

Members asked questions of the applicant.

The Committee resolved:-

to agree that the applicant be exempt from the requirement to undertake a street knowledge test on the basis of the individual circumstances and thereby to grant the application.

- COUNCILLOR MALIK, Convener



ABERDEEN, 21 May 2018. Minute of meeting of the LICENSING COMMITTEE. <u>Present</u>: Councillor Reynolds, <u>Convener</u>; and Councillors Delaney, Donnelly (as a substitute for Councillor Bell), Malik and Townson.

The agenda and reports associated with this minute can be found at:https://committees.aberdeencity.gov.uk/ieListDocuments.aspx?Cld=624&Mld=6401&Ver=4

Please note that if any changes are made to this minute at the point of approval, these will be outlined in the subsequent minute and this document will not be retrospectively altered.

APPLICATION FOR THE GRANT OF A SPECIAL EVENTS PRIVATE HIRE VEHICLE LICENCE – ROBERT DOUGLAS SCOTT CARMICHAEL

1. With reference to article 23 of Appendix B of the minute of the meeting of the Licensing Committee of 6 February 2018, the Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the application which was before the Sub Committee for consideration of proposed routes for the vehicle

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant, Mr Carmichael, was in attendance and spoke in support of the application.

Members asked questions of the applicant.

The Sub Committee resolved:-

to agree that the following condition be added to the licence:

"The vehicle will be restricted to pre-booked tours of the beachfront, local landmarks and places of interest".

CONFIDENTIAL INFORMATION

The press and public were excluded from the meeting for consideration of the applications listed below in terms of Section 50(A)(3)(b) of the Local Government (Scotland) Act 1973.

APPLICATION FOR THE GRANT OF A TAXI DRIVER'S LICENCE

2. The Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 4 June 2018 and

21 May 2018

confirmation on whether the applicant had met DVLA group 2 medical standards had still to be received.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the application.

Members asked questions of the applicant.

The Sub Committee resolved:-

to defer consideration of the application to allow a medical report from OH Assist to be received and to agree that should the applicant meet the Group 2 DVLA medical criteria, the Chief Officer - Governance could grant the application under delegated powers, or otherwise that the application be referred to a further meeting of the Licensing Sub Committee on 4 June 2018 for consideration.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

3. The Sub Committee was advised that the application had been granted under delegated powers.

APPLICATION FOR THE RENEWAL OF A TAXI DRIVER'S LICENCE

4. With reference to article 16 of appendix A of the minute of the meeting of the Licensing Committee of 17 April 2018, the Sub Committee had before it an information note prepared by the Chief Officer - Governance in respect of the application which advised that the application had been placed on the agenda as it required to be determined by 26 May 2018 and confirmation on whether the applicant had met DVLA group 2 medical standards had still to be received.

Mr Munro, Legal Advisor, provided the Sub Committee with a verbal update on the application.

The applicant was in attendance and spoke in support of the request.

Members asked questions of the applicant.

The Committee resolved:-

to refuse the application.

COUNCILLOR REYNOLDS, Convener

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1	LICENSING COMMITTEE BUSINESS PLANNER The Business Planner details the reports which have been instructed by the Committee as well as reports which the Functions expect to be submitting for the calendar year.								
2	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate		If delayed, removed, transferred or withdrawn, enter either D, R, T or W	Explanation if delayed, removed, transferred or withdrawn
3			5 June 2018						
4	Taxi Fare Review	Licensing Committee 25.10.16 article 5 and 9 - The Committee resolved: (i) request the Licensing Team Leader, as part of the current taxi fare review, to explore ways in which any future increase in airport access charges could be mitigated by the Council in a timely manner; (ii) instruct the Licensing Team Leader to undertake a review of the existing taxi fare formula, including surcharges, following the completion of the current taxi fare review; (iii) to instruct officers to meet with trade representatives to explore the restructure of tariff charges and report back to the Committee thereafter; (iv) to instruct the Head of Legal and Democratic Services to undertake a review of the taxi fare formula and report back to the Committee the findings; and (v) to note that discussions with Aberdeen International Airport regarding the recent increased fee for non airport taxis dropping passengers off at the airport concourse were ongoing and to request that the Committee be updated on these discussions as appropriate.	(i) On today's agenda and will also be reported to the spcial meeting on 9 July (ii) Will be reported in January 2020 (iii) On today's agenda (iv) on today's agenda.		Governance	Governance	3		
5	Accessible Vehicle Policy Update	Licensing Committee 12.9.17 article 16 - The Committee resolved to instruct the Head of Legal and Democratic Services to report back to a future meeting of the Licensing Committee in 2018 with the results of the consultation, and the legal and financial implications of a mixed fleet policy, at which time the Committee would determine whether a new mixed fleet policy should be drafted.		Alexander Munro	Fraser Bell	Governance	7		

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2	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate		If delayed, removed, transferred or withdrawn, enter either D, R, T or W	Explanation if delayed, removed, transferred or withdrawn
	Development of Models for Civic Leadership and Engagement	To consider models for Civic Leadership and Engagement		Derek McGowan	Early Intervention and Community Empowerment	Customer		R	Following the decision at Full Council on 5 March to 'endorse the values and principles of civic leadership and engagement as set out in Appendix L' there was not a further requirement to report to Committee. This has therefore been removed from the planner. Any future proposals regarding civic leadership and engagement will be presented to the appropriate committee for consideration.
7	3.3.		9 July 2018						
8	Taxi Fare Review	To present the outcome of the consultation on the proposed scales and to seek a final decision on the future taxi fare levels to be adopted from 22 July 2018.		Karen Gatherum/Lynn May	Governance	Governance	3		
9			21 August 2018						
10	Review of Policy on Medical Standards for Taxi and Private hire Drivers	Licensing Committee on 6/2/18 agreed to instruct the Licensing Team Leader to review the current policy on medical standards for taxi and private hire drivers and to report back in this regard to the Committee in August 2018.		Lynn May	Governance	Governance	7		
11	Driver Training - Satellite navigation	Licensing Committee on 6/2/18 agreed to instruct the Licensing Team Leader to report on potential training required for drivers on satellite navigation systems to ensure public safety as part of the future report on driver training which was to be reported to the Committee in August 2018.		Alexander Munro	Governance	Governance	7		

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2	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate		If delayed, removed, transferred or withdrawn, enter either D, R, T or W	Explanation if delayed, removed, transferred or withdrawn
12	Possible Methods of Delivery of Driver Training	Licensing Committee 12.9.17 article 12 - The Committee resolved to instruct the Head of Legal and Democratic Services to investigate possible methods of delivery of driver training and report back to Committee on 6 February 2018 with details of the options available	Delayed from the Licensing Committee on 6/2/18 due to the level of consultation required for this item and to ensure sufficient timescale for responses and consideration of those, this item will be reported to the Committee in August 2018.	Alexander Munro	Governance	Governance	7		
	Sexual Entertainment	To present options for consideration in light of new	Report pending	Alexander	Governance	Cayarnanaa			
13	Licences	legislation.		Munro	Governance	Governance	3		
14	Taxi Demand Survey And Private Hire Car Overprovision	Committee resolved to (ii) to instruct the Head of Legal and Democratic Services to report on the outcome of a taxi demand survey by June 2018 in conjunction with the taxi fare review.		Lynn May	Governance	Governance	3		
15	Taxi Rank Review	rank provision within the taxi demand survey to be	The Licensing Committee on 17/4/18 agreed to delay the report to the meeting on 21/8/18 to provide sufficient time for the external company to complete the review.	Lynn May	Governance	Governance	3		
16			30 October 2018	,			1	1	
17 18									
18 19			11 December 2018						
20			11 December 2018						
21									
22			19 February 2019					•	
23									
24									
25			23 April 2019						
	Annual Committee	To present the annual effectiveness report for the			Governance	Governance	7		
	Effectiveness Report	Committee.	11 0040 5				<u> </u>		
27			May 2019 Onwards					ı	
28 29									
29									

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	2	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate		If delayed, removed, transferred or withdrawn, enter either D, R, T or W	Explanation if delayed, removed, transferred or withdrawn
	0			TBC						
		Age Policy For Private Hire And Taxi Vehicles	Council on 11 May 2016 resolved, amongst other things, to instruct the Head of Legal and Democratic	Report to be submitted 12 months after the implementation of the accessible vehicle policy.	Sandy Munro	Governance	Governance	7		

Agenda Annex



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UST OF APPLICATIONS

		Application Type	Name of Applicant(s)	Premises, Vehicle or Area to which Application Refers	Objections or Representations Received From	Date by which Application to be Determine (If Applicable)	Pages
	1.	HMO Application (New)	Lynda A.Hall & Stephen Hall + Patrick Hall	71 Gardner Crescent, Aberdeen	Operations & Protective Services	7 June 2018	85 - 88
	2.	HMO Application (Renewal)	Brian Donn & Sheena Donn + Geraghty-Gibb Property Management Limited	12D Roslin Street, Aberdeen	Operations & Protective Services	25 June 2018	89 - 92
	3.	HMO Application (Renewal)	Anita Stewart	33A Balnagask Avenue, Aberdeen	Operations & Protective Services	29 June 2018	93 - 96
Page 8	4.	HMO Application (Renewal)	Michael J.Davidson +Northwood (Aberdeen) Limited	216B Holburn Street, Aberdeen	Operations & Protective Services	3 July 2018	97 - 100
	5.	HMO Application (Renewal)	MGM Aberdeen Limited + Easthaven Property Management	14C Wellington Street, Aberdeen	Operations & Protective Services	11 July 2018	101 - 104
	6.	HMO Application (New)	Diane Burnett	71 Constitution Street, Aberdeen	Operations & Protective Services	17 July 2018	105 - 108
	7.	HMO Application (Renewal)	Aberdeen City Council + Graham S.Souter, Housing Manager	1 Abbotswell Drive, Aberdeen	Operations & Protective Services	13 August 2018	109 - 112 (1
	8.	HMO Application (New)	Jonathan F.Young	102 Clifton Road, Aberdeen	Operations & Protective Services	20 August 2018	113 - 116 C
	9.	HMO Application (Renewal)	Michael McFadyen + Winchesters Letting Limited	61 Leslie Road, Aberdeen	One objection	7 March 2019	117 - 128 4

10.	HMO Application (New)	Andrew D.Kilpatrick & Victoria A.L.Kilpatrick + Belvoir Aberdeen	61 Clifton Road, Aberdeen	2 Objections	14 March 2019	129 - 136
11.	Late Hours Catering Para 11 Suspension	Behroz Hamedi	Marco's, 12 Belmont Street	EH	N/A	137 - 144
12.	Street Trader Renewal	Lisan Eryigit	Hareness Road	EH	14/08/2018	145 - 146
13.	Street Trader Renewal	Lisan Eryigit	Craigshaw Crescent	EH	08/08/2018	147 - 148
14.	Street Trader Renewal	Allan Strachan	Minto Avenue/Minto Drive	EH	24/07/2018	149 - 150
15.	Second Hand Dealer Grant	Deimatas Juscius	10 Smithfield Drive	Public x 3	23/10/2018	151 - 158
D 16.	Taxi Driver Grant	Zoulfaghar Mollaeian	N/A	Legal (SK)	05/06/2018	159 - 160
17.	Taxi Driver Grant	Kathiravelu Manimaran	N/A	Legal (SK)	03/07/2018	161 - 162
18.	Taxi Driver Grant	Robert MackIntosh McKenzie	N/A	Legal (SK)	05/08/2018	163 - 164
19.	Taxi Driver Grant	Edward Donald	N/A	Legal (SK exemption)	N/A	165 - 166
20.	Taxi Driver Temp	William Duguid	N/A	Legal (points)	14/11/2018	167 - 168
21.	Taxi Driver Renewal	Gordon Anderson	N/A	Legal (RTW)	27/06/2018	169 - 170

	22.	Taxi Driver Renewal	Jamie Gibson	0316	Legal (RTW)	03/07/2018	171 - 172
	23.	Taxi Driver Renewal	Brian Ogg	1026	Legal (RTW)	15/08/2018	173 - 174
	24.	Taxi Driver Renewal	Lee Webster	0844	Legal (points on DL)	18/08/2018	175 - 176
	25.	Taxi Driver Renewal	Steven Marwick	0677	Legal (RTW)	01/08/2018	177 - 178
	26.	Private Hire Car Driver Grant	Jacek Guzowski	N/A	Legal (SK)	07/07/2018	179 - 180
	27.	Private Hire Car Driver Renewal	Wayne Greig	PHD268	Legal (SK)	07/07/2018	181 - 182
Page	28.	Private Hire Car Driver Grant	Reynaldo Santos	N/A	Legal (RTW&SK)	24/07/2018	183 - 184
83	29.	Taxi Licence Renewal	Rainbow Cars Ltd	T813 – SF64 GYO	Legal	21/07/2018	185 - 186
	30.	Taxi Licence Renewal	Thomas Brebner	T463 – EF61 NUH	Legal	11/08/2018	187 - 188
	31.	Taxi Licence Renewal	Rainbow Cars Ltd	T855 – SF13 AEB	Legal	21/08/2018	189 - 190
	32.	Private Hire Car Grant	Raymond William Christie	SV17 XOK	Legal	04/06/2018	191 - 192
	33.	Private Hire Car Renewal	Adam Marciniak	PH041 – FV63 BVT	Legal	12/06/2018	193 - 194
	34.	Private Hire Car Renewal	Lee Parker	PH323 – SD13 AOK	Legal	17/07/2018	195 - 196

ABBREVIATIONS:

LEGAL Legal Services
EH Environmental Health
SFRS Fire and Rescue Service

BS **Building Standards**

Roads

MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer – Governance	
From	Ally Thain, Private Sector Housing Manager, (Operations & Protective Services
Email Tel.	allyt@aberdeencity.gov.uk	Date 18 May 2018
	522870	Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No. 71 Gardner Crescent, Aberdeen

Applicant/s: Lynda A.Hall & Stephen Hall

Agent: Patrick Hall

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The premises to which this HMO licence application relates is a first floor flat providing accommodation comprising 3 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 8 June 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 20 June 2017, then he wrote to the applicants listing the following requirements to bring the property up to the current HMO standard:-

- 1. A Carbon monoxide detector to be installed in the kitchen.
- 2. All portable heaters to be permanently removed from the property.
- 3. All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 4. All areas of damp/mould within the property to be treated with an anti-fungicidal wash then redecorated.
- 5. Additional electrical sockets to be installed throughout the property.
- 6. An IP44 light fitting to be installed in the bathroom.
- 7. The flat entrance door to be fitted with a lock that is capable of being opened from the inside without the use of a key.
- 8. Any locks fitted to doors of letting bedrooms must be capable of being opened from the bedroom side without the use of a key.
- 9. The Notice of HMO Application Certificate of Compliance, Electrical Installation Condition Report, Portable Appliance Test certificate and a copy of the Tenancy Agreement to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

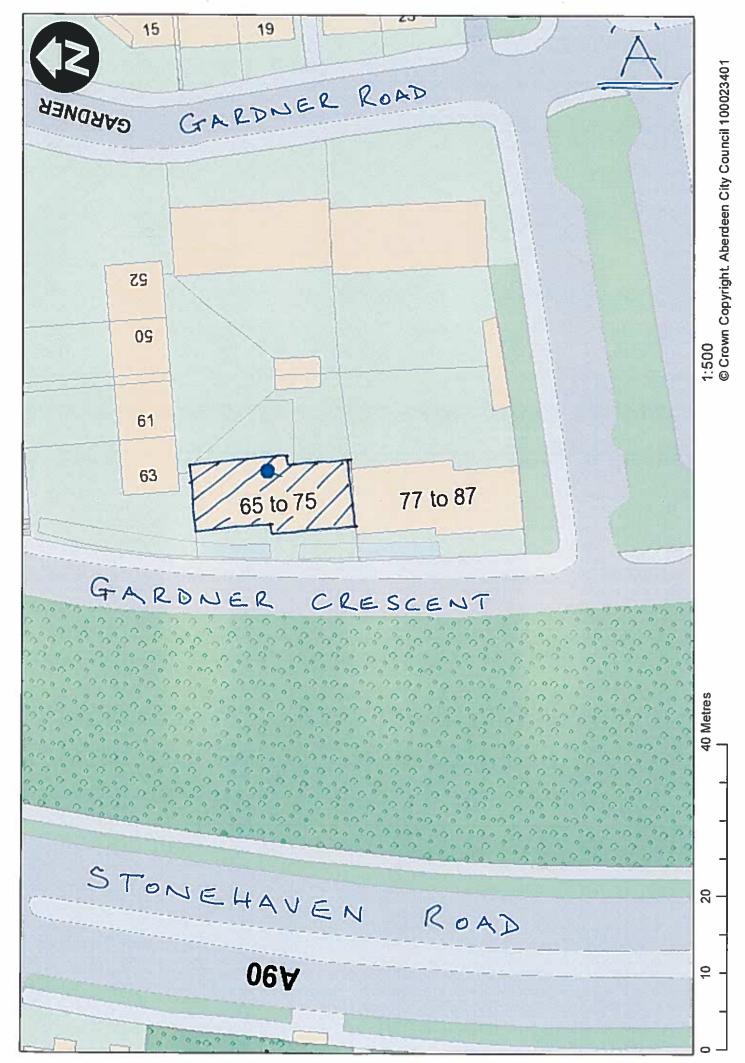
Fire Safety

Scottish Fire & Rescue Service (SFRS), who are responsible for enforcement of fire safety in HMO premises, have not yet confirmed that the fire-safety measures within No.71 Gardner Crescent are satisfactory.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicants' suitability as 'fit & proper' persons and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaints of anti-social behaviour in respect of No.71 Gardner Crescent, Aberdeen.
- The applicants, their agent and No.71 Gardner Crescent are currently registered with the Landlord Registration database.
- The applicant has requested an occupancy of 3 tenants which is acceptable to the HMO Unit in terms of space and layout.

- The HMO licence application under consideration is a 'first-time' application.
- The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO & SFRS requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer - Governance		
From	Ally Thain, Private Sector Housing Manager, Ope	rations & Protective Services	
Email	allyt@aberdeencity.gov.uk	Date 18 May 2018	
Tel.	522870	Our Ref.	
Fax.		Your Ref.	

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.12D Roslin Street, Aberdeen

Applicant/s: Brian Donn & Sheena Donn

Agent: None stated

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- The type & number of persons likely to occupy it iv)
- Whether any rooms within it have been subdivided v)
- Whether any rooms within it have been adapted, resulting in an alteration vi) to the water & drainage pipes within it
- The safety & security of persons likely to occupy it vii)
- The possibility of undue public nuisance viii)
- There is, or would be, an overprovision of HMOs in the locality ix)

The premises:

The premises to which this HMO licence application relates is a first floor flat providing accommodation comprising 4 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 26 June 2017.

HMO upgrading works and certification:

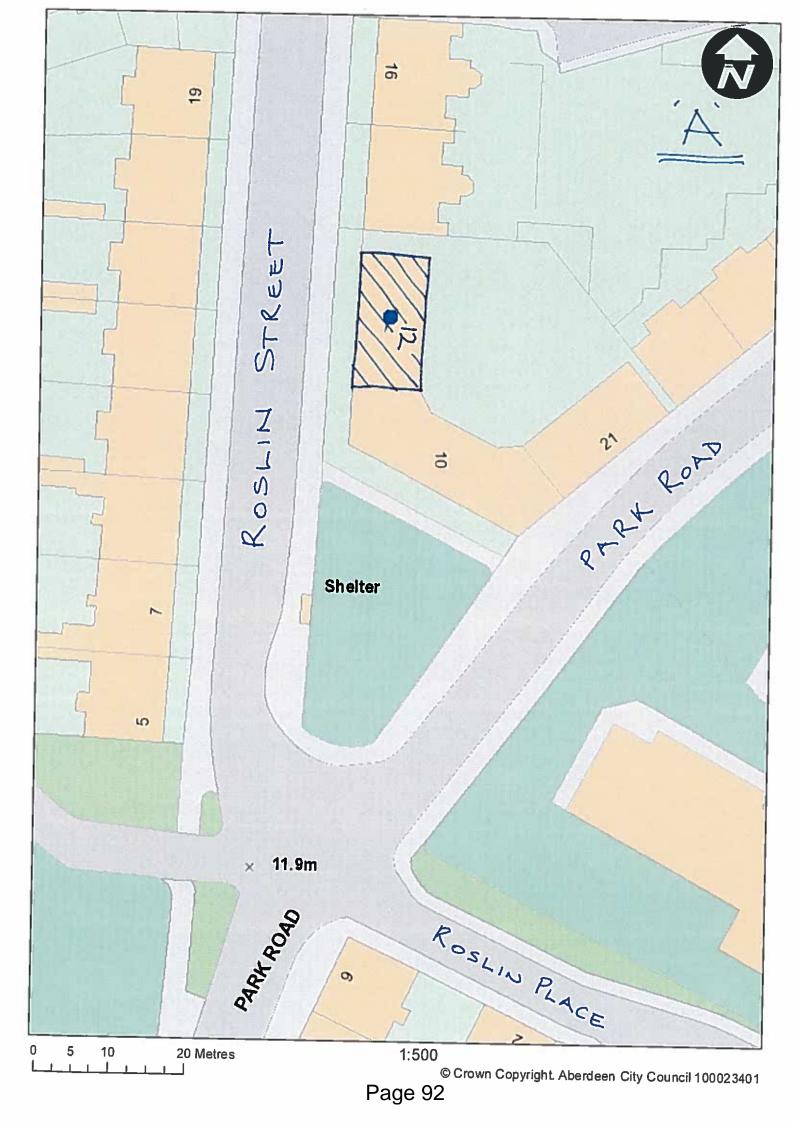
The HMO Officer carried out an inspection of the property on 18 July 2017, then he wrote to the applicant listing the following requirements to bring the property up to the current HMO standard:-

- All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 2. The Notice of HMO Application Certificate of Compliance, Gas Safe certificate, Portable Appliance Test (PAT) certificate, and the Electrical Installation Condition Report (EICR) to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicants' suitability as 'fit & proper' persons and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.12D Roslin Street, Aberdeen.
- The applicants and the HMO property are currently registered with the Landlord Registration database.
- The applicant has requested an occupancy of 4 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is to renew a current HMO licence.
- The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



To Fraser Bell, Chief Officer – Governance		
From	Ally Thain, Private Sector Housing Manager,	Operations & Protective Services
Email	allyt@aberdeencity.gov.uk 522870	Date 18 May 2018
Tel.		Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.33A Balnagask Avenue, Aberdeen

Applicant/s: Anita Stewart

Agent: None stated

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- Its location i)
- ii) Its condition
- iii) Any amenities it contains
- The type & number of persons likely to occupy it iv)
- v) Whether any rooms within it have been subdivided
- Whether any rooms within it have been adapted, resulting in an alteration vi) to the water & drainage pipes within it
- The safety & security of persons likely to occupy it vii)
- The possibility of undue public nuisance viii)
- There is, or would be, an overprovision of HMOs in the locality ix)

The premises:

The premises to which this HMO licence application relates is a ground-floor flat providing accommodation comprising 4 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 30 June 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 7 July 2017, then he wrote to the applicant listing the following requirements to bring the property up to the current HMO standard:-

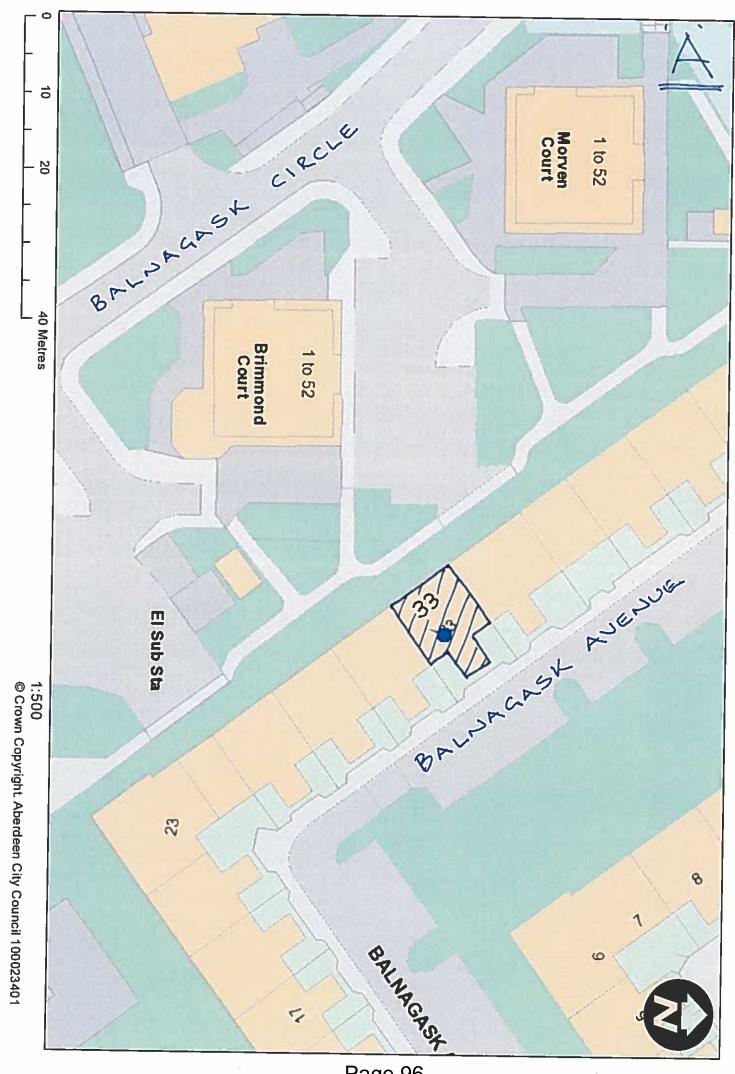
- 1. Carbon monoxide detectors to be installed in every room where gas appliances are located.
- All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 3. The flat entrance door to be fitted with a lock that does not require a key to open it from the inside.
- 4. Door handle to bedroom No.1 to be repaired or replaced as necessary.
- 5. One kitchen wall unit door handle to be replaced.
- 6. The window in bedroom No.2 to be repaired/adjusted as necessary so as to allow easy opening for ventilation.
- 7. The oven door to be replaced or a new oven to be installed.
- 8. Edging to be fitted to the kitchen worktops adjacent to the cooker space.
- 9. The public Notice of HMO Application to be redisplayed for a further 21-day period.
- 10. The Notice of HMO Application Certificate of Compliance, Gas Safe certificate, Portable Appliance Test (PAT) certificate, Electrical Installation Condition Report (EICR), and a copy of the Tenancy Agreement to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.33A Balnagask Avenue, Aberdeen.
- The applicant and the HMO property are currently registered with the Landlord Registration database.
- The applicant has requested an occupancy of 4 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is to renew a current HMO licence

 The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer – Governance	
From	Ally Thain, Private Sector Housing Manager, C	perations & Protective Services
Email Tel.	allyt@aberdeencity.gov.uk 522870	Date 18 May 2018
		Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.216B Holburn Street, Aberdeen Applicant/s: Michael J.Davidson

Agent: Northwood (Aberdeen) Limited

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The premises to which this HMO licence application relates is a top-floor flat providing accommodation comprising 4 letting bedrooms, 2 public rooms, one kitchen & 2 bathrooms. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 4 July 2017.

HMO upgrading works and certification:

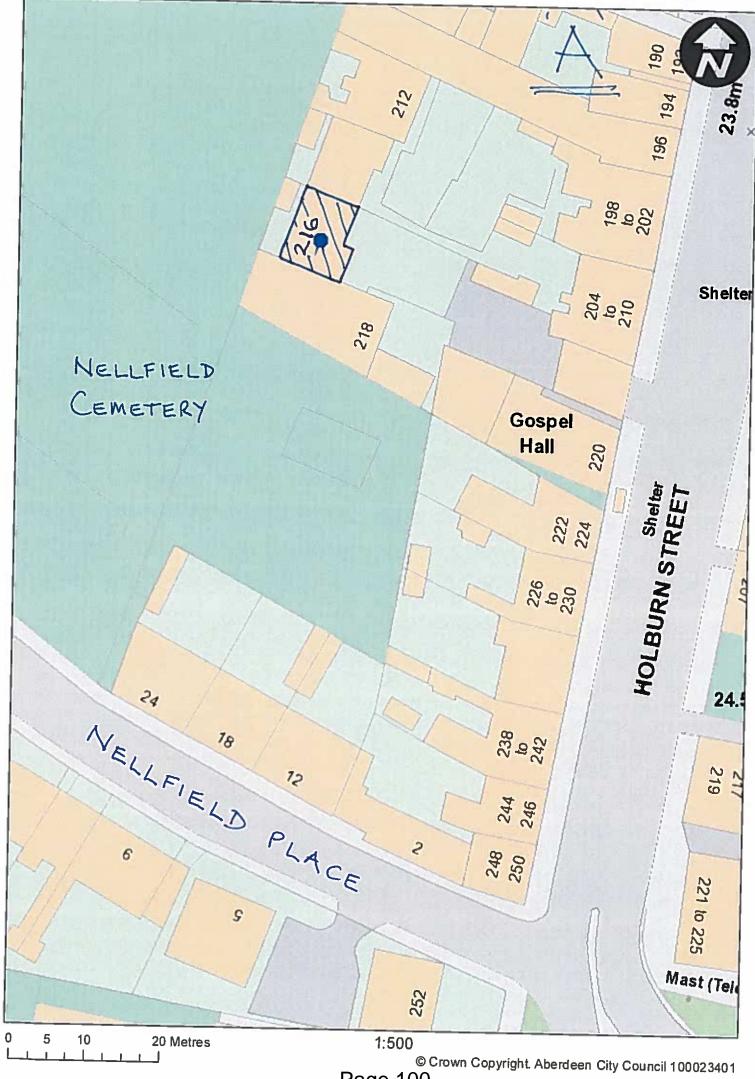
The HMO Officer carried out an inspection of the property on 26 July 2017, then he wrote to the applicant listing the following requirements to bring the property up to the current HMO standard:-

- 1. All portable heaters to be permanently removed from the property.
- 2. All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 3. The public Notice of HMO Application to be redisplayed for a further 21-day period.
- 4. The Notice of HMO Application Certificate of Compliance, Gas Safe certificate, Portable Appliance Test (PAT) certificate, Electrical Installation Condition Report (EICR), and a copy of the Tenancy Agreement to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.216B Holburn Street, Aberdeen.
- The applicant, the agent and the HMO property are currently registered with the Landlord Registration database.
- The applicant has requested an occupancy of 5 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is to renew a current HMO licence.
- The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



To Fraser Bell, Chief Officer – Governance		The state of the s
From	Ally Thain, Private Sector Housing Manager, Operations & Protective Services	
Email	allyt@aberdeencity.gov.uk	Date 18 May 2018
Tel	522870	Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.14C Wellington Street, Aberdeen Applicant/s: MGM Aberdeen Limited Agent: Easthaven Property Management

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The premises to which this HMO licence application relates is a first floor flat providing accommodation comprising 3 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 12 July 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 27 July 2017, then he wrote to the agent listing the following requirements to bring the property up to the current HMO standard:-

- 1. Adjustments required to the windows in the bedrooms and bathroom so as to allow easy-opening for ventilation purposes.
- 2. The bolt part of the flat entrance door-lock to be permanently disabled.
- The Notice of HMO Application Certificate of Compliance, Gas Safe certificate, Portable Appliance Test (PAT) certificate, Electrical Installation Condition Report (EICR), and a copy of the Tenancy Agreement to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

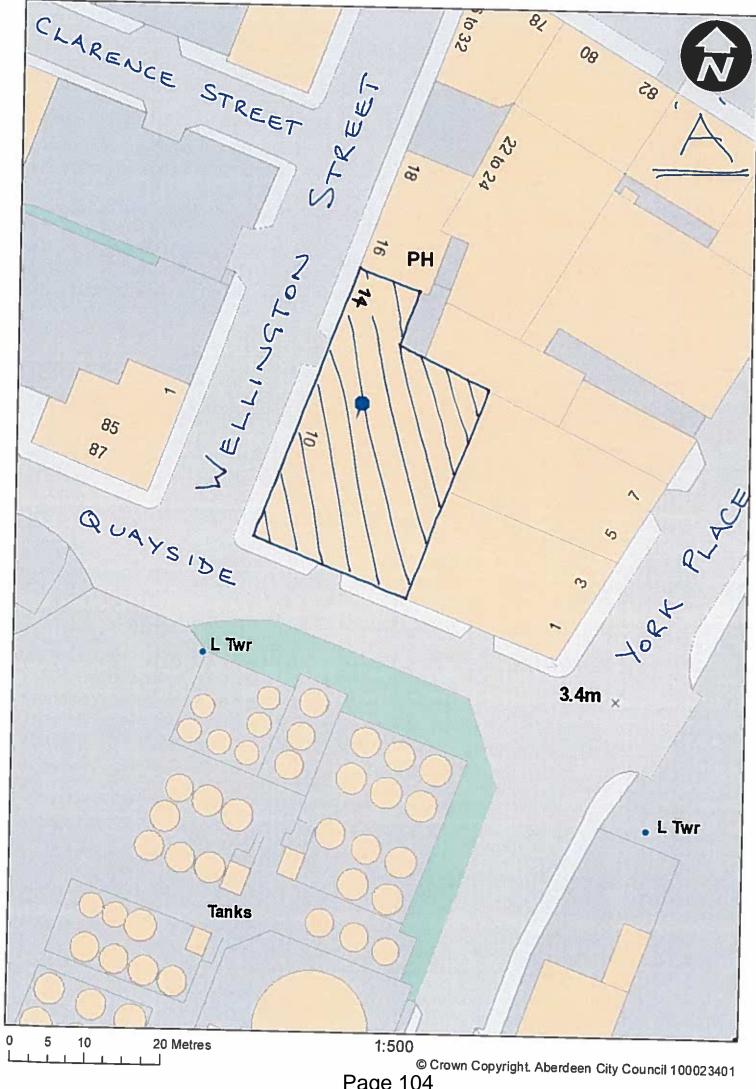
Fire Safety

During the HMO Officer's inspection of the property, he noted that the room doors were of hollow core construction and therefore incapable of achieving the necessary 30-minute fire resistance. The HMO Officer notified the Scottish Fire & Rescue Service (SFRS), who are responsible for enforcement of fire safety in HMO premises. At the date of this report, SFRS has yet to confirm that they are satisfied with fire safety measures within the property.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.14C Wellington Street, Aberdeen.
- The applicant, the agent and the HMO property are currently registered with the Landlord Registration database.
- The applicant has requested an occupancy of 3 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is to renew a current HMO licence.

 The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO & SFRS requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer - Governance	A PARTICIPATION OF THE PARTICI
From	Ally Thain, Private Sector Housing Manager, Open	ations & Protective Services
cmall	allyt@aberdeencity.gov.uk	Date 18 May 2018
Tel.	522870	Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No. 71 Constitution Street, Aberdeen

Applicant/s: Diane Burnett

Agent: None stated

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- The type & number of persons likely to occupy it iv)
- Whether any rooms within it have been subdivided v)
- Whether any rooms within it have been adapted, resulting in an alteration vi) to the water & drainage pipes within it
- The safety & security of persons likely to occupy it vii)
- The possibility of undue public nuisance viii)
- There is, or would be, an overprovision of HMOs in the locality ix)

The premises:

The premises to which this HMO licence application relates is a three-storey terraced house providing accommodation comprising 3 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 18 July 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 10 August 2017, then he wrote to the applicant listing the following requirements to bring the property up to the current HMO standard:-

- Carbon monoxide detectors to be installed in every room where gas appliances are located.
- All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 3. Additional electrical sockets to be installed throughout the property.
- 4. The entrance doors to be fitted with locks that are capable of being opened from the inside without the use of a key.
- 5. Any locks fitted to doors of letting bedrooms must be capable of being opened from the bedroom side without the use of a kev.
- 6. All windows to be adjusted where necessary to ensure that they open for ventilation.
- 7. The extractor fan in the ground-floor toilet to be repaired or replaced as necessary.
- 8. The Notice of HMO Application Certificate of Compliance, and an Electrical Installation Condition Report (EICR) to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

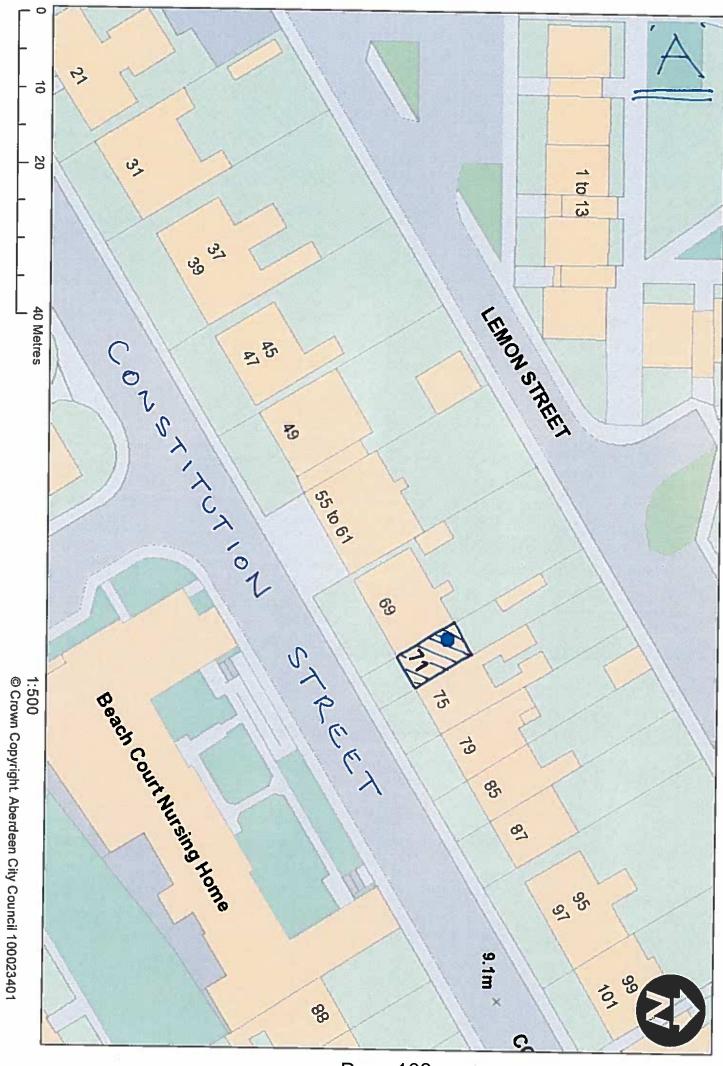
Fire Safety

Scottish Fire & Rescue Service (SFRS), who are responsible for enforcement of fire safety in HMO premises, have not yet confirmed that the fire-safety measures within No.71 Constitution Street are satisfactory.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaints of anti-social behaviour in respect of No.71 Constitution Street, Aberdeen.
- The applicant and her property are not registered with the Landlord Registration database. It will therefore be necessary for the landlord to register prior to letting the property.

- The applicant has requested an occupancy of 3 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is a first-time application.
- The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO & SFRS requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



To Fraser Bell, Chief Officer – Governance		
From	Ally Thain, Private Sector Housing Manager, Operations & Protective Services	
Email Tel.	allyt@aberdeencity.gov.uk 522870	Date 18 May 2018
Fax.		Our Ref. Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.1 Abbotswell Drive, Aberdeen Applicant/s: Aberdeen City Council

Agent: Graham Souter, Housing Manager

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The premises to which this HMO licence application relates is a detached two-storey house providing accommodation comprising 6 letting bedrooms, one public room, one kitchen & 3 bathrooms. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO licence application was received by the HMO Unit on 14 August 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 22 August 2017, then he wrote to the agent listing the following requirements to bring the property up to the current HMO standard:-

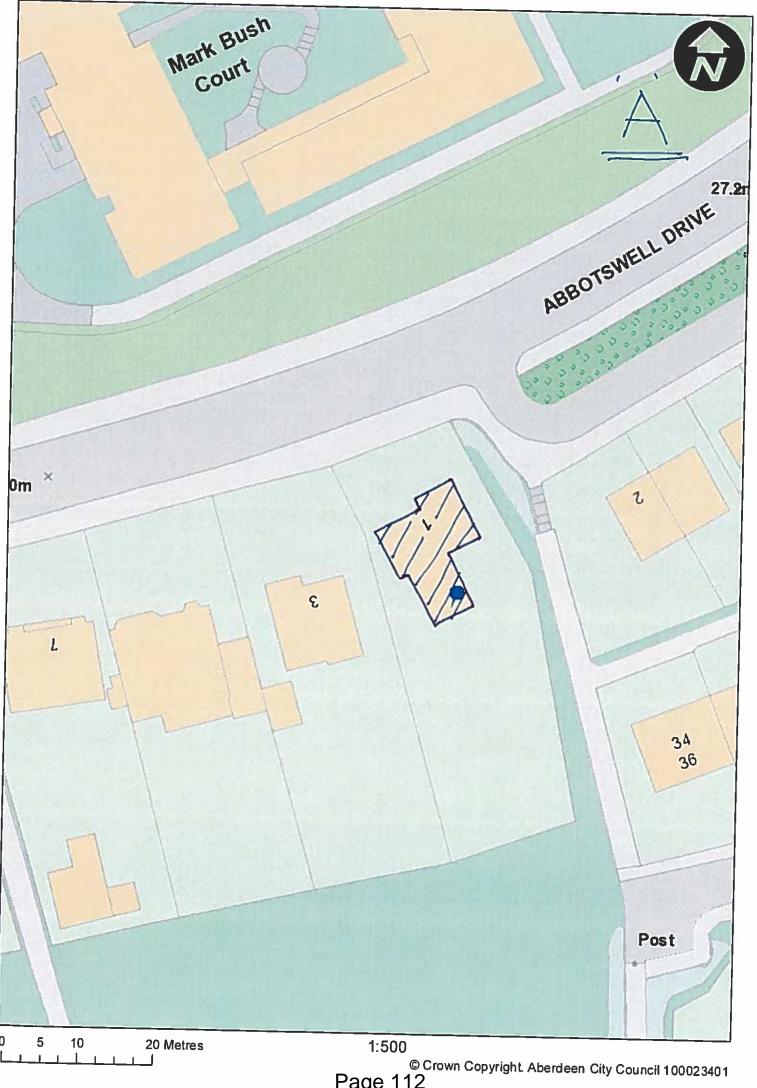
- 1. All portable heaters to be permanently removed from the property.
- 2. All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 3. All areas of damp/mould within the property, particularly the area in the first-floor bathroom, to be treated with an anti-fungicidal wash then redecorated.
- 4. Diffuser covers to be fitted to the strip lights in the office and staff rooms.
- 5. All door-locks to be capable of being opened from the inside without the use of a key. Any unsuitable door-locks to be permanently disabled or removed. Any locking bolts to be permanently disabled or removed.
- 6. The standard of housekeeping in the ground-floor bedroom must be improved.
- 7. The Notice of HMO Application Certificate of Compliance, and a Gas Safe certificate to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.1 Abbotswell Drive, Aberdeen.
- The applicant, being a Registered Social Landlord, is exempt from the Landlord Registration legislation.
- The applicant has requested an occupancy of 6 tenants which is acceptable to the HMO Unit in terms of space and layout.
- The HMO licence application under consideration is to renew a current HMO licence.

 The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.



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Agenda Item 8.8

MEMO

Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer – Governance			
From	Ally Thain, Private Sector Housing Manager, Operations & Protective Services			
Email	allyt@aberdeencity.gov.uk	Date 18 May 2018		
Tel. 522870 -	522870	Our Ref.		
Fax.		Your Ref.		

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.102 Clifton Road, Aberdeen Applicant/s: Jonathan F.Young

Agent: None stated

I refer to the above HMO licence application, which is due to be considered by the Licensing Committee at its meeting on 5 June 2018 for the reason that the HMO upgrading work has not been completed.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The premises to which this HMO licence application relates is an upper-floor maisonette flat providing accommodation comprising 5 letting bedrooms, one public room, one kitchen & one bathroom. The location of the premises is shown on the plan attached as Appendix 'A'.

The HMO application:-

The HMO licence application was received by the HMO Unit on 21 August 2017.

HMO upgrading works and certification:

The HMO Officer carried out an inspection of the property on 5 October 2017, then he wrote to the applicant listing the following requirements to bring the property up to the current HMO standard:-

- 1. All faulty or missing lightbulbs to be replaced.
- 2. An IP44 rated light fitting to be installed in the bathroom.
- 3. Additional electrical sockets to be installed throughout the property.
- 4. All self-closing doors to be adjusted as necessary to ensure that they fully close against their stops.
- 5. The flat entrance door to be fitted with a lock that is capable of being opened from the inside without the use of a key.
- 6. Any locks fitted to doors of letting bedrooms must be capable of being opened from the bedroom side without the use of a key.
- 7. The Notice of HMO Application Certificate of Compliance, Electrical Installation Condition Report (EICR) and a copy of the Tenancy Agreement to be submitted to the HMO Unit.

At the date of this report, the above requirements have not been completed.

Fire Safety

Scottish Fire & Rescue Service (SFRS), who are responsible for enforcement of fire safety in HMO premises, have not yet confirmed that the fire-safety measures within No.102 Clifton Road are satisfactory.

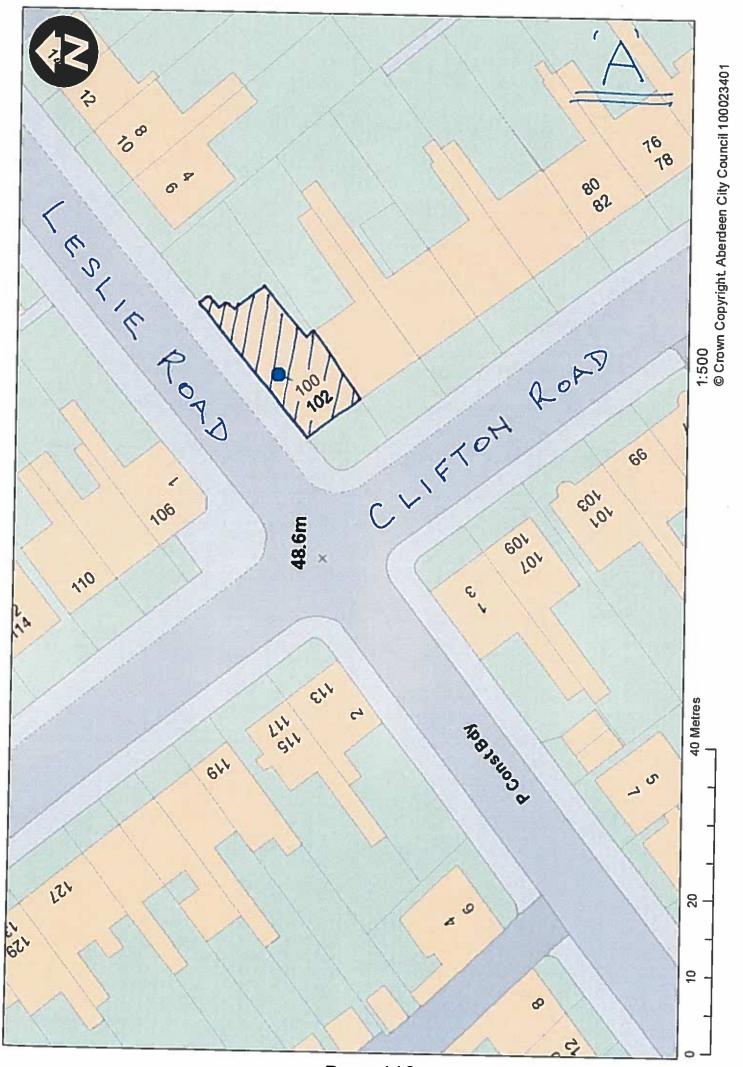
Other considerations:

- Police Scotland, as a statutory consultee, was initially consulted in respect of the applicant's suitability as a 'fit & proper' person and made no adverse comment or objection.
- Scottish Fire & Rescue Service, as a statutory consultee, was initially consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaints of anti-social behaviour in respect of No.102 Clifton Road, Aberdeen.
- The applicant and his ground floor flat at No.100 Clifton Road, Aberdeen, are currently registered with the Landlord Registration database. It will therefore be necessary for the applicant to add the upper floor flat at No.102 Clifton Road to his registration prior to letting the property.
- The applicant has requested an occupancy of 5 tenants which is acceptable to the HMO Unit in terms of space and layout.

- The HMO licence application under consideration is a first-time application.
- The meeting of the Licensing Committee on 5 June 2018, is the last meeting before the one-year deadline therefore if the above-mentioned HMO requirements have not been completed by the day of the Committee, and the Committee are minded to refuse the application, they must do so at the meeting on 5 June 2018. I will advise the Committee whether or not all requirements have been completed.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.

Ally Thain
Private Sector Housing Manager



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Agenda Item 8.9



Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer - Governance	
From	Ally Thain, Private Sector Housing Manager, C	perations & Protective Services
Email	allyt@aberdeencity.gov.uk	Date 24 May 2018
Tel.	522870	Our Ref.
Fax.		Your Ref.

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.61 Leslie Road, Aberdeen Applicant/s: Michael J.McFadyen Agent: Winchesters Lettings Limited

I refer to the above HMO licence application, which is on the agenda of the Licensing Committee at its meeting on 5 June 2018 for the reason that one written representation was received by the HMO Unit.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The property at No.61 Leslie Road, Aberdeen, is an upper-floor maisonette flat providing accommodation of 3 letting bedrooms, one public room, one kitchen & one bathroom. The plan attached as Appendix 'A' shows the position of the premises.

The HMO licence application:

The HMO licence application is dated 7 March 2018 and was received by the HMO Unit on 8 March 2018.

Certificate of Compliance - Notice of HMO Application:

At the date of this report, the Certificate of Compliance has not been submitted to the HMO Unit, however it is the policy of the HMO Unit to photograph the Notice of HMO Application on display outside the property. The Notice was dated 7 March 2018, and the 21-day statutory period for displaying the Notice expired at midnight on 28 March 2018.

Letter of representation:

One written representation was received by the HMO Unit on 27 March 2018, within the above-mentioned 21-day statutory period, and must therefore be considered by the Committee. The letter of representation is attached as Appendix 'B'.

Letter from Agent:

The applicant's agent submitted a letter in response to the letter of representation. The agent's letter is attached as Appendix 'C'.

Other Considerations:

- Police Scotland has been consulted in respect of the applicant's suitability as 'fit & proper' person and made no comment or objection.
- The Scottish Fire & Rescue Service has been consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.61 Leslie Road, Aberdeen.
- The applicant, the agent and No.61 Leslie Road, are currently registered with Landlord Registration. The applicant has also registered another 10 rental properties, several of which are HMO-licensed.
- The applicant has requested an occupancy of 3 tenants, which is acceptable to the HMO Unit in terms of space and layout.
- The application under consideration is to renew an existing HMO licence. The applicant was first granted an HMO licence for No.61 Leslie Road in April 2015.
- The letter of representation refers to additional licence conditions imposed by the Licensing Committee in November 2014 when the HMO licence was granted under delegated powers. The 2 additional conditions were:
 - LC12 That the licence-holder ensures that carpets and vinyl, together with underlay, are laid throughout the property at all times to include any staircases and that such floor coverings and underlay are of good quality to the satisfaction of an authorised officer from Aberdeen City Council.

LC13 That the licence-holder uses the outhouse to the rear of the property on the ground floor for storage and for no other purpose.

With regard to the floor-coverings, they were inspected by the HMO Officer on 22 May 2018, and found to be in reasonable condition for their age. Accordingly, the applicant has not been instructed to renew some or all of them.

With regard to the ground-floor storage room, it was inspected during the HMO Officer's initial inspection on 21 March 2018, and subsequent inspection on 22 May 2018. On both occasions the room was being used for storage purposes and not for sleeping accommodation.

 At the date of this report, the HMO upgrading & certification requirements have not been completed. I'll advise the Committee of the up-to-date position during the meeting on 5 June 2018.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.

Ally Thain
Private Sector Housing Manager



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27/03/18

HMO Unit
Communities, Housing and Infrastructure
Business Hub 1
Lower Ground Floor West
Marischal College
Broad Street
Aberdeen
AB10 1AB

Dear Sir/Madam,

REPRESENTATION WITH REGARDS TO APPLICATION FOR A LICENCE FOR A HOUSE IN MULTIPLE OCCUPATION – No. 61 LESLIE ROAD, AB24 4HU, ABERDEEN

Please accept this letter as my representation for the application of an HMO licence for No. 61 Leslie Road.

Previously imposed conditions to HMO licence

The current (and first) HMO licence for this property is due to expire shortly. Previously the council and committee had granted this licence subject to several conditions in order to protect the amenity of adjacent properties. An example of some conditions applied to the HMO licence related to;

- That the applicant ensures that carpets and vinyl, together with underlay, are laid throughout the
 property at all times to include any staircases and that such floor coverings and underlay are of good
 quality to the satisfaction of an authorised officer from Aberdeen City Council.
- That the outhouse to the rear of the property is used for storage and no other purpose.

Previously after numerous correspondence, representations and debate, the committee considered these conditions to be necessary for the previous application and subsequent licence, it would stand to reason that these conditions should also be carried over and applied to any new HMO licence for this property.

Furthermore, after 3 years of wear and tear in an HMO property the current effectiveness of the floor coverings should be reassessed for their suitability for the duration of the new licence.

Management of waste from property

Since this property has become an HMO property the management of waste has become a serious issue for the neighbouring properties. More than one set of tenants has taken up occupation and subsequently left and a common trait between the occupants of the property is the complete lack of management of waste from the property.

There appears to be no monitoring of the property from the landlord in this regard. Furthermore, there appears to exist no explanation of the waste collections and bin scheme to the tenants from the landlord.

It is a frequent and regular occurrence for this property to leave rubbish on the street, back lane, deposited in the wrong bin and fill up other neighbour's bins. Neighbouring properties have raised this issue with the relevant departments within the council, yet the problem persists.

A more than common occurrence, for example, is one where neighbours take their rubbish to their bins only to find that their bins are full of rubbish from No. 61, and having to reorganise this properties bins and rubbish so that theirs can be disposed correctly. This is due to No. 61 filling up any bin (general waste, recycling or garden) with any rubbish and the bins not being uplifting on that account. Rather than address the problem the property occupants simply move onto filling another properties bin. The result of which is the bin area is overflowing with months' worth of rubbish and attracting vermin.

It is not the responsibility of the neighbouring properties to be responsible for and manage the waste from No. 61. Rather it is the responsibility of the landlord to ensure that the waste is correctly managed – this is evidently not being done.

The current behaviour regarding waste and lack of responsibility of managing it can only be described as Anti-Social Behaviour.

Specifically relating to this issue below are some summarised points;

- There exists a shared footpath to the rear of the properties at this end of Leslie Road, giving rear
 access to the properties. As bins have become overflown and not collected (for months) this path is
 now being used to deposit/store rubbish over months and is now best described as a "midden" in the
 vicinity of No. 61. This path is shared between 5 properties and is well used. There are young children
 in neighbouring properties that use this path and the mess constitutes a hazard to health.
- Upon vacating the premise (at the end of the lease) rubbish and furniture is left on the street and having remained on the street for weeks, neighbours have to arrange for collection/ or disposal of personally. Please see attached photos for example.
- The waste from the property is being consistently incorrectly disposed. This is due to filling up any bin,
 of any other property, and the council (quite correctly) not uplifting the bins as they have the wrong
 contents. Please see attached photos for example.

Several photographs are provided for example.

Clearly the management of waste from this property is an issue. I would add that since becoming an HMO property, No. 61 has become a "problem property" in this regard in the area.

Thank you for your consideration of this letter and if you have any questions, please feel free to contact me anytime.

I look forward to receiving your response.

Best Regards/

Abdrew Williamson

Waste Example Photographs

Photo 1 & 2 (2nd July 2017)



Desk, Desk Parts and Sultcase & contents deposited on street.

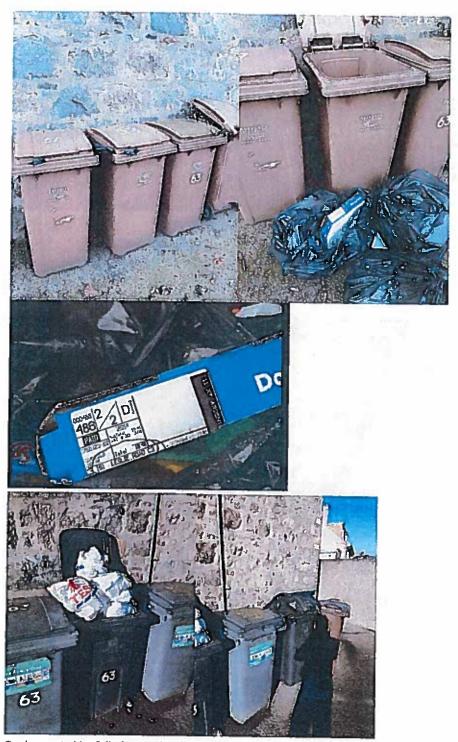
Neighbours have to break up desk and dispose of desk and sultcase after several weeks on street.

Photo 3. (2nd July 2017)



Waste dumped on street. Neighbours have to break up and dispose correctly.

Photo 4 - 8 (January 2018 & 25th March 2018)



Garden waste bins full of general and recycling waste. Remained this way for months (until current date), other neighbours bins now being stuffed with No.61 rubbish and bins over flowing (and not being uplifted) as a result.



Winchesters Lettings Limited 22-24 South Mount Street Aberdeen AB25 2TB info@winchesterslettings.co.uk

Aberdeen City Council HMO Department FAO Licensing Committee Tuesday, 5th June 2018

Aberdeen City Council
Housing & Environment
DATE RECEIVED

2 6 APR 2018

Complaint Response

Private Sector Housing Unit

Dear Councillors

We have received the Objection letter relating to the HMO application for 61 Leslie Road.

Upon receiving this letter we have contacted Mr Williamson to fully understand the situation that he is experiencing.

We accept there has been an issue that was only brought to our attention recently, If this had been made apparent earlier to either Winchesters Lettings or the Landlord we would of course taken action earlier.

We spoke to the tenants and explained the problems that were being experienced and asked them to take action. Since this the Tenants and Mr Williamson have spoken in person.

The tenants have emailed Winchesters Lettings and asked for the content to be passed onto Mr Williamson, This email is attached.

After personally speaking with Mr Williamson we have agreed that the tenants will remove their bins from the communal area and place them in the garden of the property to help solve the problem.

The tenants had made it clear that this was not done with any malice and that other issues were in play regarding their bins being moved away from the property.

I would like to add that I don't believe this to be an issue caused by the tenants at 61 Leslie Road in isolation but I do hope that we can, by removing the bins from this area, reduce the occurrence of bin sharing in the area.

Mr Williamson has been given the contact details of Winchesters Lettings and the out of hour contact numbers should he have any other issues relating to 61 Leslie Road.

I look forward to working in the future with the Owners and Tenants of Leslie Road to make sure there are no other issues arising from the property. As far as I am aware there have been no other complaints relating to this property. The current tenants have just committed to a further year in the property and this has been granted biased on their handling of this situation.

Many Thanks

Chris Minchin

Director

Winchesters Lettings Limited

Mall philough rolled them



Ally Thain

From:

Alireza Ranjbar

Sent:

25 April 2018 14:12

To:

Chris

Subject:

Bin Letter

Hi there.

This is Alireza from 61 Leslie road and I am writing on behalf of myself, and my flatmates Dean and Scott. We would like to all apologize for inconvenience we have causes by using the wrong bins. On the 4th of April 2018 I discussed the matter with a neighbour who had come to the door to notify us of the issue and we did acknowledge our mistake and moved the bins immediately. We also made sure not to use the wrong bins again and have not done so since. I would also like to mention we never intended to intentionally bother anyone. The problem began when someone moved our bin away and we could not find it. We also had only one bin which got full very quickly. And we did not know about the public bin around the corner (Which is also sometimes full for days) so we used the empty bins by the flat. We do understand however that this does not justify our action and we will make sure this will not happen again.

Best regards, Alireza This page is intentionally left blank

Agenda Item 8.10



Private Sector Housing Unit

Operations & Protective Services

Lower Ground Floor West, Marischal College



То	Fraser Bell, Chief Officer - Governance		
From	Ally Thain, Private Sector Housing Manager, Operations & Protective Services		
Email	allyt@aberdeencity.gov.uk	Date 24 May 2018	
Tel.	522870	Our Ref.	
Fax.		Your Ref.	

Part 5 of Housing (Scotland) Act 2006

Application for a Licence to operate a House in Multiple Occupation (HMO) at

No.61 Clifton Road, Aberdeen Applicant/s: Andrew D.Kilpatrick

Agent: Belvoir Aberdeen

I refer to the above HMO licence application, which is on the agenda of the Licensing Committee at its meeting on 5 June 2018 for the reason that two written representations were received by the HMO Unit.

I can advise you as follows:

The HMO legislation

This application is being dealt with under the provisions of Part 5 of the Housing (Scotland) Act 2006, as amended. Available grounds of refusal are as follows:

- 1) The applicant and/or agent is not considered to be a 'fit & proper' person to hold an HMO licence, and
- 2) The property is unsuitable for occupation as an HMO for one, some or all of the following reasons:
- i) Its location
- ii) Its condition
- iii) Any amenities it contains
- iv) The type & number of persons likely to occupy it
- v) Whether any rooms within it have been subdivided
- vi) Whether any rooms within it have been adapted, resulting in an alteration to the water & drainage pipes within it
- vii) The safety & security of persons likely to occupy it
- viii) The possibility of undue public nuisance
- ix) There is, or would be, an overprovision of HMOs in the locality

The premises:

The property at No.61 Clifton Road, Aberdeen, is an upper-floor maisonette flat providing accommodation of 3 letting bedrooms, 2 public rooms, one kitchen & one bathroom. The plan attached as Appendix 'A' shows the position of the premises.

The HMO licence application:

The HMO licence application is dated 8 March 2018 and was received by the HMO Unit on 15 March 2018.

Certificate of Compliance - Notice of HMO Application:

The Certificate of Compliance submitted by the agent declares that the public Notice of HMO Application was on display outside the property between 8 March 2018 – 20 April 2018, although only the first 21 days are statutory.

Letter of representation:

Two written representations were received by the HMO Unit on 27 March 2018, within the above-mentioned 21-day statutory period, and must therefore be considered by the Committee:

- Letter from David McNee attached as Appendix 'B'
- Letter from Mrs Nicol attached as Appendix 'C'

Letter from Agent:

The applicant's agent submitted a letter in response to the letters of representation. The agent's letter is attached as Appendix 'D'.

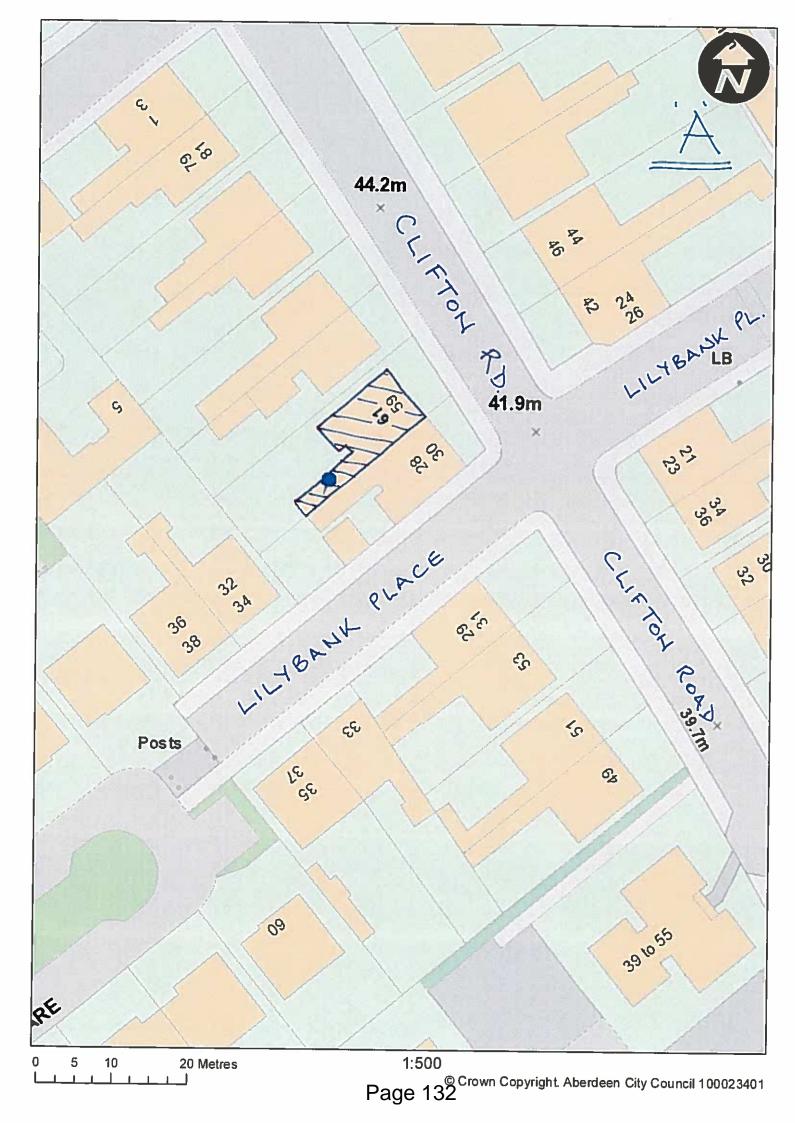
Other Considerations:

- Police Scotland has been consulted in respect of the applicant's suitability as 'fit & proper' persons and made no comment or objection.
- The Scottish Fire & Rescue Service has been consulted in respect of the suitability of the premises as an HMO and made no comment or objection.
- The Council's Anti-Social Behaviour Investigation Team (ASBIT) has no record of any complaint of anti-social behaviour in respect of No.61 Clifton Road, Aberdeen.
- The applicant and his property are not currently registered as landlords with this Council. He must therefore register prior to letting the property.
- The applicant has requested an occupancy of 3 tenants, which is acceptable
 to the HMO Unit in terms of space and layout. Should an HMO licence be
 granted, it will include a maximum occupancy of 3 tenants.
- The application under consideration is a 'first-time' HMO licence application.

- The letters of representation describe a large amount of HMO properties in the Clifton Road area. HMO Overprovision is a statutory ground of refusal (see (ix) above) but can only be exercised if an 'Overprovision' policy has first been agreed by Council. To date the Council has not been able to agree on such a policy and the latest report about this, which was considered by the C, H & I Committee on 16 January 2018, resulted in the Committee resolving to: "instruct the interim Head of Planning and Sustainable Development to include the topics of HMO Overprovision and Student Accommodation Overprovision within the Main Issues Report for the next Local Development Plan to facilitate mixed/balanced communities."
 - It would therefore appear that the Council will not introduce an 'Overprovision' policy in respect of the HMO licensing legislation but will instead seek to control HMO accommodation by way of the Planning legislation. Accordingly, the HMO Overprovision ground of refusal cannot be exercised.
- Following receipt of the licence application, an initial joint inspection of the property by an HMO Officer and an Officer from Scottish Fire & Rescue Service was carried out. A substantial amount of work to upgrade the property to the current HMO standard was identified which, at the date of this report, has not been completed. I'll advise the Committee of progress with these works at the meeting on 5 June 2018.

I trust the above explains the position. Please contact me on x2870 should you have any queries regarding the above.

Ally ThainPrivate Sector Housing Manager



B

HMO Unit

Communities Housing & Infrastructure

Private Sector Housing Unit

Business Hub 1

Mr David McNee

Lower Ground Floor West

Marischal College

Broadstreet

Aberdeen AB10 1AB

24/03/2018

Dear Sirs,

This letter is to register my strong objection to the house in multiple occupation licence application, for 61 Clifton Road, lodged on 8/3/18 by Mr Andrew Kirkpatrick, c/o Belvoir Aberdeen,24 Rosemount Place, Aberdeen, AB25 2XU.

I live in the flat directly below number 61. Below I have listed my issues;

the proportions and layout of No.61 I do not believe conform to the required conditions of an HMO license. This flat has only one bathroom and a very small kitchen. Three individual lets in this property potentially allowing up to 9 people to live in that accommodation. https://www.gov.uk/house-in-multiple-occupation-licence

"You must make sure:

- the house is suitable for the number of occupants (eg size and facilities)"
- having looked into property values I believe my property would be devalued should an HMO license be granted
- I am also concerned that an HMO property directly above my property may affect my house insurance
- Although there are already a large number of HMO type properties in the area, this is still very much an established community of long term residents and mixed ages from young families to retirees. Since the increase in HMO properties there has been an unacceptable rise in anti social behaviour including;
 - High levels of noise and music at various times of the day including after midnight
 - Drunkenness and loutish behaviour
 - Hanging out windows shouting
 - Gathering in communal pathways and indirect intimidation
 - Smashed glass in pavements and pathways

As a a property owner in the immediate vicinity of this application I am totally against this licence being granted.

Yours faithfully

D. McNee



HMO Unit

Private Sector Housing Unit

Aberdeen City Council

Business Hub 1

Lower Ground West

Marischal College

Broad Street

Aberdeen

AB10 1AB

Dear Sir,

HMO License application Objection: 61 Clifton Road Aberdeen AB24 4RN

I wish to raise an objection object to the HMO license application for 61 Clifton Road Aberdeen. AB24 4RN.

As an owner / resident of Clifton Road I feel very strongly that the continued granting of HMO licenses in the area is having a detrimental effect on the quality of life of the permanent residents.

The people who rent these properties tend to be students who are noisy, and are prone to drunk behaviour, often at the front of the properties causing disturbance, and litter thrown into the garden and street. There are elderly people next door to the property and families across the road all of whom are affected.

There is already a property with a HMO licence at 71 Clifton Road as well as 3, 4 and 7 Cattofield Place as well as a rental property across the road. All of which cause issues for residents on a regular basis. These are all in the same small surrounding area.

We also feel that the continued granting of HMO licence to these houses in such a concentrated area is affecting the ability of people to sell their houses in the area because of these issues.

Yours sincerely

Mrs Nicol

Aberdeen City Council
Housing & Environment
DATE RECEIVED
2 7 MAR 2018

Private Sector Housing And



Ally Thain
Private sector Housing Unit
Aberdeen City Council
Business Hub 1
Lower ground Floor west
Marischal College
Broad Street
Aberdeen, AB10 1AB

Aberdeen City Council
Housing & Environment
DATE RECEIVED
2 3 APR 2018

Private Sector Housing Unit

Aberdeen
AB25 2XU
T 01224 645707

Belvoir Aberdeen

20 April 2018

Dear Ally

61 Clifton Road, Aberdeen. Application for HMO.

I am writing on behalf of my landlords Mrs & Mrs A D Kilpatrick.

I understand that you have received two letters of objection following the display of Notice of HMO Application.

The background to this application is that the landlords bought no 61 Clifton Road whilst their daughter was studying medicine, for 3 years I understand. During that time, she had two friends stay with her who were also studying, in that time there was no complaints made against them. On completing their studies, the property was marketed for sale from July 2016 until March 2018. During that time there was no purchaser interest.

The Landlords had to review their options for No 61 and after discussion with myself we decided that probably the best demand for the flat would be as an HMO. An application was made on 8 March 2018. We manage another HMO property nearby and have had very well behaved medical students for several years. It is our hope to attract similar occupants for No 61. When I met with Marc Steel I stated that we would be applying for a 3-person HMO Licence.

Both the Landlord and myself have read the letters received and would like to comment on some of the points raised.

Firstly from D. McNee

- He comments that up to 9 people could potentially live in the property. There is no way we
 would allow this. As stated above we are only looking for 3 tenants.
- Having had the property for sale for 20 months with no interest from buyers indicates the lack of demand for such properties and reflects the general market in Aberdeen.
- I believe that properly managed HMO properties will blend into the area with little disruption.



He also highlights high levels of noise and music as an issue. I have been in No 61 on several
occasions and can quite clearly hear the music that Mr McNee plays.

From Mrs Nicol

"Tenants tend to be students who are noisy, prone to drunk behaviour and often causing disturbance and throwing litter into gardens and street". Staying close to the area myself and frequently using Clifton Road and managing several properties in the area, HMO and non-HMO, I haven't witnessed such behaviour. The tenants we have are carefully selected before being offered to the Landlord as potential tenants. We feel this is an appropriate way in which to start a tenancy on a good footing. I would never go as far as saying we never have drunk students but the perception of them being perpetually inebriated is probably inaccurate. I would also comment that the only people I see in area as described by Mrs Nicol are those standing outside a well know hotel at the bottom of the street.

I hope this is of use for your report and I can advise you that I will be attending the Licencing Committee on 5 June 2018.

Yours sincerely

Lewis Stuart Managing Director

LICENSING COMMITTEE INFORMATION SHEET 5 JUNE 2017

TYPE OF APPLICATION: Para 11 Suspension of Late Hours Catering Licence
APPLICANT: Behroz Hamedi

DESCRIPTION

Late Hours Catering Licence held by Behroz Hamedi, at Marco's, 12 Belmont St. Aberdeen AB10 1JE

Granted 1 July 2017 Expires 30 June 2020

Complaint- suspension request

Environmental Health- May 2018

COMMITTEE GUIDELINES/POLICY

Members can take no action, suspend the licence or revoke the licence.

POWERS OF REVIEW

A licensing authority may, whether upon a complaint made to them or not, suspend or revoke a licence in accordance with the provisions of this paragraph.

A licensing authority may order the suspension or revocation of a licence if in their opinion—

(a)the holder of the licence or, where the holder is not a natural person, any director of it or partner in it or any other person responsible for its management, is not or is no longer a fit and proper person to hold the licence;

(b) the activity to which the licence relates is being managed by or carried on for the benefit of a person, other than the licence holder, who would have been refused the grant or renewal of the licence under paragraph 5(3) above;

(c)the carrying on of the activity to which the licence relates has caused, is causing or is likely to cause undue public nuisance or a threat to public order or public safety;

(d)a condition of the licence has been contravened.

A licensing authority may order the suspension or revocation of a taxi driver's licence or a private hire car driver's licence or a booking office licence if the holder of the licence has, since its grant, been convicted of an immigration offence or required to pay an immigration penalty (see paragraph 20).

Sub-paragraph (2A) does not apply if—

- (a)in a case where the holder of the licence has been convicted of an immigration offence, the conviction is a spent conviction within the meaning of the Rehabilitation of Offenders Act 1974, or
- (b)in a case where the holder of the licence has been required to pay an immigration penalty—
- (i)more than three years have elapsed since the date on which the penalty was imposed, and
- (ii)the amount of the penalty has been paid in full.
- (3)A licensing authority may make an order under sub-paragraph (2)(d) above in respect of a contravention of a condition of a licence notwithstanding that there has been no conviction in that respect.
- (4)In considering whether to suspend or revoke a licence the licensing authority may—
- (a)have regard to-
- (i)any misconduct on the part of the holder of the licence, whether or not constituting a breach of any provision of Part I or II of this Act or this Schedule, which in the opinion of the authority has a bearing on his fitness to hold a licence:
- (ii)where the licence relates to an activity consisting of or including the use of premises or a vehicle or vessel, any misconduct on the part of persons frequenting or using the premises, vehicle or vessel occurring there or any misconduct in the immediate vicinity of the premises, vehicle or vessel which is attributable to those persons;
- (b)make such reasonable inquiries as they think fit and, subject to sub-paragraph (5) below, include the results of their inquiries in the matters to which they have regard in such consideration.
- (5) Where a licensing authority intend to include any of the results of their inquiries under sub-paragraph (4)(b) above in the matters to which they have regard for the purposes of sub-paragraph (4) above, they shall notify the holder of the licence of that intention.
- (6) A licensing authority may, whether upon an application made to them or not, recall an order to suspend a licence made under this paragraph.
- (7)A licensing authority in considering whether or not to suspend or revoke a licence may, but before deciding to do so shall, give—
- (a)the holder of the licence:
- (b)any person who has made a complaint relevant to the matters to be considered at the hearing;

(c)the chief constable; and

(d)where the licence relates to an activity wholly or mainly carried on

(a)in premises to which Part 3 of the Fire (Scotland) Act 2005 (asp 5) applies, the enforcing authority;

(b)in any other premises, the Scottish Fire and Rescue Service

an opportunity to be heard by the licensing authority.

- (8)The licensing authority shall have complied with their duty under sub-paragraph (7) above if they have caused to be sent to the persons entitled under that sub-paragraph to an opportunity to be heard, not later that 14 days before the hearing, notice in writing that the authority propose to hold a hearing, together with a copy of any complaints relevant to the matters to be considered at the hearing and a note of the grounds upon which the suspension or revocation of the licence is to be considered and, where they decide to exercise their power under that sub-paragraph, they shall cause such notice, copy and note to be sent to those persons not later than that time.
- (9)Where a licensing authority decide to order the suspension or revocation of a licence, the suspension or, as the case may be, revocation shall not, subject to sub-paragraph (10) below, take effect until the expiry of the time within which the holder of the licence may appeal under paragraph 18 below against the suspension or, as the case may be, revocation or, if such an appeal has been lodged, until it has been abandoned or determined in favour of the suspension or, as the case may be, revocation.
- (10) If, in deciding to order the suspension or revocation of a licence, a licensing authority determine that the circumstances of the case justify immediate suspension they may, without prejudice to their other powers under this paragraph, order that the licence shall be suspended immediately.
- (11) The period of suspension of a licence under this paragraph shall be the unexpired portion of the duration of the licence, or such shorter period as the licensing authority may fix; and the effect of suspension shall be that the licence shall cease to have effect during the period of the suspension.
- (12) A licensing authority shall, within 7 days of their decision under sub-paragraph (1) above, send written notice of their decision to the persons referred to in sub-paragraph (7)(a), (c) and (d) above in relation to the licence and to any person who, in pursuance of sub-paragraph (7)(b) above, was heard by the authority before they reached that decision.

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Our Ref. ACG/Marco Your Ref. Andrew Gilchrist

Contact Commercial@aberdeencity.gov.uk

01224 522720 Email Direct Dial 01224 523887

Direct Fax

16th May 2018

Legal and Democratic Services Corporate Governance **Business Hub 6** Level 1 South

For the attention of Jennifer Wilson Team Leader – Licensing



Protective Services Communities, Housing and Infrastructure Aberdeen City Council Business Hub 15 Third Floor South Marischal College **Broad Street** Aberdeen AB10 1AB

Tel 03000 200 292 Minicom 01224 522381 DX 529451, Aberdeen 9 www.aberdeencity.gov.uk

Dear Madam

Civic Government (Scotland) Act 1982 Late Hours Catering Licence held by Behroz Hamedi, 4 Pinecrest Walk, Aberdeen, AB15 9FH, at Marco's, 12 Belmont Street, Aberdeen, AB10 1JE

Update to complaint of 16th February 2018

Since my submission of the above. Behroz Hamedi has been invited several times to be interviewed under caution to explain the circumstances for the alleged offences under food safety and health and safety legislation. For various reasons, none of the appointments have been fulfilled, but a further invitation is scheduled for 29th May. However, a revisit was made on 9th May 2018 after Mr. Hamedi emailed on 30th March saying," things was supposed to be done is done now and everything on order". There were some improvements to his practices and a hot holding cabinet had been repaired. Consequently, the Remedial Action Notice was withdrawn. He also showed us some certificates for food hygiene training that he and his staff had undertaken, thereby achieving compliance with one of the Hygiene Improvement Notices that were served. On questioning there was some improvements in the knowledge of food safety risks and the controls required; however significant gaps remained and therefore the Hygiene Improvement Notice requiring that a food safety management system be implemented has still only been partially complied with.

Health and Safety Improvement Notices for the risk assessment of the use of the cellar hatch and the maintenance and cleaning of the ventilation ducting have still not been complied with. There remains a significant accumulation of grease within the ducting and there is no safe means of accessing the stock and equipment that remains on shelving above the hatch. There is also still no means of escape using the fire exit at the rear of the premises as the fire escape remains blocked by the placement of the pizza oven and hatch guarding. This matter will be reported to Scottish Fire and Rescue again.

> BERNADETTE MARJORAM INTERIM DIRECTOR











In my opinion the recent actions taken by Mr. Hamedi have been perfunctory at best and largely inadequate. This reinforces my view that I do not consider Behroz Hamedi to be a fit and proper person to hold a licence and I would recommend that his licence is suspended.

Yours faithfully

Andrew Gilchrist

Principal Environmental Health Officer

Our Ref. ACG/Marco Your Ref. Andrew Gilchrist

Contact Commercial@aberdeencity.gov.uk Email 01224 522720

Direct Dial 01224 523887

Direct Fax

5th February 2018

For the attention of Jennifer Wilson Team Leader – Licensing Legal and Democratic Services Corporate Governance **Business Hub 6** Level 1 South

Environmental Health and **Trading Standards** Communities, Housing and Infrastructure Aberdeen City Council Business Hub 15 Third Floor South Marischal College **Broad Street**

Tel 08456 08 09 10 Minicom 01224 522381 DX 529451, Aberdeen 9 www.aberdeencity.gov.uk

Aberdeen AB10 1AB

Dear Madam,

Civic Government (Scotland) Act 1982 Late Hours Catering Licence held by Behroz Hamedi, 4 Pinecrest Walk, Aberdeen AB15 9FH at Marco's, 12 Belmont St., Aberdeen AB10 1JE

This Service is responsible for enforcing food safety and health and safety legislation within commercial food premises.

It is evident from recent action taken by this Service that the operation of these premises by Behroz Hamedi gives rise to concern about his suitability to hold a Late Hours Catering Licence. Most significantly there are issues that will result in a report to the Procurator Fiscal. . Currently the business is run under a limited company, Marco's XX Ltd for which Mr Behroz Hamedi is the only named director.

A Remedial Action Notice under The Food Hygiene (Scotland) Regulations 2006 was served on the business on 29th November 2017 and remains in place. It prohibits the storage of foods at ambient temperatures for prolonged periods of time as the business was utilising the display cabinet situated above the deep fat fryers for the storage and display of foods for up to 10 hours. This cabinet does not hold foods hot and consequently there was no temperature control for these products. Since serving this Notice and meeting with Mr Hamedi to explain the Notice and the risks to public safety posed by this practice, he has failed to comply. To date two charges will be put to the Fiscal for this matter.

A re-visit was made to the premises on 25th January 2018 to check compliance with the Hygiene Improvement Notices and a Health and Safety Improvement Notice that had been served. One Hygiene Improvement Notice for cleaning of the basement area was partially complied with; however the remaining Hygiene Improvement Notices and Improvement Notices were not complied with. These were for the following requirements:

PETE LEONARD - DIRECTOR

- To carry out a risk assessment of the use of the cellar hatch and to implement measure to ensure that staff or contractors are not put at risk of falling a distance likely to cause injury;
- To have his ventilation system serviced and maintained to ensure it does not pose a risk to staff safety;
- To implement a food safety management system to ensure that the food he is serving is safe;
- To ensure that all food handlers are trained to a level commensurate to their work activity.

These non-compliances will be reported to the Procurator Fiscal as four further charges. Not only has the company failed to comply with these Notices, but the following matters were also noted at the time of this re-visit in addition to matters that already remained outstanding:

- Lack of cross contamination control relating to the storage and preparation of raw and ready-to-eat foods and a lack of adequate cleaning and disinfection of food contact surfaces and equipment;
- Lack of hand washing materials and practices;
- Electrical safety risks in that bare wiring was observed within the display chill;
- Manual handling risks associated with the movement of goods into the cellar area;
- Fire risks in that the fire escape to the rear of the premises was blocked and inaccessible;
- Evidence that Mr Hamedi or an employee had been smoking within the premises.

Mr Hamedi has failed to accept that his practices and procedures are lacking and continues to have an poor attitude towards the requirements that are placed on his business to ensure the safety of the public, his staff and contractors visiting his premises. He is argumentative with this Service's officers and seems unwilling to address his responsibilities.

A summary of the action taken by this Service since 2012 is attached.

For the reasons detailed above, I do not consider that Behoroz Hamedi is a fit and proper person to hold a licence.

It is acknowledged that the Late Hours Catering Licence of Behroz Hamedi was renewed without objection from this Service in May 2017. However this was an oversight on my part and should not have happened as at that time there were continuing concerns about the operation of the premises.

This representation is brought to your attention for whatever action you may deem necessary.

Yours faithfully,

Andrew Gilchrist

Principal Environmental Health Officer

Enc.

LICENSING COMMITTEE INFORMATION SHEET 5 JUNE 2018

TYPE OF APPLICATION: APPLICATION FOR RENEWAL OF A STREET TRADER'S

LICENCE (EMPLOYER)

APPLICANT: LISAN ERYIGIT

PREMISES: HARENESS ROAD

DESCRIPTION

• The application requires to be determined by 14 August 2018

CONSULTEES

Police Scotland- no objection

Roads- no objection

OBJECTIONS/REPRESENTATIONS

• EH- No Certificate of Compliance

COMMITTEE GUIDELINES/POLICY

GROUNDS FOR REFUSAL

A licensing authority shall refuse an application to grant or renew a licence if, in their opinion—

(a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—

- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

and otherwise shall grant the application.

LICENSING COMMITTEE INFORMATION SHEET 5 JUNE 2018

TYPE OF APPLICATION: APPLICATION FOR RENEWAL OF A STREET TRADER'S LICENCE (EMPLOYER)

APPLICANT: LISAN ERYIGIT **PREMISES:** CRAIGSHAW CRESCENT

DESCRIPTION

The application requires to be determined by 8 August 2018

CONSULTEES

Police Scotland- no objection

Roads- no objection

OBJECTIONS/REPRESENTATIONS

EH- No Certificate of Compliance

COMMITTEE GUIDELINES/POLICY

GROUNDS FOR REFUSAL

A licensing authority shall refuse an application to grant or renew a licence if, in their opinion—

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

and otherwise shall grant the application.

LICENSING COMMITTEE INFORMATION SHEET 5 JUNE 2018

TYPE OF APPLICATION: APPLICATION FOR RENEWAL OF A STREET TRADER'S LICENCE (EMPLOYER)

APPLICANT: ALLAN STRACHAN **PREMISES:** MINTO AVENUE/MINTO DRIVE

DESCRIPTION

The application requires to be determined by 24 July 2018

CONSULTEES

Police Scotland- no objection

Roads- no objection

OBJECTIONS/REPRESENTATIONS

• EH- No Certificate of Compliance

COMMITTEE GUIDELINES/POLICY

GROUNDS FOR REFUSAL

A licensing authority shall refuse an application to grant or renew a licence if, in their opinion—

(a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—

- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 5 JUNE 2018

TYPE OF APPLICATION: APPLICATION FOR GRANT OF SECOND HAND DEALER LICENCE (EMPLOYER)

APPLICANT: Deimatas Juscius Site: 10 Smithfield Drive, Aberdeen

DESCRIPTION

The application requires to be determined by 23 October 2018

CONSULTEES

- Police Scotland
- Environmental Health
- Roads

OBJECTIONS/REPRESENTATIONS

• 3 x Public Objections

COMMITTEE GUIDELINES/POLICY

N/A

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

10/05/2018



F.O.A Licensing Team and Democratic Services. Coperate Governance Application for Second Hand Dealers Licence

Deimantas Juscius 10 Smithfield Drive Aberdeen AB16 7XN

I would like to object to this application for the following reasons.

High Noise Levels

Downgrading the street and area with scrap cars parked and car parts being stored High number of vehicles coming and going and being parked in the street due to running a business from a residential Council Owned flat.

This has been a quiet, peaceful and friendly residential street for many years. Over the last 2 to 3 months since Mr Juscius moved in it has completely changed. He has a recovery truck and many vehicles. He seems to deal in scrap cars. He started with parking them in the street. On the Easter weekend he had 6 vehicles parked for 3 days which on checking held no MOT or road tax whilst he removed parts from them i.e. wheels, bumpers etc. to which his back garden is filling up with car parts. The vehicles are parked on both sides of the street. Due to this myself and one of the other neighbours observed Mrs. who stays in the top flat above number which she is in hers 90s when a family member had took her out for the day and when she returned home there were so many vehicles parked on bith side side the street belonging to number that she had to be dropped off at the end of the street and had to walk back. My other neighbour was so upset at this as most of the vehicles weren't road legal contacted the police. The community police officer attended to which Mr Juscius informed him that he was a trader and could do what he wanted. After that the Traffic division attended a couple of days later which since then he doesn't park them on the street now he leaves them on the back of his recovery truck and strips parts off them. Whilst doing this he plays loud music out his other vehicle so loud that you can feel the vibrations in the house. I asked him in a nice manor once if he could turn the volume down a little as my son is studying for his exams to which I got an abrupt NO WAY.

He works on vehicles all day and well into the night and all weekends, revving engines etc. One night he was unloading a vehicle at 22.30 orange beacons flashing from his recovery truck.

There is always a high number of vehicles and people coming and going at all times of day and night with his dealings with cars and parts. When he has these visitors concerning his business they can be a few of them out looking and having discussions about the vehicles to which they are throwing cigarette butts down, spitting and all this is happening as kids from the other properties are out playing up and down the street not a good situation of standards for younf children to in.

He often blocks the street whilst he moving vehicle about and as this street is used frequently by the police coming and going from Manor Park sub police station and well as other emergency vehicles, the time will come when the they will be on an emergency call and will be held up with the road being blocked. The road is getting stained with oil and covered with small particles of plastic and rust that dropping off the vehicles as he breaking them up.

The street is a 20mph residential zone but now with all the extra vehicles that's coming and going from number 10 you can tell with just watching them they are certainly not doing any near 20mph as they seem to like to see how loud they can drive off and return with their music up load.

Agreeing to this licence will mean that the street will turn into more like industrial estate and not a residential street for families to live.

I presume if he is applying for a trader's licence for this address it means he doesn't hold one at the moment but yet he has been and still is trading even although his licence hasn't been granted.

Mr. from the flat above number informed me that when Mr Juscius was moving in he informed Mr that he was going to pave the front garden which concerns us all that this is going to mean even more vehicles being worked on.

I feel that if this licence is granted then it would mean the City Council aren't taken into consideration the standard of living for everyone else who lives in the area. I do understand that Mr Jusius is trying to make living but I don't understand why he doesn't rent a lock up or yard to store and work on his vehicles instead of using a public road as his work yard. As there are many families with young children out playing and as some of the vehicles that he brings to the street to work on have broken windows etc, crossing the street is also getting more hazardous to the increased level of vehicles parked as well. Everybody looks forward to some good weather in the summer but now in our street we hope for rain as it's the only time there is some peace and quiet as he doesn't work on the vehicles.

Please help and get the street back to the quiet residential street it was a few months ago, where everybody got on with their lives without having to park away from their own house due to the volume of vehicles for number , the constant noise of cars being taking apart and the high number of vehicles coming and going all the time as he is selling the cars and parts.

Your Sincerely





14th May 2018

The Se.

SHITHERED DEIVE, ACCROSS, ASIL TRO HE DEMENDES INCHIS

I HEREBY LODGE AL OBJECTION TO THE ABOUT ADDUCATION TO HIM RECEIVING A TEADING LICENSE

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HORARDUS FOR ELECTRIC AND CHILDREN, AND ALSO TO DE DRICH HAVE
VEHICLIED HE CANT OFT PRESED ANYTHERE NEAR OUR DORS.

THE PEAR GREEN OF HIS COUNTY PROPERTY IS A STORGE GROWN FOR PARTS, I.E. ALLOY LIVERS AND TYPES, BUMPIES, LIGHT, 2x 250 PRASTIC BARRESS FOR PERCOL (WHICH TO ME IS A MAJOR DANGEROUS HARARD.

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LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Grant APPLICANT: Zoulfaghar Mollaeian LICENCE:

INFORMATION NOTE

Application submitted 06/12/2017 Must be determined by 05/06/2018

Applicant has not passed the street knowledge test.

The applicant is booked in for testing on 28/05/2018.

DESCRIPTION

Taxi Driver Licence Grant

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for taxi driver licence must pass the street knowledge test.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Taxi Driver Licence- Grant

APPLICANT: KATHIRAVELU MANIMARAN LICENCE: N/A

INFORMATION NOTE

Application submitted 11/01/2018 Must be determined by 10/07/2018

The applicant has not passed the street knowledge test as required by Licensing committee policy.

He attended on 12/02/2018 and 09/04/2018 and failed.

DESCRIPTION

Grant taxi Driver Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for a taxi Driver licence must pass street knowledge test

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Grant

APPLICANT: Robert MackIntosh McKenzie LICENCE:

INFORMATION NOTE

Application submitted 06/02/2018

Must be determined by 05/08/2018

Applicant has not passed the street knowledge test.

The applicant has never sat the test or booked a test date.

DESCRIPTION

Taxi Driver Licence Grant

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for taxi driver licence must pass the street knowledge test.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Grant APPLICANT: Edward Donald LICENCE:

INFORMATION NOTE

The application is seeking an exemption from the requirement to pass the street knowledge test having failed to renew his taxi driver licence.

This is the second consecutive occasion that the applicant has not renewed his taxi driver licence.

Previous grant application went before committee on 07/02/2017 and the applicant was excused from the requirement to pass the street knowledge test.

DESCRIPTION

Taxi Driver Licence Grant

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for the grant of taxi driver licence must pass street knowledge test

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Temp APPLICANT: William Duguid LICENCE:

INFORMATION NOTE

Application submitted 15/5/2018. Must be determined by 14/11/2018

The applicant passed street knowledge test 14/05/2018. He submitted grant of taxi driver licence application. Applicant has 9 points on drivers licence.

DESCRIPTION

Grant of Taxi Driver Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Applicants with 9 points or more are to be referred to Committee.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i) for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be,

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Renewal APPLICANT: Gordon Anderson LICENCE: 0393

INFORMATION NOTE

Application submitted 28/12/2017. Must be determined by 27/06/2018

Applicant has failed to provide proof of their right to work in the UK as required under the Immigration Act 2016.

DESCRIPTION

Renewal of Taxi Driver Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for a taxi licence must meet DVLA group 2 standards. All applicants must provide proof of right to work in UK under Immigration Act 2016.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Renewal APPLICANT: Jamie Gibson LICENCE: 0316

INFORMATION NOTE

Application submitted 04/01/2018

Must be determined by 03/07/2018

Applicant has provided proof of right to work in the UK as required by Immigration Act 2016

DESCRIPTION

Taxi Driver Licence Renewal

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for taxi driver licence must comply with the Immigration Act 2016

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 5 June 2018

TYPE OF APPLICATION: Taxi Driver Licence- Renewal

APPLICANT: Brian Ogg LICENCE: 1026

INFORMATION NOTE

Application submitted 16/02/2018 Must be determined by 15/08/2018

The applicant has not provided evidence of his right to work or live in the UK.

DESCRIPTION

Grant of a Taxi Driver Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants must provide evidence of their right to work in the UK.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Renewal APPLICANT: Lee Webster LICENCE: 0844

INFORMATION NOTE

Application submitted 19/02/2018 Must be determined by 18/08/2018

Applicant has 9 points accrued on his DVLA driving licence for 3 offences.

3 x Exceeding statutory speed limit on a public road.

DESCRIPTION

Taxi Driver Licence Renewal

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any applicant with 9 or more points on their driving licence must be referred to committee

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Taxi Driver Licence- Renewal APPLICANT: Steven Marwick LICENCE: 0677

INFORMATION NOTE

Application submitted 04/01/2018

Must be determined by 03/07/2018

Applicant has provided proof of right to work in the UK as required by Immigration Act 2016

DESCRIPTION

Taxi Driver Licence Renewal

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for taxi driver licence must comply with the Immigration Act 2016

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Private Hire Car Driver Licence- Grant

APPLICANT: Jacek Guzowski LICENCE:

INFORMATION NOTE

Application submitted 08/01/2018

Must be determined by 07/07/2018

Applicant has not passed the street knowledge test. No test sat and no test date booked.

DESCRIPTION

Private Hire Car Driver Licence Grant

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for private hire car driver licence must pass the street knowledge test

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Private Hire Driver Licence- RENEWAL

APPLICANT: WAYNE GREIG LICENCE: PHD268

INFORMATION NOTE

Application submitted 11/01/2018 Must be determined by 10/07/2018

The applicant has not passed the street knowledge test as required by Licensing committee policy.

DESCRIPTION

Renewal of Private hire car driver licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for a private hire driver licence must pass street knowledge test

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use

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- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 JUNE 2018

TYPE OF APPLICATION: Private Hire Car Driver Licence- Grant

APPLICANT: Reynaldo Santos LICENCE:

INFORMATION NOTE

Application submitted 25/01/2018

Must be determined by 24/07/2018

Applicant has not passed the street knowledge test. No test sat and no test date booked.

The applicant has also not provided proof of their right to work in the UK

DESCRIPTION

Private Hire Car Driver Licence Grant

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

All applicants for private hire car driver licence must pass the street knowledge test and must comply with the Immigration Act 2016

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii) not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;

- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Taxi Licence- Renewal APPLICANT: Rainbow Cars Ltd LICENCE: T813

INFORMATION NOTE

Application submitted 22/01/2018 Must be determined by 21/07/2018

The vehicle referred to in the application (SF64 GYO) has not passed a vehicle inspection as required before a licence can be granted.

The vehicle was last tested 26/07/2017 and that test expired on 31/01/2018.

Test booked for 23/05/18

DESCRIPTION

Renewal Taxi Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the application can be granted

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

(c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Taxi Licence- Renewal APPLICANT: Thomas Brebner LICENCE: T463

INFORMATION NOTE

Application submitted 12/02/2018

Must be determined by 11/08/2018

The vehicle referred to in the application (EF61 NUH) has not passed a vehicle inspection as is required before licence can be granted.

The vehicle was last tested on 23/08/2017 and that test expired on 27/02/2018.

Licence T463 is currently suspended and has been since 10/05/2018 for not being produced for inspection when required by an authorised officer under Section 11 of the Civic Government (Scotland) Act 1982.

DESCRIPTION

Renewal Taxi Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the licence can be granted. Licence T463 suspended 10/05/18 for not attending a required test.

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of

a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;

(c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Taxi Licence- Renewal APPLICANT: Rainbow Cars Ltd LICENCE: T855

INFORMATION NOTE

Application submitted 22/02/2018 Must be determined by 21/08/2018

The vehicle referred to in the application (SF13 AEB) has not passed a vehicle inspection as required before a licence can be granted.

The vehicle was last tested 22/08/2017 and that test expired on 28/02/2018.

test booked for 21/05/18

DESCRIPTION

Renewal Taxi Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the application can be granted

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

(c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Private Hire Car Licence- Grant APPLICANT: Raymond William Christie LICENCE:

INFORMATION NOTE

Application submitted 05/12/2017 Must be determined by 04/06/2018

The vehicle referred to in the application (SV17 XOK) has not passed a vehicle inspection as is required before licence can be granted

DESCRIPTION

Grant Private Hire Car Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the licence can be granted

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be,

that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Private Hire Car Licence- Renewal

APPLICANT: Adam Marciniak LICENCE: PH041

INFORMATION NOTE

Application submitted 13/12/2017 Must be determined by 12/06/2018

The vehicle referred to in the application (FV63 BVT) has not passed a vehicle inspection as required before a licence can be granted.

The vehicle was last tested 28/08/2017 and that test expired on 28/02/2018.

Licence PH041 was suspended on 10/05/2018 for not producing the vehicle for testing when required by an authorised officer

DESCRIPTION

Renewal Taxi Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the application can be granted

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;
- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of

such a licence if he made the application himself;

(c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—

- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

LICENSING COMMITTEE INFORMATION SHEET 05 June 2018

TYPE OF APPLICATION: Private Hire Car Licence- Renewal

APPLICANT: Lee Parker LICENCE: PH323

INFORMATION NOTE

Application submitted 18/01/2018 Must be determined by 17/07/2018

The vehicle referred to in the application (SD13 AOK) has not passed a vehicle inspection as required before a licence can be granted.

The vehicle was last tested 08/12/2016 and that test expired on 31/07/2017.

Licence PH323 was suspended on 10/05/2018 for not producing the vehicle for testing when required by an authorised officer

Test booked for 21/05/18

DESCRIPTION

Renewal Taxi Licence

CONSULTEES

Police Scotland

OBJECTIONS/REPRESENTATIONS

Legal

COMMITTEE GUIDELINES/POLICY

Any vehicle referred to in an application must pass a hackney test before the application can be granted

GROUNDS FOR REFUSAL

- (a)the applicant or, where the applicant is not a natural person, any director of it or partner in it or any other person responsible for its management, is either—
- (i)for the time being disqualified from holding a licence, or
- (ii)not a fit and proper person to be the holder of the licence;

- (b)the activity to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant or renewal of such a licence if he made the application himself;
- (c)where the licence applied for relates to an activity consisting of or including the use of premises or a vehicle or vessel, those premises are not or, as the case may be, that vehicle or vessel is not suitable or convenient for the conduct of the activity having regard to—
- (i)the location, character or condition of the premises or the character or condition of the vehicle or vessel;
- (ii)the nature and extent of the proposed activity;
- (iii)the kind of persons likely to be in the premises, vehicle or vessel;
- (iv)the possibility of undue public nuisance; or
- (v)public order or public safety; or
- (d)there is other good reason for refusing the application;

ABERDEEN CITY COUNCIL

COMMITTEE	Licensing Committee
DATE	5 June 2018
REPORT TITLE	Wheelchair Accessible Vehicle Taxi Policy Update
REPORT NUMBER	GOV/18/020
DIRECTOR	Fraser Bell
REPORT AUTHOR	Sandy Munro
TERMS OF REFERENCE	7

1. PURPOSE OF REPORT

To report back to committee the results of the consultation exercise and advise of the potential legal and financial implications of adopting a mixed fleet policy.

2. RECOMMENDATION(S)

That the Committee:-

- 2.1 note the results of the consultation exercise;
- 2.2 note the potential legal and financial implications of adopting a mixed fleet policy; and
- 2.3 agree to continue with the current policy whereby all taxis require to be wheelchair accessible vehicles by June 2019 in light of the legal and financial implications of changing policy at this time.

3. BACKGROUND

3.1 The Committee introduced a policy in 1994 whereby new applications for taxi licences were required to be for accessible vehicles. An exemption was allowed for existing licence holders at that time which effectively meant that they could retain a non-accessible vehicle and even licence a further non-accessible vehicle on the renewal of the licence or replacement of the vehicle. At that time it was intended that there would be a gradual move to a 100% accessible vehicle taxi fleet but no backstop date was fixed for

- implementation. The ratio of accessible vehicles has fallen in recent years and currently sits at approximately 46% of the taxi fleet.
- 3.2 In 2006 the Committee removed the overall limit on the number of taxi licences which existed then, although all new applications still required to be for accessible vehicles.
- 3.3 The Committee's policy was challenged in the case of Wilson v Aberdeen City Council in 2007 and the Court of Session ruled that both the Committee's policy and also the "two tier" system of licences that resulted (pre and post 1994) were valid.
- 3.4 A limit on the overall number of taxi licences was re-imposed on 6 June 2012 and the Committee instructed a consultation exercise to review the accessible vehicle policy. The majority of consultees were in favour of an accessible vehicle taxi fleet and at the meeting on 6 June 2012 the Committee fixed a date of 6 June 2017 by which time all taxis would require to be accessible vehicles. The Committee recognised this as the most efficient way of meeting the Public Sector Equality Duty imposed by the Equality Act 2010, a copy of which is enclosed at Appendix 1 as part of the consultation paper.
- 3.5 The Committee considered the implications of setting aside the policy regarding accessible vehicles at its meeting of 6 April 2016 and decided to retain the policy, although the matter was referred to Full Council for consideration. At the meeting of 11 May 2016 Full Council upheld the decision of the Committee which was to retain the 100% accessible vehicle taxi fleet, but they amended the backstop date for implementation to 6 June 2018.
- 3.6 The matter was placed before the Committee again on 13 June 2017 following updated information from the Scottish Government and Dundee City Council and the Committee requested a further report on the process and potential implications for revisiting the policy.
- 3.7 At the meeting of 17 September 2017 the Committee instructed a consultation exercise on a mixed fleet policy and instructed officers to report back with the results of that exercise and details of the potential legal and financial implications on adopting a mixed fleet policy.

Consultation

- 3.8 A consultation paper ("the paper") was prepared following consultation with the Convenor as per the Committee's instructions. It sought views on the desirability of a 100% accessible fleet, the potential ratio of split if adopting a mixed fleet and possible means of achieving and maintaining a split, all against the backdrop of the Committee's obligation to comply with the Public Sector Equality Duty ("the Duty"). A copy of the paper is attached to this report as Appendix 1.
- 3.9 The paper was distributed to all relevant consultees in line with the Committee's instructions and was publicised both online and in the press. An online version of the paper was also made available for ease of completion. A

- total of 248 responses were received via the online version with a further 48 received by other means. The results of the online responses are detailed at Appendix 2 and the other responses have been collated to form Appendix 3.
- 3.10 The first question sought opinion on a 100% accessible fleet. In total 49 responses were received in favour, with 247 preferring some form of mixed fleet.
- 3.11 Those who expressed a preference for a mixed fleet were then asked for their opinion on the percentage of that fleet which should be comprised of accessible vehicles. A range of answers were received as follows:

No suggested figure - 78 replies.
50% - 62 replies.
30% - 24 replies.
25% - 19 replies.
20% - 14 replies.
60%, 40%, 10% - 12 replies each.
80%, 75%, 5% - 3 replies each.
70%, 55%, 15% - 1 reply each.

- 3.12 The final question asked for potential methods of firstly reaching, and thereafter maintaining the desired level of split in the event of a mixed fleet being adopted whilst paying heed to natural justice and fairness. A number of suggestions were received but it is unclear at present as to whether or not any of them would be achievable in practice.
- 3.13 It seems clear from the consultation responses that there is a preference in general for a mixed fleet. However it is important to note that a large number of respondents gave no evidence or reasoning for such a preference and very few addressed the Committee's responsibility to comply with the Duty. Indeed a common theme in the responses indicated a desire for a mixed fleet based purely on preference of a saloon type vehicle. It has been mentioned in previous reports but is worth highlighting again that regard to the Duty must take precedence over mere preference. A number of responses also mentioned requesting a certain type of vehicle when making a booking, and again it is worth reiterating that any form of pre-booking, be that online, by phone, mobile app or some other method takes that particular journey into the category of private hire. This policy relates only to taxis and so private hire journeys such as those would be unaffected. Currently there are 256 licensed private hire vehicles, none of which are wheelchair accessible vehicles.
- 3.14There is also no real consensus on an appropriate level of split in a mixed policy, and again scant evidence to support any particular figure, with the most popular response only attracting approximately 25% of all respondents favouring a mixed fleet.
- 3.15 These matters will be considered further in the Legal Implications section below.

4. FINANCIAL IMPLICATIONS

- 4.1 There will be no additional financial implications should the Committee decide to continue with the current policy.
- 4.2 If the Committee decide to adopt a mixed fleet policy then there would be a number of financial implications. A further detailed consultation would be required to ensure that any policy is based upon sufficiently robust evidence; it should be explained that the consultation attached to this report is not sufficient because whilst a large number of respondents provided an opinion, very few provided tangible evidence to support that opinion and it is unlikely that the suggestion of public opinion would be sufficient to override the Authority's legal obligations. Any proposed change to the status quo may necessitate the use of an independent consultancy firm. A mixed fleet policy would also create several procedural challenges and would likely result in significantly higher staff resource costs both initially and on an ongoing basis.
- 4.3 As the legislation requires the licensing of taxis and private hire cars to be self-financing, any such increased costs on an ongoing basis may require further examination and a possible increase of licensing fees. This of itself would involve a considerable amount of staff resource.

5. LEGAL IMPLICATIONS

- 5.1 There are several legal implications. These have been confirmed by Counsel.
- 5.2 A 100% accessible fleet would be far less likely to be open to challenge than a mixed fleet for a range of reasons.
- 5.3 Determination of the level of split between accessible vehicles and saloon cars would not be a simple exercise. Any outcome is likely to be a source of controversy if not litigation. The larger the dilution from 100% the more the policy would be open to challenge, even a 90% policy may not be free from challenge.
- 5.4 If a split is established the method for allocating applications for licences on a fair and equitable basis between the two types of vehicle is also very difficult to ascertain. This is again likely to be a source of litigation.
- 5.5 Criteria would have to be established to deal with the scenario of licensed operators wishing to change their accessible vehicle to a saloon vehicle. This is again a very difficult exercise and Dundee City Council are currently facing litigation on this very point.
- 5.6 There is the risk of "legitimate expectation" that a 100% WAV policy will happen, in that the current policy has been scheduled for implementation since 2012. This also brings potential legal implications if the policy is now changed.

Summary

- 5.7 Whilst a mixed fleet policy may be capable in principle of complying with the Duty it would result in a significantly higher risk of legal challenge.
- 5.8 There would appear to be very little robust evidence to support a departure from the current policy. Such robust evidence would be required to defend any change to policy in the event of legal challenge. As has been said before, simple preference for a type of vehicle cannot outweigh the Authority's legal responsibilities in terms of the Equality legislation.
- 5.9 There are considerable legal and financial implications involved in adopting a mixed fleet, along with procedural issues that would involve considerable administrative oversight.
- 5.10 The current policy, as would be the case for any other policy, is not an absolute ban on other vehicles. It would always be open to any applicant to persuade the Committee that circumstances exist that would justify a departure from policy on an individual basis.
- 5.11 The policy would only apply to taxi licences, not private hire. Accordingly, any pre-booked journey would be unaffected and customers who regularly order a particular type of vehicle could continue to do so.
- 5.12 The underlying principle of the policy is in simple terms to attempt to ensure that any person could attend any taxi rank and hire any vehicle.
- 5.13 A 100% accessible policy which could be mitigated on a case by case basis is the most likely to deliver a degree of flexibility while minimising the scope for legal challenge.

6. MANAGEMENT OF RISK

Maintaining the Current Policy

	Risk	Low (L), Medium (M), High (H)	Mitigation
Financial	N/A		
Legal	Slight risk of challenge from those who find accessible vehicles challenging to enter.	L	Policy would be arrived at having taken due regard of legal responsibilities. Additional driver training being investigated to

			minimise any disadvantages.
Employee	N/A		
Customer	Some customers find accessible vehicles more problematic to enter or exit.		Additional driver training is being investigated that would minimise any disadvantage to passengers who find it more difficult to access some types of vehicle.
Environment	N/A		
Technology	N/A		
Reputational	Maintaining the current policy could be seen to be going against public opinion.	L	The current policy would be framed in accordance with the Council's legal obligations which would take precedence over public opinion.

Changing Policy to Mixed Fleet

Financial	As Above in para 4	Н	
Legal	As Above in para 5	Н	
Employee	N/A		
Customer	Some customers could be disadvantaged by a change to a policy that would leave some vehicles inaccessible.	M	The ratio of accessible vehicles would require to be sufficiently high to mitigate such risk.
Environment	N/A		
Technology	N/A		
Reputational	Amending a policy without robust evidence to support such a change could leave the Council open to reputational damage.	M	Ensure full and exhaustive consultation is carried out and that proper tangible evidence exists to support any change.

7. OUTCOMES

Maintaining the Current Policy

Local Outcome Improvement Plan Themes			
Impact of Report			
Prosperous People A fully accessible taxi fleet should ensure that a			
people can access all taxis at all taxi ranks.			

Design Principles of Target Operating Model					
	Impact of Report				
Customer Service Design	gn A fully accessible taxi fleet, in operation with a substantial private hire fleet should provide enhanced transport options for all customers.				
Partnerships and Alliances	• •				

8. IMPACT ASSESSMENTS

Assessment	Outcome
Equality & Human Rights Impact Assessment	In the event of a change of policy a full EHRIA would be required. An EHRIA was completed on 9 April 2012 when the current policy was formulated and established that the policy would minimise disadvantages to those disabled persons who cannot access saloon vehicles.
Privacy Impact Assessment	Not required
Duty of Due Regard / Fairer Scotland Duty	N/A

9. BACKGROUND PAPERS

9.1	Committee Report CG12045	Licensing Committee 6 June 2012
9.2	Committee Report CG16053	Licensing Committee 6 April 2016
9.3	Committee Report CG17071	Licensing Committee 13 June 2017
9.4	Committee Report CG17096	Licensing Committee 12 September 2017

10. APPENDICES (if applicable)

- 10.1 Consultation Paper
- 10.2 Online responses
- 10.3 Other responses

11. REPORT AUTHOR CONTACT DETAILS

Name Sandy Munro Title Solicitor

Email Address AleMunro@aberdeencity.gov.uk

Tel 01224 523027

Aberdeen City Council introduced a policy in 1994 which required all new applications for a taxi operator's licence to be in respect of a wheelchair accessible vehicle. An exemption was granted to existing licence holders at that time which allowed them to continue to licence a saloon vehicle. This exemption is due to expire in June 2019. This in turn means that the entire fleet requires to be wheelchair accessible from that date. This consultation exercise has been instructed following a proposal that a mixed fleet is considered.

It is important to note that the policy relates to **the taxi fleet only** and not to private hire vehicles. Taxis are vehicles that can be hired off a rank whereas private hire vehicles require to be prebooked.

The policy to make the taxi fleet 100% wheelchair accessible resulted from the local authority's obligations in terms of the Equality Act 2010, particularly the Public Sector Equality Duty which includes:

- (1) A public authority must, in the exercise of its functions, have due regard to the need to—
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
- (3) Having due regard to the need to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to—
- (a) remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic;
- (4) The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

Bearing these factors in mind, please provide your opinion on the following questions, together with any evidence you have to support your decision.

1.	Do you think the taxi fleet should be comprised of 100% accessible vehicles?	Y/N
Re	asons for this answer	
L		
2.	If "No", what percentage of vehicles should be accessible vehicles, and why?	
	Page 205	

3.	How would that percentage be maintained without discriminating against identical applications?

What is your organisation? - Organisation	Do you think the taxi fleet should be comprised of 100% accessible vehicles? - Answer	Do you think the taxi fleet should be comprised of 100% accessible vehicles? - Reasons for Answer	If "No", what percentage of vehicles should be accessible vehicles, and why? - Answer	How would that percentage be maintained without discriminating against identical applications? - Answer
citizen	No	A mixed fleet should be allowed and those	I'm not sure of a % but	
		saloon cars should be allowed to continue	this could be established	
		to operate.	via consultation with	
	No	50/50 fleet. Elderly people & some	50/50	5 or 10 years in a wav then driver can go for saloon.
		disabled people can't get in or out of		
Taxi firm	No	There is no requirement for 100% WAV	Between 40 & 50% fleet	\$1 million Dollar question.
		even the disabled organisations agree on	wide.	
		this.		Would be almost impossible to maintain a steady 40
			This would be the	/ 50%. Especially over the first 2/3 years.
ю		I accept that ACC have been left in a	current %, and unless I	
Page 207		vulnerable position by lack of Scottish	am missing something	We go back to 1994 & allow a number of WAV
₩ T		Government clear direction. I also	this % seems to work.	drivers the option to change to a saloon plate, while
2		acknowledge that the only option ACC		still maintaining that any new Licence still requires to
8		really have to avoid a legal challenge is		be a WAV. Not all WAV drivers will take up this
		100% WAV. If as seems clear there is no		option, but some will.
		overwhelming support within ACC for		
		100% WAV, then ACC need to use this		This would be a once yearly exercise, each driver who
		next 12 months to work with the trade,		is being offered to change has the whole year to do
		and come up with a workable solution that		SO.
		ticks all (well most) of the boxes.		
				This is very broad, but with some further thought I
		If this is the avenue, then a new group		believe it could work.
		needs to be formed, outwith the current		
		TCG to work solely on this. Meetings will		
		need to take place on a monthly basis in		

Driver	No	Some of the older generation can't get	70 % saloon 30 % wav	Longest taxi holders 1st
		into wav taxis my mum needs a saloon car		
		to easily get in and out of		
	No	a) Some older people can board accessible	In a city the size of	On first Grant of a Taxi Licence, first vehicle in your
		vehicles only with difficulty, due to the	Aberdeen, 25% should	name should be accessible. After six months, (or a
		higher step up.	be more than ample.	year, whatever the figures dictate) you can revert to
		b) Most disabled in wheelchairs can get in		any vehicle
		or out of a normal vehicle, with the driver		
		putting the wheelchair in the boot.		
		c) One lady I picked up on the rank had		
		previously waved past several accessible		
		vehicles, despite being in a wheelchair.		
		After I helped her in, I asked why? her		
		answer was:		
		When I get put in one of those , I feel like		
Ď		an object, put in the rear, facing out of the		
Page 208		rear window. Now , sitting next to you in		
P		the front, I feel like a person again, having		
20		a conversation with you, and not a parcel		
$\overline{\infty}$		dumped in the boot.		
		d) Normal people dislike these vehicles		
Taxi driver	No	Equality goes both ways, elderly people	70% saloon 30% wav .I	Up to the council to sort if someone wants to go
		find it hard to get into the vehicles and do	have never been hailed	WAV no problem but if Someone wants to go Saloon
		not like standing on the step as they feel	down by someone in a	car and it would take the fleet over 70% then would
		unsteady. Able body people should be	wheelchair or had	need to go on a waiting list
		allowed to flag down a saloon taxi if they	anyone in a wheelchair	
		wish and a lot of able body people do not	in the taxi rank only ever	
		like the WAVS.	done 1 hire for	
		Also as a self employed person I should be	wheelchair in 2 years	
		able to put a saloon car on road with a		
		yellow plate as most are a lot cheaper to		
		purchase than WAVS as you the council		
		state it's about equality.		

Taxi driver	No	Having driven 4 or 5 different wavs since I	40 wav 60 saloon	The longer you have been in the job the more chance
		started driving taxis I've seen 1st hand		of being offered a saloon plate also no more illegal
		how difficult it is for some passengers to		hiring of plates they should all be handed back
		enter said vehicles		instead of being handed to managing agents!
	No	Wheelchair vehicles do not suit all forms	25%	This is a difficult to answer as I don't want to
		of disability	As I stated only small	discriminate people but answering questions using
		Only a small number of people are totally	percentage of people	my knowledge of situation as it stands
		wheelchair dependant and obviously they	permanently wheelchair	
		require a wheeelchair vehicle .	bound,	
		Some people prefer to transfer from chair		
		in to saloon car also		
		A saloon vehicle covers most disabilities		
		and easy acccess due to low down access .		
		That a high step vehicle makes impossible		
		to get in or out of .		
T axi trade	No	Some of the elderly and infirm people find	Half wav and half saloon	On a Rota as a saloon plate is handed in it then goes
B		it hard to get into and out of wav vehicles.	would service the needs	to the longest waiting applicant
T T		Some visually impaired people can't judge	of the community.	
209		the height of the wav vehicles as they		
19		can't put there hands on the roof.		
Taxi trade	No	Some of the elderly and infirm people find	Half wav and half saloon	On a Rota as a saloon plate is handed in it then goes
		it hard to get into and out of wav vehicles.	would service the needs	to the longest waiting applicant
		Some visually impaired people can't judge	of the community.	
		the height of the wav vehicles as they		
		can't put there hands on the roof.		

		N	I Continue and the late of the continue of the	V	T
		No	I feel some elderly may find it harder to	1	To me your discriminating already by trying to force
			get into the car and I also feel many	1	this. My elderly Grandparents would never manage
			people use taxis for weddings/functions		to step up into half of these disabled cars and not to
			etc and like having the choice of a nice	Aberdeen and	mention stepping out!
			looking car. I would hate it all to be	surrounding areas then	
			wheelchair accessible vehicles and think	decide. Maybe I'm	Offer an insensitive for a % of drivers to have one of
			choice is a must for customers. It's also a	wrong but I think the %	these cars to ensure ratios are met.
			great upheaval for our taxi drivers who	of able bodied people	
			have chose to own a saloon type car. The	would be a much greater	
			economy is struggling and the need for	number therefore	
			drivers to go out and buy another car is	meaning normal cars are	
			not a necessity. Allow drivers to choose	a more practicle choice.	
			what they drive and not to have to rush		
			out selling their vehicles and getting into		
			more debt buying a new one.		
₹Ūx	i driver	No	drive one of said wavs amd some elderly	unsure of percentage	
age			or movement impared people cant use us	but think any new driver	
			or prefer not to an take a saloon car but	should be required to	
210			do think hireing (managment of saloon	licence a wav if want a	
þ			plates to drivers is wrong.	yellow plate.	
		No	A mixed fleet would meet all needs. I am a	50% .	All new applications should be WAV, and as saloon
			taxi driver and drive a saloon car. Quite		plates get handed back these should be offered to
			often I get elderly people bypassing WAV		existing WAV drivers who are unable to push
			taxis on a rank to get a saloon car as they		wheelchairs.
			have mobility issues which makes getting		
			into a WAV difficult for them. I have also		
			had several wheelchair user who prefer to		
			transfer into a normal seat rather than (in		
			the words of one such person) being		
			loaded like freight into the back of a van.		

D
age
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<u> </u>

General Public	No	The public are not 100% in wheelchairs	50% still leave plenty of	New applicants would have to have wav for
		and elderly or people with disabilities who	taxis for wav and saloon	minimum of 10 years before. being eligable for
		do not use wheelchairs cannot use wav		saloon car
City Libraries	No	There are only a small no. of people using wheelchairs and it impractical and unfair to make all taxi drivers change their vehicles. I feel I can say this as my mother was a wheelchair user and regularly used taxis and there was never a problem in getting a car when needed.	30% is a fair amount	Don't know
Taxi Driver	No	There are more than enough wavs to cope with the demand. Mixed fleet far better option. I am a saloon driver over 30 years and never had to refuse a disability yet.	As it stands at the time that Aberdeen City council agrees on a mixed fleet. Why	Waiting list.
ט			because it would be the	

Taxi Driver	No	I have been a Taxi Driver for 44 year's we	it work's fine the way it	Come into the Trade as a WAV and after say 5 year's
		are getting more and more call's everyday	is now driver's that got a	which would be about as long to pay off your WAV
		asking for a saloon car, not everyone is in a	yellow plate and had to	then apply for a saloon plate if you want, the turnover
		Wheelchair, the elderly just find it a lot	bye a WAV then went	with plate's would be covered with new driver's
		easier to get in a saloon car.I will be 65	and worked the street's	coming into the trade and driver's retiring.
		this year i do not want to go and bye a	the Rail or the Airport so	
		WAV at my age, if i decide to retire soon, i	that they would not	
		do not want to be left with a WAV as my	have to do Wheelchair	
		retirement car. In Glasgow and Edinburgh	Hire's through an Office	
		the taxi driver's can retire and sell their	does not help.if driver's	
		Taxi and Plate as a going concern the	with WAV's was told	
		average they get is about £25,000 in	when they get a Plate	
		Aberdeen you hand back your plate and	they must work an	
		you are left with a WAV that you have to	Office for 3 year's and	
		try and sell on. There is even Oil Company's	that way they are	
فإ		that phone up and will not except	learning the trade the	
Page		anything but a saloon car, you even get	proper way,it seem's to	
π		people refusing to go in a Baker's Van as	work fine with a 60/40	
212		they call them.	split and if a driver	
<u>5</u>			retire's and hand's back	
Taxi driver	No	It does not meet the needs for all disabled	I think 10 percent should	The cab company's such as rainbow, comcabs,
		people, some people can't get into wavs	be sufficient as there is	Aberdeen taxis should have there own fleet of wavs
		and vice versa a mixed fleet sound about	not 100 percent of the	to make up the 10 percent.
		right .I have had customers who can get	population in Aberdeen	
		into my wav and some who have asked	in a wheelchair.	
		me if they could take the taxi behind as it		
		was a saloon car and they could get into it		
		a lot better.		

Self Employed taxi	No	I have been a yellow plate holder for 35	50/50 .	As someone like myself retires my plate could be
driver		years. In this time I have transported	Even then the number of	offered to the longest serving WAV driver going
		wheelchair users and have never had to	wheelchair users	down the list until it's wanted as some of them are
		refuse as I will help 100% and amyone	requiring a taxi doesn't	happy enuf with their vehicle.
		very badly disabled usually has carer with	warrant this but would	Any new driver coming into the trade then has to buy
		them. However sitting on a taxi rank on a	make sure there are	a WAV x
		number of occasions 3 wavs have refused	enuf at any given time .	
		a wheelchair for them to get in my saloon		
		car.		
		There are more than enuf wavs on the		
		road and 100% discriminates against		
		certain disabilities and because of room		
		due to ramp able bodied families with		
		luggage.		
		What u need is wheelchair adapted		
Ď		drivers driving the wheelchair adapted		
Page		vehicles !!!!		
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Taxi driver	No	Being a taxi driver myself I do a lot of	There are probably	That should be decided between the council and taxi
		wheelchair hires,	enough. Wheelchair	trade, Surely Common sense would prevail ,
		All my wheelchair user's say if they can	accessible vehicles in	The split at the moment works good,
		transfer from their wheelchair to a saloon	Aberdeen's fleet at the	Keep it at that percent,
		car seat it's much better, and more	moment,	If one saloon car leaves then it can only be replaced
		comfortable,	Not sure of percentage	with a saloon car,
		If passengers can't transfer then obviously	at this time, but more	If one WAV leaves then it can only be replaced with a
		they will require a wheelchair accessible	than enough to cover	WAV,
		vehicle,	wheelchair passengers.	Makes sense to me,
		Maybe the survey should be directed at	Some disabled people	How much more taxpayers money must this be
		the people who shall be affected by the	can't get into some of	costing doing all these survey's, make a decision now,
		change, (wheelchair users.)	the accessible vehicles,	
			even with the step	
			provided it's too high,	
			they need to sit on a	
ַלַ			seat and swing there	
Pao			legs round, ie, low	

	No		Only 8% of disabled	
		To assume that every disabled person is a	people use wheelchairs.	Surely this about meeting the needs of all disabled
		wheelchair user is simply wrong.	11 million people are	people, rather than telling taxi drivers that each
			classed as disabled.	month, a percentage of car licenses have to be
		To make every car a wheelchair car is	That's about 1 million	wheelchair cars.
		ignoring the needs of other people with	wheelchair users from a	
		disabilities.	population of 65 million.	
		As an amputee, I am disabled, but find it	25% should be more	
		impossible to get into a side access	than enough. It should	
		wheelchair vehicles, due to the distance	be possible to demand	
		between the door and the seat when you	that big taxi companies	
		have limited flexibility in your leg.	have vehicles available	
			at all times as a	
		Many older people also struggle to climb	condition of the taxi	
Page		into this style of vehicle.	office license.	
O e		No one is suggesting that there should be		
215		no wheelchair accessible cars, but 100% is		
(C)		ridiculous. On this basis, all toilets would		
		have to be wheelchair accessible too, and		
		every building would need ramps and lifts.		
		ACC need to stop confusing the word		
		disabled with the word wheelchair, and		
		ensure that their understanding of the		
		legislation meets the requirements of ALL		

Private Individual	Yes	It's the right thing to do!		
		There's been a 25 year exemption which is		
		MORE than enough time for taxi drivers to		
		develop a strategy to deal with the		
		situation.		
		Why should someone at the front of the		
		taxi queue have to wait and let other		
		people take priority because they use a		
		wheelchair?		
Independent	No	The wheelchair accessible vehicles can be	30% wheelchair- these	% should reflect user groups while maintaining
resident of		very difficult to get into and out of.	would be readily	enough for availability
Aberdeen City		Essentially, while promoting the mobility	available as the fleet	
		of wheelchair users the mobility of some	number would be quite	
		other groups of physically disabled are	considerable.	
		disadvantaged e.g. Limb weakness. A	70% saloon cars -	
Ď		mixed fleet is required to avoid	designed to be	
Page		discrimination to as few as possible.	accessible to many	
1 .			people (the wheelchair	
2			vehicles are high and	
<u></u> ව	No	Because I want to ride in a normal car in	40%	That's your job to sort
		comfort, there are also not that many		
		wheelchair users to need 100% fleet!		
Citizen of	No	They do not meet the needs of everyone	60% should be enough	New applicants to be WAV for a set period
Aberdeen			to cover all requirements	

Local authority	Yes	It should be fair and easily accessible for		
		Everyone.		
		The council is under an obligation to meet		
		the conditions set by the equalities act		
		If not 100percent wheelchair accessible		
		How will the council decide on a		
		percentage, which driver should drive		
		which type of vehicle and a percentage		
		may negatively impact the number of taxis		
		in the future.		
		Private hire vehicles will remain saloons so		
		there will always be a mixed fleet		
Ō	No	Having 100% accessible vehicles is over kill	50% should be	
Page		and only a small percentage of disabled	wheelchair accessible	
क		people need wheelchair access	not every disabled	
2			person is in a wheelchair	
⊼ axi driver	No	I've got a WAV and I've used my	60-40 A's above	If you've had your own WAV plate not hired for 8yrs
		wheelchair access about 3 times in three		+
		years. Put a stop to people hiring plates		
		which is illegal anyway and putting them		
		on saloons that would increase the WAVs		
		without going 100%		
None	No	Not all disabled people are in wheelchairs.	There seems to be	Give the earliest wav supplier the option of a saloon
		Many elderly or disabled struggle with	enough of both at	plate as they become available.
		higher vehicles which wav tend to be.	moment.	
		Many opt for saloons where they can sit		
		onto a seat and swing there legs in. Not		
		viable to call a private hire for many short		
		runs, the companies simply say nothing		
		available.		

Taxi Driver	Yes	Other cities like Edinburgh, Glasgow,	100% of Green and	No discrimination. 100% WAVS.
		Liverpool, London & Manchester, for	Yellow should be WAVS.	
		example, already require taxis to be WAVS.		
		It totally makes sense.		
		The way I look at it is, when your sitting on		
		the rank, you have no idea whether your		
		next customer is going to be a fully abled		
		person, or a wheelchair user. As a taxi, we		
		should be ready and able to take a		
		wheelchair user, without the wheelchair		
		user having to wait for a WAV. I think		
		that's crazy!		
		The buses and even coaches are able to		
		take wheelchair users, so the fact that not		
		all taxis can't, isn't acceptable.		
Рý		Its the morally correct thing to do, along		
Ω		with taking the modern approach. It		
D .		makes the City of Aberdeen a forward		
Page 218		thinking city.		
		Private Hire vehicles shouldn't have to be		
		WAV. My thinking for this is the fact that		
		they mainly work out of an office, so a		
		customer can request a car or minibus if		
		they don't feel comfortable in a WAV for		
		whatever reason.		
		If the private hire is pretty much working		
Taxi owner	No	There is more than enough wheelchair	30% Wheelchair is more	Hackney have all the WAV on file put them in order,
		vehicles on the road as it is. In the past	than enough.	when a new application comes in top of list is offered
		year I have only had one wheelchair in my		a saloon place.
		taxi?		

Taxi driver	No	A mixed fleet is the only way the Council 50/50 would	be Revolving door method, new applications must
		can meet its obligations to be accessible to reasonable	provide a wav and longest serving wav plate at the
		ALL.	time is offered the opportunity at their next renewal
			to change to a saloon. If they don't want to change
			you work on to the next longest and so forth. That
			way everyone has the chance of a saloon plate in the
Nome	Yes	Why shouldn't they.	Be 100% then there is no discrimination
None Page 219	Yes	It is difficult to order an accessible taxi	It couldn't
		over the phone and be confident that it	
		will arrive at the requested time. It has	
		been suggested to me that this is because	
		of the computer system used to dispatch	
		cars.	
		Access to cars can be problematic at the	
		ranks. If an accessible vehicle is sitting in	
		position 1, then the driver has to move	
		forward to allow ramp access, which	
		obviously isn't a problem, however if the	
		first accessible car is sitting further back in	
		the rank all cars in front have to move and	
		create the required 2+.metres of space to	
		access the ramp.	
		Both these problems would be resolved if	
		accessible cars were 100% of the taxi fleet.	

Taxi	No	Not all disabled are wheelchair bound. Elderly can't get into accessible vehicles. A lot of wheelchair users put the wheelchair in the boot and travel just like an able bodied passenger.	50-50	Any driver who has held their taxi badge for 10 years or more should be allowed to choose saloon or Wav. This gives a constant and steady turnaround of wav vehicles.
Taxi driver	No	Ther are more than enough wav's taxis in the city fleet as it stands. I have driven both saloons and wav's in my time taxing and can say I've took more wheelchairs in a saloon than I've done in a wav	Me personally would say 50/50 but in respect 60/40 to wav's	Badge holders before 1994 free choice since ruling was not implemented before . badge holders after 1994 rolling system 1 driver leaves trade plate goes to next driver on a list all new drivers must start in a way . And no leasing plates for personal profit.
Taxi driver Page 220	No	NO . WORK AT ABERDEEN RAILWAY STATION. HAVE LOST COUNT THE AMOUNT OF TIMES ELDERLY PERSONS COME TO MY CAR BECAUSE THE FIND IT DIFFICULT TO GET INTO SOME OF THESE VANS.	50% is more than enough	Should always be 50%. Those who have put wheelchair cabs on first in the 90's Should be first to change to saloon cars when plate becomes available. The only fair way. That way you will always have 50%. Of both vehicles.
none	Yes	being 100% accessible benefits all, and detriments no one.		

Personal	No	While I support the requirement to have	I don't know the current	It would be up to the team running the licensing
		accessible vehicles for all, vehicles	breakdown for disabled	applications to ensure that any new applications met
		designed for wheel chair access often	users. I would however	with the rules. Surely even the council can oversee a
		make access for others more difficult. I	expect that the majority	strict policy and this point cannot only be the issue
		think this is true of elderly. I do not	of users do not require	with a taxi license. Across all the licensed premises
		believe there is a requirement to have	full wheel chair access.	and shops that the council provide licenses for a
		100% of the fleet wheelchair accessible.	I would suggest that a	similar issue must arise. In the house planning
			fleet breakdown	department I have first hand experience of allowing a
			covering wheel chair	neighbor to make a change to their property and
			users, larger multi	they refused my application to do exactly the same.
			person vehicles and	So I would suggest that it would be very easy to
			saloon cars would be	either allow or refuse an application if the rules are
			perfectly acceptable.	being followed.
			For a non wheel chair	
			user travelling in a	Personally I feel that I am being discriminated against
Įά			adapted vehicle can be	by being forced to travel in an adapted vehicle if this
Page			very uncomfortable.	policy change goes ahead,
(D	No	There is no need for 100%, there is	30% im guessing would	Cant answer that 1
23		sufficient amount of wav vechiles already	be about 200 wav cars	
Ĭ			That is more tthan	

	No	There are many, many forms of disability	30 - 40% should be quite	Quite easily with the amount of taxis in the city of
		and a high percentage of current disabled	sufficient. It works in	Aberdeen.
		taxi users cannot access some of the	Dundee!!	
		"wheelchair" accessible vehicles.		
		Personally, I know of many who have		
		various forms of arthritis (in back, legs,		
		shoulders and arms) and cannot easily get		
		in and out of these vehicles, particularly		
		the higher up versions - no hand rails to		
		assist getting in, steps up to high seats,		
		etc. etc.		
		I know that certain well known disabled		
		taxi users actually insist on saloon cars for		
		their transport. One of those had an		
		excellent article in the P. & J. at the end of		
Ď		last year giving reasons why taxis should		
Page		not be 100% wheelchair accessible. Why		
P		don't the "powers that be" listen to their		
22		public, especially those who actually know		
Ň		what they are talking about and their		
		actual requirements.		
	No	I imagine there would be a lot of expense	50%	Establish how many vehicles already have an
		for those drivers who do not have an		accessible vehicle and then work on a first come first
		accessible vehicle and not 100% of		served basis.
		customers need an accessible vehicle.		

Private individual	No	Given that most taxi drivers in Aberdeen only rent a radio and own their own vehicles it seems OTT that their only car (I daresay most of them don't have a second vehicle for private use only) should be an accessible one. Bearing in mind the small number of the population who have a disability, which requires the use of a wheelchair, this would seem totally out of proportion.	Around 20% bearing in mind the amount of people who require to use a wheelchair	That's not for me to answer, perhaps those who purchase a wheelchair friendly vehicle could be recompensed in some way
Private individual Page 223	No	Given that most taxi drivers in Aberdeen only rent a radio and own their own vehicles it seems OTT that their only car (I daresay most of them don't have a second vehicle for private use only) should be an accessible one. Bearing in mind the small number of the population who have a disability, which requires the use of a wheelchair, this would seem totally out of proportion. Also, given that UBER have just been licensed to operate in Aberdeen, this seems even more unfair, will they also all be required to be wheelchair friendly?	Around 20% bearing in mind the amount of people who require to use a wheelchair	That's not for me to answer, perhaps those who purchase a wheelchair friendly vehicle could be recompensed in some way
	No	Requiring 100% accessibility is a disproportionate response to the small number of wheelchair users in the area. Other than London type black cabs, wheelchair accessible taxis are uncomfortable and inconvenient to many other types of passenger including many disability types	Circa 20% would be a more proportionate proportion	By running an appropriate database and effective monitoring system - a simple process!

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	No	Totally unnecessary and disproportionate.	10 to 20% in line with	Maintaining a effective database and monitoring
		Even disability groups think it is	numbers of registered	demand
		unnecessary. Added expense to taxi	disabled.main	
		drivers which no doubt will be passed on		
		in increased fares.		
Aberdeen resident	No	Wheelchair accessible taxis should be	1.5 or 2 times maximum	Individual applications should be on the basis of
		provided as a proportion of the fleet,	demand, so as to ensure	overall fleet mix for each company (individuals could
		sufficient to satisfy maximum demand	ready availability of all	be 'pooled' as a pseudo company) and allow the need
		with a small multiple 'to spare'. There are	types at all times.	for a particular license type to be exchanged from
		reports that not all disabled people are		one owner to another to maintain the balance.
		able to use these vehicles easily, so		
		variety, as with everything, is the		
		preferred solution. Also, the wheelchair		
		accessible taxis are net as comfortable as		
		other vehicles.		

Not responding on	No	The wheelchair accessible taxis are the	What is the percentage	Some degree of incentivisation such as a reduction in
behalf of an		most rickety, uncomfortable and badly	of wheelchair dependant	license fee.
organisation		built cars (or taxis) that I have ever had the	residents in the	
		misfortune to sit in. Given the already	Aberdeen area? Take	
		considerable expense in hiring a taxi, I	that figure and round it	
		would at least expect to be able to do so	up to the nearest 10%.	
		in some degree of comfort.		
		Aberdeen taxis cover a fairly significant		
		rural area in addition to the town centre.		
		Saloon cars provide the degree of comfort		
		required for those additional distances.		
		100% of people are not disabled, or in		
		need of a wheelchair. It's ludicrous to		
Ф		insist that all taxis need to meet this		
Page 225		requirement. What next? Do we insist that		
₹		every seat on a bus needs to be		
25		wheelchair accessible? Perhaps we should		
წ 		ban double deckers.		
None	No	I have MS with impaired mobility and use	50:50 would seem	I normally use one of the big companies. They would
		either a walker or a wheelchair. However	reasonable to give a	have ensure that they had sufficient cars each type. It
		when I use a taxi I find it much easier to	disabled passengers the	shouldn't be too prescriptive, say 50 +/- 10%.
		get in and out of a saloon car than an	opportunity to request	
		accessible vehicle. This is because I can sit	which taxi suits them,	
		sideways on the front passenger seat and		
		lift my legs in just as I do in my own car. I		
		generally find it quite difficult getting up		
		and into an accessible car, I would not		
		usually be taking my wheelchair on		
		occasions when I use a taxi.		

Self employed	Yes	This will allow the travelling public greater N/A	You can,t unless you allow a rolling change over,
		choice, it will make us look like a	those new coming into trade get WAV plate for no
		wheelchair friendly city where we are	less than 10 years and those who have been driving
		equipped for anyone who needs to travel	there own plate and cab for more than 10 years
		around.	change to saloon. Wavs
		The able bodied normal joe on the street	
		can use any taxi where wheelchairs have	Happy drivers WAV holding a worth to someone new
		little choice.	coming into trade and those drivers who have had
			extra work doing that ramps and wheelchairs for
		I understand that there are many elderly	years and now getting older a bit of comfort.
		who don,t like the Wheelchair accessible	
		but tbh many have never even tried to get	
		into these. I care for a woman who can	
		not walk independently but uses a	
		wheelchair accessible taxi everytime she	
Ď		goes out and sits in passenger seat next to	
Page		driver.	
226		The Saloon drivers or most of them shout	
6		how they cant afford this but i find that	
		hard to understand they driver around in	
		cars costing from 10,000+ up to 30,000 + it	
		really is a vanity thing with most of them.	
		We all need to change and evolve and	
		move with the times and if we do need a	
		saloon car then we can always call in a	

none	No	As able bodied persons, my wife and I had I would think 25% wou	ld I think some drivers/taxi operators could provide
		the misfortune to use many of these be sufficient	these vehicles by a matter of choice based on
		vehicles over the festive period, These	business turnover. 25%
		vehicles are actually quite difficult to enter	
		and exit while they are at the kerb side,	
		not to mention they, are very noisy and	
		not at all comfortable. My able bodied 70	
		year old aunt had commented that she	
		always requests a salon car because she	
		can't get in and out of most of these	
		adapted vehicles, even when requested	
		she normally gets one!!!	
		We travelled from Aberdeen to Ellon and	
		both had headaches by the time we got	
		there due to the rattling and noise of the	
Page		vehicle. How may disabled persons use	
ďζ		these vehicles between the hours of 7.00	
P		Pm and 2.00 pm?	
22		I totally agree we need to provide taxis for	
7		people with disabilities, but, these vehicles	
		should be in proportion to the population	
		and the actual people who use them and	
		not the normal taxi available to the	
		majority of the people who use do	
		regularly them.	
		I strongly disagree with the proposal to	
		make all vehicles wheelchair accessible for	

Private	No	As an experienced therapist many of my	No more than 40% as	If 40% was for example 200 cars. Application only
		patients cannot access wheelchair	they are not suitable for	accepted when space was available. One in one out
		accessible vehicles and therefore are	many elderly to get in	on a waiting list basis . No point in over supply
		disadvantages. These are too high for	out of. Not family	
		many to get in and out of, seating area can	friendly as reduced seat.	
		be restrict as space given to wheelchair	There is not 40% of	
		space.	population in	
		These cars are also not good for parents	wheelchairs. We have	
		with children as more vulnerable by how	had problems in work	
		seats are positioned. Also they often can't	when wheelchair cars	
		carry as many people so families are	are sent and we can't get	
		charged for 2. And the drivers are all	elderly into them. Please	
		trained in safety of clamping.	don't make more	
			problems for other who	
N/A	No	I think it would be more sensible (and	Whatever is sufficient	A lower licence fee could be made payable for
Page		environmentally friendly) to have a mixed	for the numbers of	disabled taxis on the agreement they prioritise
₽ E		fleet. The amount of disabled taxis should	disabled + visitors.	disabled customers. This would have to be limited of
P		be proportional to the amount of disabled		course, perhaps to the already existing disabled
228		Aberdeen citizens requiring the service. I		converted Taxis?
þö		doubt they all need one at once.		
		Moreover, giving the disabled priority use		
		of the available disabled taxis, perhaps by		
		a service agreement with their licence		
		should not be too difficult. Lastly, for the		
		remaining saloon cars should we not be		
		aiming for electric Taxis as standard?		

oil and gas	No	99% of drivers I have spoken to over the	There is no need for	As the council were willing to descriminate / ignore
decommissioning		last 15 years on this subject have only ever	more than 10% of the	the wishes of the vast majority of drivers and
sector		had a few wheelchair users in there	fleet to be specialist	customers with their ill thought through ideas it will
		vehicle, the vast majority of which prefer	vehicles and this is a	be relatively simple to maintain an acceptable
		to transfer to the passenger seat rather	generously high % imho	percentage.
		than being strapped down like cargo in the		New drivers should have an accessible vehicle for 4
		back of the accessible van .		years or 200000 working miles (be that in one or two
				vehicles .)
		Having been incapacitated after surgery		They can then choose their next 2 vehicles -
		last year I would do the same .		A cycle of between 10 and 12 years will provide a
		I have regularly chosen saloon vehicles		good spread within the fleet .
		over the accessible vehicles on the		
		grounds of access and comfort . When		
		challenged by drivers that I choose not to		
		travel with (with the vans -) they all seem		
Q		to be irate that the council are forcing		
Page Page		them to get the band but most customers		
P		do not want them .		

	No	Accessible vehicles are not comfortable	I believe that 50% would	If ACC issue 1067 licenses per year, then could 50% of
		for many of the population due to the	more than meet the	those be regular and 50% accessible? Once the
		suspension which enables lowering of the	requirement.	regular licenses have been issued, then the only
		vehicle. The taxi rank at Back Wynd is		alternative would be for accessible. If that's not what
		busy and it's unreasonable that a		the applicant wants, then they have to take their
		customer could not have the choice of a		chance the next year.
		saloon vehicle, particularly given the high		
		cost of taxi fares in Aberdeen city. Whilst I		
		understand the need for accessible		
		vehicles to comply with equalities		
		legislation, the purpose of the legislation is		
		to ensure that no-one is disadvantaged. I		
		would argue that by prescribing ONLY		
		accessible vehicles, ACC is disadvantaging		
		the able-bodied, since although they are		
Ď		not prevented from using these vehicles,		
B		many people would rather use a saloon		
Page 230		for comfort reasons. Do we have any		
23		figures on the population of Aberdeen		
P		who would require an accessible vehicle?		
		Is it not more likely that they would book a		
		private hire rather than hail a taxi from the		
		rank or from the street? Surely it makes		
		sense to legislate based on the actual		
		need, rather than a blanket policy, which		
		appears to be based on a naïve desire to		
		'meet equalities legislation'.		

N/A	Yes	The position was made clear in 1994 that	
	103	all new applications would require to be	
		for wheelchair accessible vehicles from	
		then on, indicating that the local authority	
		felt that it was important that disabled	
		people are not disadvantaged when trying	
		to travel by taxi, in line with legislation.	
		An exemption was provided for a further	
		25 years - ample time for the current	
		license holders to upgrade their vehicles	
		to be wheelchair accessible, thus achieving	
		the original aim of the change in 1994 i.e.	
		to ensure that disabled people are not	
		disadvantaged in their transport options.	
		This process requires the entire taxi fleet	
סו		to be wheelchair accessible now.	
B			
Page 2;	No	I feel that the major taxi operators should 50%	Not all people with disabilities are in wheel chairs and
Ŋ		supply a 50% of their fleet with these	these people would prefer to use a saloon car as
$\frac{\omega}{\omega}$		vehicles.	these cars are easier to access and exit.
		This would be more than enough to cover	At the moment I feel there are more than enough
		the demand.	WAV for the city of Aberdeen.
		Also not all people with disabilities are in	With for the dity of Aberdeen.
		wheel chairs and these people would	I also feel that new or current Taxi drivers should
		prefer to use a saloon car as these cars are	have the choice to apply for a saloon or WAV Taxi
<u></u>		easier to access and exit.	Licence.

None	No	Being disabled myself I find it very difficult	60 percent wheelchair	Separate waiting lists might be an idea . If a saloon
		to get in and out of wheelchair accessible	accessible and 40	car driver leaves for whatever reason e.g. retiring
		taxis. Not all disabilities warent the need	percent saloon . That	(most saloon drivers appear to be drivers who have
		for wheelchairs . There is also the	would give the majority	done it for years) next on the list would get a plate.
		discomfort of wheelchair taxis . If	of people the best choice	
		someone elderly was traveling any		
		distance it would be very uncomfortable		
		and painful		
	No	1:Not all disabled people are in a	60% WAV.	1:One plate only per person, unless company/office
		wheelchair.	I believe Aberdeen	owned.
		2:Elderly cannot get in and out of WAV	would be close to that	2:Natural wastage until 60% is reached.
		because seat is to high, with or without a	right now and seems to	3:All new applications must be WAV for a set time
		step supplied.	work well so more than	(5yrs) with a proper policed waiting system to change
		3:The multi seater WAV (6/7seat) is even	adequate to cover	into saloon when one comes available.
		worse for elder, or people with broken leg	wheelchair hires.	4:Offer WAV licences a reduced fee (5/10% cheaper
Įΰ		or arm as they have to be crouched and	I have worked taxi ranks,	than saloon)
g		somehow get to the seats.!	and with offices and not	5: When offered a saloon plate, the application must
Page 232		4:Aberdeen has many high end cars	aware of any problem in	be comleted with saloon car plated in an acceptable
23		(Mercedes, Audi, BMW, Volvo etc) where	either booking or picking	time frame (4wks) or application can be offered to
N		locals and visitors to our city from all over	one in a rank so no need	next on list.
		the world remark on how nice our taxi	to increase the WAV	
		fleet is.	fleet.	
		Why would you want to spoil that.?		
Na	No	Being elderly, I struggle with the height of	50/50.	Use a waiting list option for saloon drivers. Only
		these vehicles. A simple car is perfect for		allow new saloon drivers if the same number of
		me to get in and out without the need for	That way the demand	larger vehicles is equal.
		ramps, stairs and high steps.	can be met but the	
			simplicity of a regular	
		I have fell twice using a wheelchair	taxi can be maintained.	
		accessible taxi in one year. In 40 years I		
		have never felt out of a regular taxi.		

	No	Whilst I can appreciate the peeds of the	50% would be a more	This should be a matter for the taxi trade & Council
	INO	Whilst I can appreciate the needs of the		
		disabled I do not feel that all disabilities	realistic fleet. This	to agree on.
		are able to access these vehicles. I was	would then allow both	
		recently in a wheelchair accessible taxi	able bodied & disabled	
		from the town centre to ARI, a relatively	the choice to choose	
		short journey the taxi was uncomfortable	which they find most	
		and I would not have enjoyed a longer	suitable.	
		journey in this type of vehicle.		
	No	We need both . To cover the NEEDS OF	60% of wheelchair	Most saloon car drivers are in the age bracket of 50
		EVERYBODY.	accessable taxis would	up to 70 years oldwhen 1 retires or returns his/her
			be more than sufficient	plate .
				Then top of a waiting list of drivers who require a
			If you contact every taxi	saloon car has the choice to purchase a saloon .
			company in Aberdeen	
			.they will tell you how	
ď			many wheelchair hires	
Page			they have had over the	
			last year probably a	
etired	No	As a person with a severe disability, I	40	It's worked for the last decade since 1994. Why
ధ		struggle with the larger vehicles. I use		change when it works
		crutches that incan use easily when	I imagine the need for	
		getting into the usual 5 door salloon car.	accessible taxis is very	
		When I need to get into larger one, I can't	low. With schemes in	
		make the steps and usually need the	place that allow most	
		Ramon lowering. This may seem like a	disabled or people who	
		good thing to you but I find it	need access are	
		embarrassing. It makes me the centre of	allocated their own car.	
		attention when I would rather be left	I imagine the drunk	
		alone to get in the taxi and go. It's more	people on a weekend	
		difficult, more time consuming and more	who use taxis would	
		noticeable. Let me use the usual, saloon	rather a car to get into	
		car like I have for many many years.	that an awkward sliding	

	No	Whilst there is a need for accessible	50/50	The percentage should be maintained with
		vehicles not every disabled & elderly	,	consultation between the taxi trade & the licensing
		person can access these vehicles. A mixed		board. The licence holders of accessible vehicles
		fleet would allow able bodied/disabled		should be given the choice to move to a saloon type
		and the elderly to make their own choice.		licence when one becomes available. The Licensing
		·		Board could speed this up if they intervened &
None	No	Not representative of the general	25%	Certain number at any one time.
		population.	Not that many disabled	
			people	
Taxi driver	No	Most wheelchair users pre book a vehicle.	30/40%	I drive a WAV this is because I have no other choice.
		Most have indicated the reason is that	There are quite a few	Each new application should be required to licence a
		they can't get WAVs on ranks to take them	wheelchair hires	WAV , however I think this should be for 5 years only
			available , not enough	as this is the expected life of a Taxi according to the
		Most street cars would say no and push	for 100% WAVs.	council. Website.
		them down the line at a rank .	However has the	After this period the operator should have the choice
Page		This is common practice.	licensing authority	of licensing a saloon Taxi,
B		I work through an office and do approx 10-	thought that if WAVs are	I see the present system as unfair and discriminates
₽.		15 wheelchair hires a week.	abandoned for Phc	WAV drivers as the cost of purchasing a second or
234			vehicles because drivers	replacement WAV is greater.
4			move to UBER. Then this	
			survey has no point.	
			Uber do not use WAVs.	
			For the sake of taxi users	
			and wheelchair users the	
			council must reconsider	
			Uber's licence.	

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Yes	If I am in a wheelchair I should be able like	100%	
	anyone else to hail the first taxi that		
	comes along. NOT every other one or be		
	obliged to phone and book one and wait		
	even longer because the firm has only a		
	few Was or has many private hire vehicles		
	which cannot take me.		
	In addition this decision has been dragged		
	out now for over 20 years with the council		
	backtracking time and time again at what		
	cost I ask you. Settle it finally please!		

Disability support	No	At work I support people with different	Around 50%. But	Because some disabled people can't use wheelchair
charity		levels of learning and physical disability.	wheelchair accessible	taxis and not being able to access saloon taxis should
		Some of them are wheelchair users, but	taxis should be mostly	be discriminatory against them.
		some of them use different walking aids	the cars with a rear	
		for example walkers. A lot of them have	entry for wheelchairs.	
		difficulties using wheelchair taxis, because	The big cars with side	
		their seats are higher and more difficult to	entry for wheelchairs are	
		get onto. Some of those big cars have	inaccessible for a lot of	
		steps. I saw a lot of disabled people	wheelchairs and	
		struggling to get into seats and nearly	completely inaccessible	
		falling trying to use wheelchair taxis. For	for people with other	
		those individuals we specifically order	disabilities, for example	
		saloon taxis. If all taxis will be wheelchair	using walkers or canes.	
		accessible it would badly impact the lives		
		of some disabled people and limit their		
Page		ability to access taxis suitable for their		
B		needs.		
(P		Secondly, a lot of wheelchair users I		
236		support at work can only use wheelchair		
ති		cars with a rear entry. Due to the size and		
		shape of their wheelchairs they can't use		
		wheelchair accessible cars with a side		
		entry.		
		Booking taxis in Aberdeen is a huge		
		problem. Very often taxi companies send a		
		wrong type of car that a disabled person		
		can't use and results in having to order		

	w.a.v vehicles except the ones who have leased yellow plates from drivers that have had some spare, discrimination is not the word, there are plenty of new drivers leasing these plates, they have saloons and have only been qualified drivers in the last few months, the drivers have had since 1994 to save up for the wavs, they knew it was coming , why do they now think it would be financial hardship, they have been buying expensive saloon cars like audi, bmw and mercedes , this would not be right in any sense of the law if this was allowed to be changed now, a lot of drivers from 1994 have had to go to the expence straight away to earn. I could see	you decide who can have a saloon plate , and who had to have a wav plate	cant be done without splitting the drivers and causing more friction than there already is
	leased yellow plates from drivers that have had some spare, discrimination is not the word, there are plenty of new drivers leasing these plates, they have saloons and have only been qualified drivers in the last few months, the drivers have had since 1994 to save up for the wavs, they knew it was coming , why do they now think it would be financial hardship, they have been buying expensive saloon cars like audi, bmw and mercedes , this would not be right in any sense of the law if this was allowed to be changed now, a lot of drivers from 1994 have had to go to the expence straight away to earn. I could see	and who had to have a	
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	drivers from 1994 have had to go to the expence straight away to earn.I could see		
	expence straight away to earn.I could see		
	a lak af lawayika aa wiyaa wa aasiyaak kha		
	a lot of lawsuits coming up against the		
	council by said drivers that have had to go		
	to the expence of buying a wav vehicle in		
	order to earn a living , how can you		
	regulate who would have a saloon plate		
	and who a wav , opening a real can of		
	worms .		
No	A properly organised mixed fleet is the	50% would be a fair	A waiting list should be implemented with people
	best way forward.	percentage as some	that have had their Wheelchair plate the longest
		people can struggle to	getting first refusal on the next available saloon plate.
		get into larger taxis. If	
		you have a saloon plate,	
		you should only be	
		allowed to have a saloon	
No	Vehicles are poor	25%	What discrimination, serve the majority not minority
		worms . A properly organised mixed fleet is the best way forward.	worms . A properly organised mixed fleet is the best way forward. best way forward. percentage as some people can struggle to get into larger taxis. If you have a saloon plate, you should only be allowed to have a saloon

Disability support	Yes			
charity				
Event	No	I believe we need to increase cars as	I believe it is 1% of the	As long as the percentage was fulfilled applications
management		demands increase however we do not	population that requires	should not be discriminated against if they do not
		need every car to be wheelchair accessible	this service	have disable access
		Please consider how expensive it will be	I do not know the	
		for the tacos drivers, many of them small	demand but you should	
		businesses who contribute to economic	and a simple economic	
		growth in the region. This will put many of	calculation will give you	
		them out of business and is an unrealistic	the %	
		probation.		
Private citizen	No	You are asking taxi drivers to buy more	25% should be plenty.	By rota
		expensive vehicles to supply a service to	Perhaps you could	
ָּטָ		less than 1% of the population, It is	contact the taxi	
Page		ridiculous. I am sure that there are many	companies and ask them	
P.		taxi drivers with health issues of their own	to keep note of the	
238		who would find it very difficult to get a	amount of wheelchair	
po Do		wheelchair complete with its user up a	accessible vehicles which	
		ramp and into their vehicle but their	are requested and at	
		health issues would not stop them driving.	what time of day. They	
		This could force taxi drivers to give up	could then work out	
		work and join the ranks of the	their rotas to suit.	
		unemployed. Is this really necessary		
		when there are already so many		
		wheelchair accessible taxis on the road, I		
		think not.		

Taxi driver	Yes	Any other policy would result in the taxi		Can't be. If you go for a split policy the discrimination
		drivers who drive wheelchair vehicles		will still exist. There is already a black market for
		being discriminated against. If it is not 109		hiring saloon plates which the council fail to deal
		per cent then all taxi drivers should be		with. In some cases the council even encourage it by
		allowed the same open choice of vehicle.		passing fictitious partnerships.
		The council has had25 years to treat us all		
		equally and have already bee taken to		
		court over there unfair policy.		
	No	As a wheelchair having WAV is helpful and	Difficult question to be	I think it would be difficult to please everyone yet
		necessary however prior to becoming	fair as not all taxis would	having an equal number of adapted and non adapted
		wheelchair dependent I used crutches. I	be on the road at the	vehicles should work for customers.
		had more issues finding a taxi using	same time but a non	I honestly have little knowledge or idea how you
		walking aids than I do using a wheelchair.	educated guess 50/50	could make it equal for drivers who have already paid
		Trying to get into a typical WAV with the		out for adapted vehicles to match the policy or how
		position of the seats being higher from		to enforce or maintain numbers
ф		ground level was frustrating and resulted		
Page		in a few falls on some days it was just not		
(D		possible.		
239		As a non driver i rely heavily on taxis and		
8 0		am fortunate that on good days I can		
		transfer into a saloon car while on others I		
		can wait for a wav.		
		My personal feeling is that while this		
		policy was introduced to be inclusive with		
		regards to disability it sadly would see		
		those with disabilities that are not		
		wheelchair users to be greatly excluded.		
		Thank you for reading.		

	No	My father had a severe stroke and	10%	Some people may prefer to buy these vehicles as it
		afterwards he was able to transfer from		may be useful for those who service such
		his wheelchair to a saloon car. To get him	Sufficient for those who	schools/day centres.
		into one of these cabs would have	require such a service	
		required a hoist.	but remember they will	
			not all call at the same	
		I have a bad knee and find it difficult to	time	
		access the wheelchair accessible cabs, the		
		step is too high (I'm not an ancient		
		person). I always state that I would prefer		
		a saloon car.		
		It's madness to have a 'one size fits all' taxi		
		service when it clearly doesn't.		
None	Yes	Because all taxis should be fit for any		
فإ		purpose They are work vehicles not family		
6		cars		
Page 240	No	Because 100% of the population are not	That would depend on	Maybe incentivise drivers or firms to maintain the
22		disabled.	analysis. You need to get	levels
Þ		This would cause unnecessary expense to	stats from the	
		the taxi driver & I for one would much	companies before	
		rather travel in a comfy clean warm car	estimating this.	
		than a draughty dirty cab!		
N/a	No	The majority of taxi users do not require	A MAXIMUM of 10%	If you have 100% accessible taxis, you are
		an accessible vehicle, and while I agree		discriminating against the able bodied, that may feel
		that there should be a number of		uncomfortable being driven in an accessible vehicle
		accessible taxis, there is absolutely no		
		need for it to be 100%.		
	No	Not 100% of the population is disabled.	Whatever percentage	Company's supply wheelchair accessible cabs.
			who are disabled taxi	

None	No	Whilst I appreciate wheelchairs users	30%. To allow some	Perhaps all registered taxi drivers could pay some
		require accessible vehicles one has to	availability for	sort of levy which would go to those drivers who
		question what percentage of people are in	1	have to buy the bigger ,more expensive wheelchair
		wheelchairs. Therefore don't think 100%	to the disadvantage of	accessible vehicles.
		wheelchair accessibility is needed.	non wheelchair users	
		Also the wheelchair accessible vehicles are	with poorer mobility	
		often high up vehicles and very hard for	who require easy to	
		older people (such as my 81 year old	enter saloon vehicles.	
		mother who has 2 artificial knee joints) to		
		get into.		
		Therefore I think there is a need for saloon		
		cars also.		
None	No	Not needed	20%	Don't understand the question
None	No	Accessible vehicles are not as comfortable	I think to have a	No need to discriminate if supply V demand is
		as a normal car.	percentage target would	managed properly. If taxi companies insist on a
ñ			be misguided. The	minimum number of there drivers having accessible
Page 24.			number of accessible	vehicles and they get sufficient or more work
TD			taxis on the road at any	because of it drivers will see the benefit of buying
24			given time should be	such a car.
			driven by demand.	
			Licensed taxi companies	
			should be forced to	
			ensure they adequate	
			cover for typical demand	
			and then collaborate	
			should it be required.	
			If they are unable to	
			provide a suitable car on	
			a number of occasions	
			they could be penalised	
			or risk losing their	
citizen of	No		50/50 fair to all	By saying all should be accessable you are
Aberdeen		get into. Too high.		discrimating

na	No	A taxi is a moveable thing. A percentage	80%	When new applicants apply they would need to be
		can be wheelchair accessible but the		wheelcair adaptable. When drivers leave or retire
		disabled don't like these taxis as they are		then the percentage of non wheelchair accessable
		cavernous and cold therefore making		cars would go down.
		100% doesn't cater to the needs of all		
		disabled people.		
Citizen	No	WAV's are difficult for me to enter and	The percentage of	Give incentives to owner drivers/companies if they
		exitThey are too high from ground level.	WAV's should be in	choose to have a WAV. Ie discounted fees.
		Many times I've nearly fellI feel unsafe	direct correlation to the	Companies should be made to maintain a percentage
		getting in and out. They are also	amount of wheelchair	of WAV'S in their fleet.
		uncomfortable to journey in.	users in the city.	
N/A	No	Not enough demand for 100% accessible	30% because there's not	Set targets.
		vehicles. There should be a mix of say 70%	enough demand for	
		normal and 30% accessible.	100%.	
	No	Over 95% of Aberdeen's taxis passengers	Maximum 25%. Why,	Do you want us to do your job for you?
Ď		do not need wheelchair access. Why	because it's like cracking	
Page 242		penalise the drivers and in doing so risk	a nut with a hammer	
P.		fares increasing as you grant Uber a	and your legal	
22		licence when less than 3% of the	department is pushing	
No.		population use a wheelchair?	this simply to avoid any	
			future court action.	
			Hardly the best way to	
			make a fair and objective	
			decision ie self interest.	
	No		Same as there is now	
	No	Only a small percentage of people have	25-30% Max	Not sure of the meaning of this question
		accessibility issues so 100% requirement is		
		way over the top		

Public service	No	It's not fair the people who want to go for	Equal .	1. Whoever got the saloon plate , they "can rent
		peaceful journey without rattling noice.	50 =50	with the vehicle "not the plate only . Those who
		More comfortable with saloon car ride	Fair for everyone	renting the plate without driving not able to keep
		Even though we have to consider equal		"SALOON PLATE" . They have to submit the plate to
		rights & comfort, coz of this another group		council . So it can be given to a working Driver.
		of people loosing their choice .		2. Number of vehicale working at Airport can be
		It's not good for the city like Aberdeen,		increased with saloon cars only (for excisting drivers
		travelers all around the world coming here		on that fleet only)
		coz of oil industry. This city Need to be		2. Making a restriction for applying for saloon plate,
		more Attractive with Different type of cars		example Driver should have been worked with
				wheelchair vehicle for 10 years or 8 years or
Self employed oil	No	The National disabilities figures are approx	6-10%	New and existing plates only to be disabled
& gas		6% of population so not required to be any		accessible vehicles
		more than total fleet		
P y n e		Not all business premises have disabled		
ת ע		access or disabled toilets		
D		And are all drivers first aid trained as this		
2		must be a requirement if fleet is to be		
<u>5</u>		changed		
		High discrimination too the none disabled		
		population of the city		
	No	Having mobility issues myself I find getting	5 to 10 percent	I think there will always be a market for taxi drivers
		in a car easier than a wheelchair accessible		buying wheelchair accessible vehicles
		taxi		
Taxi Driver	No	Because not all disabilities are wheel chair.	50/50you	You form a waiting list and when a saloon plate
		Also some disabled people and pensioners		becomes available then the WAV driver at the top of
		cannot get in and out of these disabilitie		the list get the option to get the saloon plate or it
		cars		goes to the next driver and so on
	Yes	Minimise discrimination		

Manufacturing	No	Plenty of disabled taxis in	I would say 30 percent	Monitoring of number of licences in aberdeen
		aberdeen.havent seen any proven and	and if more required	
		published figures otherwise.	then consult the taxi	
			companies in aberdeen	
Taxi Business	No	You need to be able to cater for all aspects	I do think the majority	That would be down to ACC to come up with a non
Consultants		of the public from wheelchair users to	should be accessible as	discriminatory way to implement.
		mentally disabled to able bodied. A 100%	by natural wastage and	
		accessible fleet does not give this ability as	the 1994 law the entire	
		depending on the car there could be	fleet will eventually	
		screens to "protect" the driver which	become accessible (so	
		could intimidate some users or make	maybe 70%).	
		hearing difficult. the list goes on and on		
Mr	No	uncomfortable, prefer cars ,wheelchair	30% ,	All new licences to be wheelchair accessable
		vehicles are basically modified vans		
E ducation	No	It's hard enough to book a taxi in	50%	Don't discriminate at all: we need more taxis!
Ω		Aberdeen, without creating extra		
D.		obstacles for drivers,	There should also be a	
24			percentage of pet-	
4			friendly taxis.	

N/a - resident of	No	100% of the population of Aberdeen might	the sensible	I don't understand this question.
aberden/council		require access to a taxi at some point but	approachenwould be	
tax payer		way less than 100% are disabled and	that The percentage	
		requiring accessible taxis.	should be dependant on	
			what population of	
		The council is putting an unfair expense on	Aberdeen requires	
		all taxi drivers in Aberdeen for a minority	access to accessible	
		of the population. Taxi drivers are small	vehicles. clearly we don't	
		one person self employed business,	all need that so it makes	
		putting extra expensive requirements on	more sense to have a	
		them seems very backward and unfair to	good ratio of	
		me. the city council should be helping	accessible/normal but	
		small businesses, not hindering them.	100% us expensive and	
			unnecessary.	
0			So, if Aberdeen's	
Page 245			accessible taxi requiring	
क			population is at 5% then	
24			having say 4 x that 20%,	
ίπ			minimum accessible	
			taxis would be	
			reasonable as there	
			would be a surplus of	
			accessible taxis which	
			everyone can use but	
			enough so that those	
N/A	No	Only a small proportion of the population	Roughly same	Don't understand the question.
		is disabled. Ensure that a similar	proportion of disabled in	
		proportion of taxis are accessible.	population	
		Why burden our taxi companies with the		
		additional costs when it's not necessary.		

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 No	Steps in these vehicles are very high and	Not knowing how often	No idea how license system works. Perhaps offer a
	elderly people, not wheel chair bound,	wheel chair access in	reduced license fee to the type of vehicle least
	find it almost impossible to get in and out	used, difficult to say.	favoured by the drivers, be that wheel chair
	of the vehicle safely.	Surely the data from the	accessible or saloon.
		taxi drivers themselves	
		should be the driving	
		force. Suggest 50-50.	

Taxi Driver	No	There are a variety of disabilities that	The percentage of	Following on from my response to 'Q.5';
		afflict members of the public who seek the	vehicles is always a	
		services of a taxi; some disabilities make it	tricky question.	It could be a requirement for a taxidriver new to the
		difficult if not challenging for an individual		trade to go through a probationary period, serving a
		to access a Wheelchair Accessible Vehicle	Lets just say it is a 50/50	time with the taxi office that introduced them to the
		(WAV), even with the provision of a	split, what if the 50% of	trade. This probation could help monitor the aptitude
		suitable step to assist access.	WAV's are 'off shift'	and attitude of any new driver as they enter the
			when there is a demand	sphere of public service operating a WAV within a
		In my experience it is a common	for this vehicle type,	taxi office. Complaints against a driver could be
		occurrence to be passed by by elderly	then the service would	recorded better as the public would have a point of
		individuals as they seek a saloon type	not be available.	contact (the taxi office), and any complaint lodged
		vehicle, as it is easier for them to access;		must include the 'Licensing Body' for monitoring
		on the other hand, in the eighteen years of	I have always thought if	purposes giving the driver a chance for defence.
		taxi driving I could count on one hand the	there was to be a split in	This would assist in the discrimination of applicants
		amount of hires I have picked up at the	the taxi fleet between	as it would become the applicants responsibility to
קָּל		taxi ranks that have been wheelchair	WAV's and saloons then	be of good character to be suitable to apply for a
Page		bound passengers - on a personal note,	the provision to the	saloon type license, any subsequent discrimination
ſΡ		although negligible, I have lost more trade	public would be best	could be seen as self inflicted.
247		than I have gained.	served by taxi offices	
7			governing this service.	It could 'time served' in the taxi trade that expedites
		From my viewpoint to have a 100% policy	Taxi offices could be	an individuals application for a saloon type license
		on WAV would discriminate against a	required to have a % of	when available, along with good conduct, this way it
		larger body of individuals who seek seek	their fleet WAV and have	is experienced drivers of good character who can feel
		to access a taxi from a taxi rank, they	a certain % available at	rewarded with 'all options available' for the provision
		would then be forced to call and incur the	all times to meet public	of a vehicle of their choice - some drivers I know are
		standard office bookings fee of '£1', and	demand.	happy to provide and operate a WAV.
		wait until a cab arrives. It could be said		

	No	I don't know any able bodied people who	50%	
		enjoy being transported in a wheelchair		
		accessible taxi, but more importantly, I		
		know that many elderly and people with		
		mobility issues find it very difficult to get		
		in and out of wheelchair taxis . As I am a		
		retired physio , I have been told this many		
		times.		
		I also volunteer this Guide dogs as a		
		Sighted Guide and I'm partnered with a		
		lady who has a guide dog. You might		
		imagine that a wheelchair accessible taxi		
		might be better for transporting this lady		
		and her dog but ,in fact , she too finds it		
		very difficult to get in and out of most		
Ū		wheelchair taxis. She would always		
Page 248		request a saloon car. She also needs to		
.D		know that when she goes to a rank, she		
24		can get a saloon car.		
$\overline{\infty}$		I have a friend who has mobility issues .		
		She walks with a walker and is only 4'10		
		and has arthritis. She finds it almost		
		impossible to get in and out of a		
		wheelchair taxi.		
		So I feel that everyone should be able to		
		specify what type of taxi they want		
	Yes			
Driver	Yes	Basically, you can't tell one driver to still		
		purchase a saloon, which can be picked		
		up cheap and other to buy a more		
		expensive wav? Where's the fairness there		
I		for the drivers doing the same job.		

	No	As the mother of a young wheelchair user,	Obviously, on a personal	Honestly, I have no idea. I have very little knowledge
		I am well aware of the accessibility issues	level, I'd like the	of the inner workings of the business or how this
		and I would definitely welcome an	percentage to be fairly	would be achieved but perhaps there would need to
		increase in availablity of accessible	high. Given that the	be some sort of leeway involved either side of the
		vehicles. However, the reason for this	majority of people are	target percentage figure.
		entire debate seems to have been missed	able to use wheelchair	target percentage rigare.
		in the original ruling. We need accessibility	accessible vehicles, I feel	
		for ALL. Including wheelchair users. There	that 70-75% would offer	
		are many people whose disabilities, age or	a fair level.	
		physical condition means that it is difficult	d fall level.	
		for them to use wheelchair accessible		
		taxis. I feel that benefiting one section of		
		society at the expense of another is the		
		complete opposite of what has been set		
		out to achieve here and therefore, I do not		
ю		think 100% is the right choice.		
Pag		think 100% is the right choice.		
Whole & retail	No	Uncomfortable journey, coutomers we ,	75 saloon car	Make a compulsory period to work in wheelchair cars
249		pay for our journey, why don't we get nice	25 wheel chairs	. It can be 10, 15 years then they can Appu for saloon
<u>0</u>		car		cars
	No	A mixed fleet would offer more flexibility	Around 50%	When a saloon plates becomes available the person
		to cater for all sections of the community.		who has held a accessible licence the longest should
				be give the opportunity to change.
				The hiring of plates should also be prohibited.
Self employed taxi	No	Not everyone feels that the accessibility	Maybe say 30/40%	It has nor been an issue so far with the current policy
driver		vehicles offer the same degree of comfort	which would make them	
		afforded by a saloon car. I have spoken	more viable due to less	
		with some colleagues who have never	competition for	
		had a wheelchair request in 4 years	wheelchair passengers	

Taxi firm	No	Many drivers who have had to invest in	The % at the moment is	Carry on with current system to eventually reach the
		these vehicles have never used the	approx	council target. Although as I've already said this is
		wheelchair ramp as apparently it only	50/50 and this is more	total overkill.
		applies to 0.1% of the population.	than enough!	
		Also many disabled, elderly or infirm	Under the current	
		people do not want these vehicles as they	system this would	
		cannot access them!	increase in the coming	
		Not all disabled people are wheelchair	years as saloon car	
		bound!!	drivers retire.	
Taxi firm	No	Not 100% of population requires one.	The percentage should	More onus on large city fleets to meet a set quota.
		Of those who do some prefer a saloon car.	stay as it is, maintaining	
		Older or infirm passengers find it difficult	the existing numbers any	
		to enter and exit wav.	issuing of further plates	
		Passengers will purposely hang back in	can be set by the council	
		rank to avoid wav and let others take their	dependant on	
ַס		place and wait for a saloon.	requirements. Why	
Page			because this may be a	
			way council can avoid	
25			any court or appeal.	
Daxi driver	No	It's not needed. I drive a WAV full time	10% -20%	We are all renting our plates from ACC. firstly take
		and I haven't had a wheelchair hire for 12		back all the plates that are being sublet. Drivers are
		years. I could have answered yes but only		paying upwards of £100 a month for them from ex
		because I think the two tier system that		drivers that got plates pre 1994.
		currently is in place wrong.		ACC could look into charging more for saloon plate
				than wav plate. For example £1,000 a year for
				saloon plate and £100 for WAV per year. It gives
				drivers the choice.
				Or maybe new drivers first vehicle has to be wav for
				a period of time. Knowing that after a period. They
				can change to saloon.
				I think it will only work if when you finish taxiing. You

Taxi firm	No	For everyone in a wheelchair there must	20% That is my	License the taxi offices If they have to have 20%
		be ten infirm people who can't climb in to	understanding of the	wheelchair access as part of their license conditions,
		them.	amount of people	this puts the onus on them and not the drivers
			nationwide that use	
			wheelchairs	
Oil & Gas Company	, No	Disabled people and in particular those	20% Max	Poorly worded question
		that are in a wheelchair make up a very		·
		small percentage of the population.		
		A member of my own family who is		
		wheelchair bound actually prefers sitting		
		in saloon cars as they are more		
		confortable than the larger wheelchair		
		accessible London Cab types.		
Mrs	No	Only a very small percentage of disabled	As it stands at the	Unsure.
Ó		people are actually confined to a	moment.	
B		wheelchair, there are many disabled and		
Page 25		elderly people who prefer a saloon car		
51 1		Many people infirm and not prefer to use		
		a saloon car as this is much more easily to		
		get in and out of for them, wheelchair		
		access cars are not always the easiest to		
		get in and out of and are not the most		
		comfortable of cars.		
		Some taxi drivers who have been forced		
		into buying these vehicles have		
		experienced problems with the ramp		
		seizing in the upright position as it does		
		not get used.		

	No	CUSTOMERS SHOULD HAVE A CHOICE.	20%	NEW DRIVERS COMING INTO TAXI DRIVING HAVE TO
		SOME CUSTOMERS STRUGGLE TO GET		HAVE A WAV VEHICLE
		INTO HIGH SIDED VEHICLES		FOR 5 YEARS
		WHICH ARE NORMALLY WAV.		
		THERE SHOULD BE MORE		
		ENVIRONMENTALLY FRIENDLY CARS .		
		CARS ARE MORE ATTRACTIVE TO GET INTO		
		AS		
		SOME OF THE WAV ARE VANS WITH		
		WINDOWS.		
		BUSINESS MEN AND TOURIST COMING		
		TO THE CITY AM SURE WOULD BE MORE		
		COMFORTABLE IN A CAR AS MOST WAV		
		ARE QUITE SMALL AND COMPACT.		
_ l ≨age 252	Yes	I believe the fleet would look very		it would be impossible
Q		uniformed if it was wheel chair accessible		
P		and keep private hire vehicles as regular		
25		cars.		
0		This would mean red and yellow plates		
		would be more easily identifiable plus		
		customers would still have a choice.		
		For example my elderly Mum does not		
		want a wheel chair accessible car when		
		booking as they are too high and difficult		
		for her to get in and out of.		
	No	We are in fact disadvantage for other	50% reasons as above	New applicants should be disabled access and after a
		groups of the public by going with this.		certain time depending on number of cars on
		Older people prefer saloon cars as they		renewing their licence they could have the chance up
		are easier to get in rather than having to		change to saloon.
		step up into a disabled access vehicle.		
		Keep a mix of both which works now.		

N/A	Yes	This means there won't be a shortage of taxis which can be accessible for everyone. If you make them all the same vehicle, colour etc. Then people will be able to take notice of the taxis. For example NYC	N/a	Maybe have the taxi companies stick to one colour on their cabs. For example: Com cab - red, rainbow taxis - blue, etc.
		yellow cabs, London black cabs.		
Carpenter and Joinery Page 253	No	and they would prefer a saloon car instead of a wheelchair car as these are a bit difficult to get in to for some people. Some of these wheel chair cars are a bit higher than a saloon cars I have seen this when I have been out with my friends when they get a taxi and a wheel chair one turns up they have to tell them that they can not get into the taxi as they struggle to	I dont think there should be a percentage as I think it would be up to the taxi drivers options whether to have a saloon or a wheelchair accessible plate	Have two list one for saloon plates and one for wheelchair accessible plates think that would make it fair for everyone that wants to work as a taxi driver
		get in and have to wait for another taxi to come		

Taxi User	No	The percentage of disabled vehicles should	See above	See above
		reflect the current percentage of disabled		
		people in the area so that the council does		
		not discriminate against able bodied		
		people.		
		This can be controlled by requiring new		
		plate holders to do their disability		
		discrimination courses and use WAV		
		vehicles while existing drivers remain as		
		saloon cars, the WAV drivers can be given		
		the choice to change to saloon cars in the		
		order they have joined the fleet should the		
		amount of WAV vehicles increase above		
		the percentages required to keep a		
Ď		balance of each vehicle which matches the		
B		percentages of disabled and non disabled		
Page 254		passengers.		
54		This would be a perfectly fair system all		
ĺ		round, which probably means it will be		
		ignored by the council unfortunately.		
NA	No	No because not all physical disability are	Somewhere between 30	The percentage would be adjusted as new plate
			and 50 percent	applications are made in the same way taxi and
		wheelchair access as thay are often much	wheelchair access but i	private hire plates are now there would be a waiting
			thinks this should be for	list for both or no wait if there are not enough of
		the amount of people who atualy use	all plate taxis and private	which ever one .Drivers as thay are all self employed
		wheelchairs is not comparable with having	hire a most wheelchairs	must be allowed to choose which type of car thay
		100% of cars with wheelchair access	users will book a car and	drive.
			as private hire cant pick	
			up on the street thay	
			account for a lot of pre	

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Parts	No	I suffer with arthritis in both my knees! I	50/50 gives the option	Cap the plates for each type of car
		can't pull myself into a wheelchair	for members of public	
		accessible atall! A saloon car is much	like now, for a saloon or	
		easier to get in and out of.	wheelchair car.	
Taxi driver	Yes	As a driver for 21 years & have put 5		
		wheelchair cars on the road in that time,		
		at a cost of over £100 thousand pounds,		
		how will you decide who has a wheelchair		
		cab or a saloon car		
Ex taxi driver	Yes	That's what the council said I had to get		
		wheelchair taxi said it would be all		
		wheelchair by 2017 then put it off so now		
		you can't trust what they say I would like		
		to be there at next meeting to have my		
		say can't see that happening		

Naval	Yes	100% accessibility removes all barriers to	
Postgraduate		hailing a taxi. No special planning is	
School		needed, as all cabs work. There are no	
		additional waits for wheelchair users, and	
		there is also no danger of a mixup and	
		being sent a non-accessible taxi. The	
		design used to make the vehicle accessible	
		doesn't otherwise impact use of the taxi	
		for non-disabled riders. There is thus no	
		downside to other riders. The advantages	
		for the disabled community, however, are	
		huge. Transportation can be a major	
		difficulty for wheelchair users, even if	
		otherwise independent. In addition to	
		barriers that may exist with buses or bus	
Ď		stops, Aberdeen has many steep hills.	
Page		Wheelchair users are more likely to seek	
e 2		vehicle transportation due to these hills.	
256		Creating an accessible taxi fleet provides a	
		solution which is flexible both for	
		Aberdeen and for its disabled residents.	
		Taxi fleets are easier for the town to	
		upgrade than spread out features such as	
		bus stops. Taxis also provide a private	
		option to take stress off public paratransit	
		type options. And for residents, taxis	

	No	It is really unnecessary to have a 100%	With only 2% of the	You could use a revolving door method that any new
		fleet of wheelchair taxis .	populatuon in Aberdeen	Taxi driver that comes into the trade have to have
			using wheel chairs and	wav cars and say after 5 or so years could change to
		You will be discriminating against disabled	some of them want to	saloon Taxi. This way anyone joining the Taxi trade
		people who can't climb into one of these	transfer so they can feel	would know exactly what's happening
		types at a Taxi rank .	independent from their	
			wheel chair for a while	
		Instead of being able to use a rank or flag	just like Ann Begg does I	
		a taxi down people will have to phone and	would say 40% wheel	
		order cars	chair not that we even	
			need that	
		You can't buy electric wheel chair cars so		
		this policy is also unfriendly towards the		
		environment and won't help you reach		
		your environment targets		
Page	No	Im registered blind and cant get into these	50 percent	I believe that if new drivers start they should have a
B		high vehicles I alwways book a saloon		wheelchair car then after 5 years they can get a
P.		car when booking a taxi and I feel if it		saloon car (like an appreticship) as there is always
25		went 100 wheelchair this option would be		new drivers there would always be enought
7		taken away from me I thing 0 percent is		wheelchair cars.
		a more reasonable amount and will cover		
		everyone.		

Transport	No	Nestrans believes that a mixed offer of	With 54% of the current	Given that we do not believe that a specific target
partnership		taxis, enabling ease of access and use for	fleet already considered	should be maintained for the provision of accessible
		people with differing mobility issues,	wheelchair accessible,	vehicles, this would not apply. However it should be
		should be offered. Therefore, Nestrans	there is a question as to	noted that we do support the provision of accessible
		does not feel that the taxi fleet requires a	whether an increased	taxis and understands that these vehicles are
		full 100% proportion of wheelchair	fixed percentage of	necessary to ensure transport remains inclusive. Due
		accessible vehicles (WAVs). Some groups	accessible vehicles	to this, there should be consideration taken to
		and individuals have previously discussed	should be the target	ensure that the proportion of wheelchair accessible
		the potential difficulty accessing	maintained or aspired	vehicles is not adversely affected in the future, but
		wheelchair accessible vehicles due to their	to. Instead, it may be	for this to be done in a way that does not prescribe
		height from the ground and space	more prudent to ensure	arbitrary targets.
		internally when some individuals may	that there is a sufficient	
		require something to hold on to. In these	mix of vehicle types in	
		instances, there is benefit to continue to	order to maximise the	
		provide a mix of saloon vehicles in	overall accessibility of	
Page		addition to wheelchair accessible vehicles.	taxis in Aberdeen.	
D			Engagement with	
P.		Whilst WAVs have ramps available, these	representative groups,	
258		can also present a barrier, either physical	such as Disability	
δ		or perceived, to people who finds such	Equality Partnership	
		vehicles difficult to enter. The gradient of	should inform	
		these ramps can be difficult to navigate,	appropriate levels of	
		and there is additional time required in	different types of	
		order to use the ramp, when a saloon	vehicle.	
		vehicle could allow some groups to enter		
		the vehicle quicker and easier.	Due to this, we do not	
			believe that it is	

airport	No	There is more than enough wavs at the	I think 10% would be	I would treat the taxi trade as a apprenticeship
'		moment to meet requirements for the	adequate but there is	For instance if you are new coming into the taxi trade
		disabled in my option	about 50% at the	it's just like any other trade you have to learn the job
		·	moment	so your first license should be for a way vehicle and
				then after three years or so you should go on a list
				and when your name comes up you have the
				opportunity to change to a saloon if you wish as you
				have completed your apprenticeship
				And this way you would never be short of wavs as
				there are new drivers coming through every week
	No	Simply not necessary. A proportion of	around 10%. Probably,	Maybe reduce licence fees for accessible taxis.
		taxis should be wheel-chair accessible only.	and in proportion to the	
			number of wheelchair	
			users, which needs to be	
			assessed.	
ſΩ	No	My mum is disabled and has Parkinson's	Surely taxi operators can	I don't know.
Page 250		but is not a wheelchair user.	give an idea of how	
P.		She finds the wheelchair-accessible	many wheelchair	
25		vehicles very difficult to get into and it has	accessible taxis are	
Ø		been very distressing for her trying to	required?	
		clamber into these vehicles and this has		
		put her off using taxis at all. The saloon		
		cars are SO much easier for her to get into.		
		PLEASE consider the needs of all		
		differently tabled people and not just		
		wheelchair users.		
	No	i have had 3 spinal surgeries and find it	i wouldn't be able to	
		very difficult to access black cabs and if I	answer this as i know	
		DO manage to get in, i cannot sit	nothing of numbers of	
		comfortablygetting out is almost	cars available	
		impossible!		

Na	No	Very few are needed in reality and an all	Flexible number.	Single owner driver except. Fleets must conform.
		must have approach will be detrimental to	Perhaps 1 in 2/3 owned	
		taxi owners.	by fleets?	
none	No	Regardless of legislation, it is an	I cannot say without	I am sure you can come up with something.
		unreasonable burden upon the owners to	access to the stats	
		ensure that all such taxis need to be able	showing levels of	
		to cater fully for what is a minority of	demand, but I would be	
		specialist customers.	surprised if it was higher	
			than 10% for fully	
		Any person who knows they have a	accessible vehicles.	
		specific transportation requirement should		
		be expected to plan for it or accept a small	A certain percentage	
		delay in service. Individual companies or	could be held as a	
		owners might decide that the advantages	standby fleet, to be	
		of providing that service justify the cost,	taken to jobs on demand.	
מַן		while others may not.		
<u>Q</u>				
<u> </u>		There needs to be a mechanism to ensure		
Page 260		some level of accessible service, but it		
Ö		does not need to be at 100%		
None	No	There are a small portion of the overall	Current demographics	Each taxi company would have to maintain a
		demographic who are registered as	published on the	minimum percentage of accessible taxis or they
		disabled, therefore the number of people	Scottish Government	cannot operate in the city.
		requiring taxis will be a similar percentage.	website states that 20 %	
		Plus you cannot expect the taxi driver to	of people in Scotland	
		foot the bill for upgrading their vehicles to	have a long term	
		specially adapted wheelchair friendly	physical disability. So I	
		models at significant cost. When making	would say anything	
		car parking facilities available, you don't	between 20 and 50%	
		specify that 100% of all parking spaces	would be more than	
		should be accessible for disabled users, so	enough.	
		why should Taxis be different.		

	Yes			
	No	A percentage would be enough. 30 o/o? The fares would have to go up to cater 100 o/o accessible taxis	30 o/o wich is far more that the disabled percentage	Give the taxi owners the choice. Maybe a small subsidy to help any costs of converting a taxi
Private citizen	No	I suffer from arthritis and find it very painful and difficult to access a vehicle that is not a normal car. If all taxis are made wheelchair accessible it will discriminate against people like me.	30-40 per cent at most.	That is not my area of expertise or my responsibility.
Self Employed Taxi Driver	No	Some disabled people cannot get into these cars they prefer to move from wheelchair into saloon car and don't want to be treated different.	50/50 I know there has to be wheelchair cars available for disabled people that have to use a ramp but the majority of disabled people don't need that facility.	If someone is coming into the Taxi Trade the understandings is that they have to put a wheelchair motor on the road after five years if they want they can change to a saloon car that way there will always be a high percentage of wheelchair motors. Most of the Wheelchair motors are cheaper than the saloon cars so even if they have the choice of changing to a
Page 261	No	Not everyone with a disability requires a WAV. I think at present the mix of vehicles is adequate for the people of Aberdeen	See answer above	I don't think it is discriminating it is using common sense approach and adequately serving the public in a way that is not discriminating. You could say it's discriminating the public by not giving them a saloon option at pick ups airport or ranks. All people disabled or not at these ranks would have no option other than taking what is a van and most
	No	I find some of the wheelchair accessible vehicles hard to access and would much prefer a saloon car. Surely having some vehicles available at any given time would be adequate.	10% of vehicles should be adequate at any one time	The Council will have to work that out internally with some transparent system

No	Lam 80 years of age and use taxis quite	30per cent	See reasons	
	,		322 12430113	
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	,			
	·			
Voc	· · · · · · · · · · · · · · · · · · ·			Have a preffered supplier list of companies that can
163				provide suitable vehicles for applicants.
	· ·			provide suitable verifices for applicants.
	wheelenan access.			
	Plus it is a disgrace seeing all the taxi			
	, -			
No		Answer as a	hove	If future applications are forced to provide an
				accessible vehicle to obtain a licence to trade then
	, 55			this will enhance the taxi fleet over time.
	•			
	Yes	often. I had a hip replacement in 2007 which was very successful but I find boarding and exiting most wheel chair access taxis quite difficult due to the height of the steps. On occasion I have bumped my head. For me using a saloon type car is infinitely preferable Whilst I have every sympathy with provision being made for wheel chair users, the Council should be aware that there are far more Aberdeen citizens who have a variety of disabilities that make access to high vehicles difficult and, in some cases, impossible. Yes 100% requirement would mean 100% availability for someone in need of wheelchair access. Plus it is a disgrace seeing all the taxi drivers in top of the range Mercedes and BMWs, just shows people how much we get ripped off in Aberdeen for taxis.	often. I had a hip replacement in 2007 which was very successful but I find boarding and exiting most wheel chair access taxis quite difficult due to the height of the steps. On occasion I have bumped my head. For me using a saloon type car is infinitely preferable Whilst I have every sympathy with provision being made for wheel chair users, the Council should be aware that there are far more Aberdeen citizens who have a variety of disabilities that make access to high vehicles difficult and, in some cases, impossible. Yes 100% requirement would mean 100% availability for someone in need of wheelchair access. Plus it is a disgrace seeing all the taxi drivers in top of the range Mercedes and BMWs, just shows people how much we get ripped off in Aberdeen for taxis. No Considering that the Scottish Government survey suggests that the ratio of severely disabled to able bodied is around 9.5%, with a further slightly disabled ratio of 8% I therefore suggest that a ratio of 25% for disabled to 75% for able bodied be	often. I had a hip replacement in 2007 which was very successful but I find boarding and exiting most wheel chair access taxis quite difficult due to the height of the steps. On occasion I have bumped my head. For me using a saloon type car is infinitely preferable Whilst I have every sympathy with provision being made for wheel chair users, the Council should be aware that there are far more Aberdeen citizens who have a variety of disabilities that make access to high vehicles difficult and, in some cases, impossible. Yes 100% requirement would mean 100% availability for someone in need of wheelchair access. Plus it is a disgrace seeing all the taxi drivers in top of the range Mercedes and BMWs, just shows people how much we get ripped off in Aberdeen for taxis. No Considering that the Scottish Government survey suggests that the ratio of severely disabled to able bodied is around 9.5%, with a further slightly disabled ratio of 8% I therefore suggest that a ratio of 25% for disabled to 75% for able bodied be

Personal	No	There is no proven requirement for 100%	25% unless there is a	I do not know. However the registration authority
		dedicated wheelchair accessible taxis.	proven need for a	should have knowledge of the number and type of
		There will be a case for a proportion to be	greater percentage	vehicles which are wheelchair accessible. The
		wheelchair accessible based on statistics	being required. The taxi	minimum percentage could be maintained on this
		of population.	"fleet" in Aberdeen	basis by granting reduced registration fees for such
			appears to consist of a	vehicles.
			random selection	
			vehicles of all shapes	
			and sizes. At some stage	
			the City should attempt	
			to have a taxi fleet	
			clearly designated as	
			authorised taxis e.g. only	
			one colour or entirely	
			recognisable as an	
ĬÓ			Aberdeen registered	
Page			taxi. A proportion of	
			such taxis should be	
263			wheelchair accessible. I	
ί			do not have access to	
			information to show the	
			levels of need there	

personal user	No	do not see many wheelchairs users in	see above say 40%	are you not capable of policing a robust system on
ľ		Aberdeen for 100% compliance	,	number plates ?
		As a disabled person with crutch I find it		
		difficult to get into the higher step		
		vehicles which are disabled friendly		
		already .Also these vehicles sometimes		
		have high part at back so getting say		
		cases/ large items into boot means cases		
		are in danger of being damaged would		
		suggest a lower % and a list available		
		as to who offers disabled facilities		
		More serious issue is taxis from		
		bus/railway station especially and as a		
		regular traveller		
ַסָּ		the comments in the queue especially on		
Page		Sunday nights when wait is possibly 40-60		
ďΡ		minutes -disabled people cannot stand -I		
264		only manage with trolley to lean on .Older		
4		people say never use train again /avoid		
		Aberdeen. Business men have said similar		
		as planes from London too dear and such		
		hassle after 7 hours journey from London -		
		I think		
		I will just go back south and forget		
		business in Aberdeen		

N/A	No			
		What is the proportion of users requiring an accessible taxi	proportionate to the number of users requiring accessible taxis	No discrimination - allow the drivers to decide which type of vehicle they wish to utilise
		Many of these accessible taxis are uncomfortable	- 30%?	Those drivers who 'lease' a taxi may only be able to lease accessible vehicles should the % on the road be below that desired
		Many frequent taxi users prefer to be collected in a saloon car or similar		
Page 265	No	There is no requirement for this, I for one feel very unhappy & uneasy in this type of taxi. I have waited in many a taxi queue & allowed people to go in front of me until a saloon car taxi arrives at a rank. I have even walked the 3.5miles home rather than enter these accessible vehicles. I am not sure who has thought this idea up but they really need to think again.	30% would be more than sufficient, if you were to calculate the able bodied v the disabled bodied I think the % would be even lower.	Simple answer is that there should be a set minimum amount of accessible taxis on duty 24/7, all taxi company accessible cars should be logged when on/off duty, I am sure this would be very simple to monitor.
	No			
Self	No	There are more than enough wheelchair cars on the road.	50%	Apply for the certain type of licence. i.e. wheelchair or not.
	Yes	A disabled person has the right to travel just like able bodied individuals. If an accessible taxi is not available then they may not be able to make their journey. Buildings have had to adapt to become accessible so it is important that other aspects of life follow to make us an inclusive society.		
Na	No	There are enough of the stupid shape rattling noises things around already	30	What kind of question is that?

No I think about 50% maybe at most there are plenty on the road as it is. Not everyone want to sit in an uncomfortable car and	
these disabled taxis are uncomfy. Also for	
· I I	
the taxi drivers that have spent good	
money on the cars where does that leave	
them out of pocket and unable to work.	
Railway Yes To allow free movement for all in the 21st	
century.	
Private No Having a diverse fleet suits more people, if Leave this to the Leave the fleet type down to the companies t	hat
someone requires a wheelchair accessible operators of taxis. They manage taxis. They know what percentage of	the
taxi, they can request one. I have met know what percentage fleet is overworked, if there are always people	9
people who struggle far more to get into of the fleet is needed for waiting on 9 seater taxis, they will see this an	ł
the wheelchair accessible taxis than into wheelchair access, and increase the percentage of larger taxis, and co	py this
sedan taxis. Why discriminate against what is needed for through the fleet.	
those who struggle to get into accessible sedans, etc. The mix that	
taxis? we have currently is	
sedan taxis. Why discriminate against what is needed for those who struggle to get into accessible taxis? There is no need to have every taxi for through the fleet. what is needed for sedans, etc. The mix that we have currently is about right I would say. There is no need to have every taxi for through the fleet.	
No There is no need to have every taxi for I would say around 120 There would be no discrimination	
wheel chair disabled people. which should be in place Service is working at this present time	
already There is no need for change	
This is a huge investment for taxi drivers	
which should not be the case the	
community is running good with service	
provided so this changes do not have to be	
taken	
No Not all wheelchair users use taxis I think if all companies	
could provide at least 3	
to 4 taxis for wheelchairs	
that would be sufficient	
Yes	

Monitor	No	Not 100% of people are in wheelchairs,	Go for 10%, more than	Your challenge, you'd have to pay the driver their
		probably nearer 1%.	enough.	additional cost.
University	No	There are enough wheelchair accessible		
		As a regular user of taxi's, I have learned that some drivers, with accessible cars,	30% accessible, 70% saloon.	Make it so that from a particular day e.g. Dec 2018, that any new applicant knows that they can only become a taxi driver if they put a wheelchair car on the road.
		have has their licences for many years and		
		never been requested to assist in a wheelchair hire.		Make a system so that these drivers can go on a waiting list to become saloon car drivers as older drivers retire. Once a saloon car driver retires and
		Most elderly people don't want to be		hands back their plate, then first on the list should be
		climbing into large wheelchair accessible		given the opportunity to put a saloon car on the road
		cars when they order a taxi and on top of		within a certain time. Make it a public list so there
		that, some of the doors on them are quite		are no discrepancies.
Pa		heavy and difficult to open.		
Page 267		I, personally prefer to travel in a saloon car when using taxi's and I think it would be discriminatory against wheelchair drivers to request a private hire vehicle in order to receive a saloon car.		
		I think driver's who have been taxiing for 15-20 years should have the option - saloon car or wheelchair accessible? If you then find out there is a shortage of wheelchair cars, then make it compulsory for drivers to start going wheelchair		

Taxi driver	No		60 wheelchair	There should be no hiring of saloon plates from
			40 saloon cars	drivers who have gave up taxing or are retired, there
				are many ex or retired taxi drivers who still hold a
				yellow plate and have no intention of taxing again
				who get over a thousand pounds a year for there
				plate , you could pass your Hackney test tomorrow
				and hire a yellow plate and put it on a saloon car, I
				don't think that's fair or rite, I'm a taxi driver who is
				going to be 60 yeas old on my birthday and beginning
				to feel my age , I also need to replace my taxi soon I
				would love to buy a saloon car but I'm going to have
				put another wheelchair access car on the road that
				costs a lot more than a saloon , so if there was a
				revolving door system that would make it fairer for
				all drivers so when a driver retires they put there
ַסָ				plate back and the next in line driver gets the chance
Member of the	No	There are enough taxis for wheel chair	15%. Enough taxis	Ask taxi drivers if they want cars wheel chair friendly
Public		access, this would cause a lot of extra	already	and will council help with the cost of vehicle.
26		expense to taxi drivers in Aberdeen.		
Self employed taxi	Yes	Sick of two tier system been in wav since		
driver		1997 told all wav by jan 2004 then goal		
		posts moved surly doesn't t21years to		
		decide 🕲 🕲 😩		
Public Sector	Yes	All taxis should be accessible to all		It would not.
		members of the community at all times.		
Taxi user	No	I do think there's a high Percentage of	I think that about 50-	I think the drivers who have already this feature in
		wheelchair taxis available at present.	60% taxis should be	their vehicle have probably done so with this in mind
			wheelchair friendly.	and would likely purchase the same version again.

	No	My Mum was in a wheelchair for years	Perhaps around 30% to	Don't know but I'm sure you could work it out.
		and would never go into a taxi and sit in	accommodate those	Please consider the comfort of all taxi passengers and
		her chair. She would refuse point blank.	who can't get out of	not just the few.
		Her preference was to help her into the	their chair. Most people	
		front seat of a saloon car. I am now in my	I know can get out with a	
		70s and absolutely HATE these wheelchair	little help.	
		accessible boxes which they call taxis.		
		The steps are far too high and they're not		
		as comfortable as a saloon car. If it's not		
		broken why try to fix it?		
Catering	No	Are 100% of customers disabled?	50/50 and even that is	50/50
		Obviously not why the need to have 100%	too much.	
		access.		
		At the very most a 50/50 mix.I know a		
		driver who has an accessible car he has		
ַסֻ		had 1 disabled person in his car in 4 years		
ပ မ Private		of owning it.		
Private	No	I am in my eighties and disabled but find	40% - see above.	Aberdeen City Council have full control over all
269		many of the purpose built taxis unsuitable.		licences. If they limit the non wheelchair licences to
(O		Why not licence , say, 40% of all Aberdeen		40% they could be granted on a first come first
		taxis to be wheelchair friendly and not		served basis and members of the public who wish to
		inflict those of us who wish to travel in		travel in a non wheelchair vehicle would suffer
		saloon cars		discrimination by only 60%.
	Yes	Equality		

I am registered	No	I am registered disabled but I cannot get	I am sure there are more	I think it's discriminatory against disabled and able
disabled		into disabled taxi cabs as they are too	people like myself that	bodied people not to have a choice.
		high.I am much happier in a saloon car.I	would like to see 70/30	
		feel very strongly that I should have a	in favour of saloon	
		choice not every disabled person uses a	cabs.As I have stated	
		wheelchair.I think we all should have a	above not all disabled	
		choice I might be in a wheelchair one day	want to be pushed into	
		but I most definitely would not Insist that	disabled cabs.	
		all taxis should be wheelchair only.I hope		
		my voice is heard don't force me into a		
		disabled cab I don't want to have this label		
		pinned on me.		

member of the	No	In the interests of equality very	I do not know the	If the council wants to change the status quo it
public only		handicapped people should have access to	answer to this question.	should come up with the answer.
		wheel chair carrying vehicles but there are	The council needs to do	
		others who, although not so severely	a survey of taxi drivers	
		handicapped, have physical limitations due	and the public to see if	
		to arthritis, past or current injury, age	there is an actual	
		related muscle weakness or smallness of	problem. If there isn't a	
		stature, have difficulty in entering or	clear answer, remember	
		exiting some vehicles because of the high	the saying 'If it ain't	
		entry and difficulty in operating sliding	broken. leave it.'	
		doors.	Keep in mind that those	
		I speak mainly from the experience of	with wheel chair access	
		knowing such people who find transport in	vehicles may have a	
		a saloon car easier. There is no equality if	vested interest in	
		all are not catered for.	wanting this only to the	
Page		I am also against all fleet cars being forced	detriment of possible	
<u> </u>		to become wheel chair accessible because	competitors.	
P.		this might lead eventually to all saloon car		
27		drivers being forced to comply similarly or		
F		be put off the road or invest in wheel chair		
		accessible vehicles at a time when taxi		
		drivers are finding things harder		
		financially, especially those with no		
		working wives. Furthermore not all taxi		
		drivers, perhaps those with back		
		problems, are physically capable of		
		manoeuvering and securing a wheel chair		
	No		80%	

Private individual	No	I feel that an all wheelchair fleet would	50% would surely meet	Surely by consulting with taxi companies as to the
		handicap non disabled persons as for	the requirements of the	percentage of passengers carried that were disabled
		example my own wife who is 5' 0" high	disabled community in	and needed these type of vehicles.
		and is unable to climb into these wheel	Aberdeen.	
		chair vehicles. This means we have to wait	Does A.C.C. actually	
		for a normal saloon type car to come onto	know the percentage at	
		rank. If the fleet becomes all wheelchair	present we have of	
		access it simply means we will be unable	these vehicles??	
		to take a taxi home after a night out.		
		Of course the extra expense to taxi		
		companies to change vehicles can only		
		mean that taxi rates must rise to		
		compensate.		
		I understand that these type of vehicle are		
		more expensive to purchase than normal		
קָל		saloon type cars.		
Page		I feel that we have enough of these class		
Φ		of vehicles, you only have to look at the		
27		Back Wynd taxi rank to see the amount of		
N		wheelchair access vehicles already on		
		duty. on site at present and to change to a		
		1 class type taxi is overkill.		
	No	My mother is unable to enter these	30%	I'm sure some drivers would still like to keep their
		vehicles		accessible vehicles

	No	My husband is a wheelchair user. He finds adapted taxis very difficult to access. It is much easier for him to transfer into, and out of, a saloon car. I would strongly request that the Aberdeen Taxi fleet should not be comprised of 100% accessible vehicles.	50%, so those who find it difficult to access adapted vehicles have a choice. I'm not sure	I'm not sure how to answer this question.
		Thank you 50		
Public Transport Page 273	No	Need diversity rank	Discrimination of all disabilities act 2010 and act 1998 human rights, people using wheelchairs don't always want a all wheelchair accessible rank I think it needs to be a mixed fleet for all disabilities and not discriminate any that need a saloon car also the elderly most wheelchairs are per booked and not many	50% of both saloon and 50% wheelchairs assembly seen more reusable for the public as I'm Taxi drive and see this hands on and we are the public eye
	No	It is right that there are sufficient taxis available with disabled access however	25%	Large operators can provide the necessary cars as a requirement for their licence.
		there is no justification for them all to be.		

None	No	How many do we need? If I want to ride	As long as there is	Duh NEED do we need more or do we NEED normal
		in a bus I'll take a bus. Why is this even a	enough and that could	passenger cars
		consideration?	be done with a survey	
		Generally these taxis are big bus like and	FIRST or is there an	
		some are really uncomfortably are we	alternative reason for	
		using the ones we have in place?	this requirement?	
		Is there a shortage?		
		More questions than answers		

	No	what a ridiculous way to ask a question.	It would seem	If a quota could be established for accessible cars. Eg
		Maybe provide some objective data on	reasonable that the	minimum of 50 cars. And this was not met, any
		which to base an opinion.	provision of vehicles that	applications with an accessible car could be
		·	are accessible reflects	prioritised as there would be a clear evidence based
			the percentage of the	reason for this.
			population that use taxis	
			and request/ require this	When the quota was met then it would be based on
			service.	the standard decision making process.
			le if 10 % of the people	
			requesting taxis request	
			an accessible one then	
			10% of the fleet	
			available should reflect	
			this need.	
ά				
D			The idea that the	
P.			provision of a niche	
Page 275			service should outstrip	
βį			the demand of it is	
			ludicrous given the	
			implications for the	
			current taxi drivers. I	
			believe this would also	
			reduce the quality of the	
			taxis available in	
			Aberdeen as many of	
	No	There is no logical reason for this as	I would say	There is no need to discriminate as figure is only a
		wheelchair access affects a small majority	approximately 20%	guideline and can go up or down, there is no black or
		of the Aberdeen population, as long as		white. There should be a choice available.
		there is a reasonable percentage of the		
		taxis accessible to wheelchairs that is		
		sufficient.		

None/ retired	No	If I phoned for a taxi and requested a wheelchair friendly one the company would send one, having every taxi wheelchair friendly is completely over the top. Another daft idea from the council.	Around 20%, how many people using taxis are in wheelchairs? Do you know?	Some taxis are wheelchair friendly when manufactured, and some drivers like having them, you are just looking for excuses and trouble to push through a stupid idea.
N/a	Yes	Many frail elderly people with sticks and limited mobility find saloons nightmare to get in and out of. Also/ disabled access vital and extending numbers of vehicles available will encourage greater numbers of disabled people to use this form of travel. Also/ increasing numbers of elderly population in coming years should be reflected in fleet of taxis being more accessible.		
Bublic Pransportation 276	No	It would discriminate against the elderly, the none wheelchair disabled, people with mental & physical illness & also wheelchair disabled that find it easier to transfer. There is nothing positive about any kind of discrimination.	This is something, a whole the council will have to dig themselves out of as other councils will have to as disabled people's voices get heard instead of able bodied who misinterpret the equality act etc thank goodness most councillors had good	Common sense usually works best but there's not a lot of that about & employing people that are qualified for the job
Chef	No	There should be a mixed fleet. People don't like wheelchair access vehicles. Should be 50/50	50% because there should be a choice	By having a limit

	Yes	Why should one person be able to go out		Anyone that renews there public hire taxi license
		and buy a more comfortable to drive		should have to change to wheelchair accessible
		saloon car and also use it for his/hers		vehicle.
		private use and the next has to buy a		
		wheelchair accessible vehicle which is less		
		comfortable to drive so they end up		
		buying a second car for there private use		
		because it's more comfortable to drive.		
		Not fair at all		
None	No	100% of people are not disabled	30% would be more than	I don't understand this question.
			enough given the figures	
			of disability in this	
Shipping	No	These vehicles are not practicle for elderly	I cant answer how many	Either lower radio fees for the owner of the
		users and are uncomfortable to sit in for	should be accessible as I	accessible vehicles or some other bonus or incentive.
		length of journey. For the small amount of	do not know the	Possibly help towards buying the vehicle.
Ď		wheelchai4 users I have heard from they	statistics of how many	
Page 277		also do not wish to sit in the back of a	wheelchair users who	
P		vehicle like luggage.	require accessible	
27			vehicles actually use	
7		I also think it would be unfair for the taxi	them.	
		drivers to be expected to have to push a		
		wheelchair into the back of their vehicle.	I do know that most	
		Not all drivers are physically able to do so	wheelchair users I have	
		and could result in injury to either the	met have a disability	
		driver or wheelchair user.	motor of their own and	
			are capable of moving	
			from their chair to a	
			saloon style car with	
			ease, and the chair then	

Member of the	No	Professional taxi drivers should be allowed	No more than 10%-20%	What exactly does that mean? Identical applications?
public		to decide themselves on what type of car	Someone should do a	
		they drive. Not forced into it by over the	survey asking the public	
		top regulations.	their opinion of disabled	
		There is a plentiful supply of wheelchair	access taxis. Im pretty	
		access taxis. Too many in my opinion.	sure a majority would	
		As a frequent taxi user I actually dislike the	prefer a choice of car	
		look and comfort of wheelchair access	and agree with my	
		taxis. It should be my right to decide on	comments in the	
		what type of transport takes me from A to	previous question.	
		B, I am after all paying for the service.	How many wheelchair	
			users are there in	
			Aberdeen? How many	
			taxis are there? How	
			many wheelchair users	
Ď			use taxis?	
ט ב			A very small amount is	
D			the answer. Having	
9			100% of the fleet as	

	Vaa	Decade in wheelebeing (with limited
	Yes	People in wheelchairs/with limited
		mobility are already faced with enough
		difficulties and obstacles when leaving the
		comfort of their own surroundings
		without having to then worry about how
		long they will need to wait for a vehichle
		that can safely get them home, and a
		driver willing to assist them to do this.
		Wheelchair users should be able to live as
		spontaneous lives as everyone else,
		meaning pre-booked accessible taxis are
		not always convinent. With the extra
		struggles of daily life these equal members
		of society already face, having acess to
7		suitable transport should not be another
J)))		one.
<u>}</u>		one.
7		Taxi ranks are usually on side streets, and
5		wheelchair users are already more
		vulnerable in society -especially if alone.
		The idea that they should need to wait
		longer outside (potentially in the dark,
		cold and wet weather) than an able
		bodied person is disheartening. If anything
		a wheelchair user should get priority, if
		they wish, of taxis as the chances are the

	No	I don't think it is necessary for the whole	I think a 50/50 ratio	I don't understand this question
		of the Taxi fleet to be wheelchair	should be adequate as	
		accessible. The reason I feel this is I am	there are more abled	
		86 years of age and although I do not	body people than those	
		require to use a wheelchair I do have	who require a	
		some mobility problems and have to use a	wheelchair and should	
		walking stick I find it far easier to slide	ensure that anyone	
		into a saloon car as opposed to trying to	requiring a wheelchair	
		climb into a wheelchair accessible car	will get one when they	
			require one.	
			I would also point out	
			that to have the whole	
			taxi fleet100 per cent	
			wheelchair accessible	
ĬΩ			will put some taxi drivers	
E			out of business as with	
P.			the downfall of the of	
Page 280			the oil industry I know	
Õ			they will find it difficult	
			to purchase wheelchair	
			accessible cars. I also	
			feel that we should try	
			to keep as many of our	
			experienced drivers who	
			have gone through the	
			area knowledge test a	

Self employed	Yes	When my father was still alive after having	N/a	Get them all adapted simple as that.
mechanic		suffered a stroke, and was in a wheel chair		
		i struggled to get a wheelchair adapted		
		taxi.		
		When one arrived the guy didnt have		
		straps so he would not take us.!!		
		He left and said someone else would come		
		nobody did arrive.		
		I phoned another company and someone		
		did arrive and i asked him to take us to the		
		beach.		
		I asked for him to come back in an hour or		
		so he said he couldmy and said just phone		
		the cab office no.		
		I did and it took a taxi 1 hr to arrive by		
Ď		which time my father was very cold and		
Page		desperate for the loo.		
P.		Very Bad experience that I never		
281		repeated, terrible taxi service and a		
		disgrace to resident of Aberdeen that are		
		wheel chair users, so get all taxis adapted		
		and it will stop this happening.		
		I am Sick of getting picked up by a guys		
		just off the golf course in their e class		
		mercs that dont work evenings or		
		weekends in case their taxi gets dirty.!!		
		Get them in people carriers same as		

Page	No	I feel there is no need to have 100% accessible vehicles .I find it difficult to get into these Vehicles as I am only 5 ft tall and basically have to clamber in. I have heard from a lot of people that I know that they feel the same especially the elderly ones! And I always look for a saloon car in a rank or if ordering a taxi insist on one Its a pity that most of the people that will be affected by this if you do go fully accessible are the ones that probably wont be able to vote on this as it is an online survey I don't like the big vehicles and much prefer the saloon cars and I know some of	vehicles would be enough, as I don't think there that many people in wheelchairs in Aberdeen that couldn't be accommodated by that amount 30% should be enough I would think as I have	I would think fairest way would be that the people who have been driving taxis the longest should get more of a priority, and when they retire next longest person moves up the list. Don't really know? I suppose the taxi driver that have done the job longest should be
Page 282		the old people I know hate the wheelchair cars as they are too high and struggle to get in	never seen a person in wheelchair getting into taxi in a rank.	picked first
	No	My reason for not wishing all taxis to be wheelchair accessible is that they are all too high. I have osteoarthritis in my knees and feet. One knee has already been replaced. I find this type of taxi difficult to get in and out of. I prefer a saloon type of taxi and I am sure I am not the only customer that struggles. Not everyone with a disability uses a wheelchair.	25-50% would be sufficient. I very seldom see anyone in a wheelchair waiting at the taxi ranks.	I think some drivers may prefer one style of car to another. Perhaps when granting taxi licenses the council could offer an incentive such as a less costly licence to those that are wheelchair accessible.
Member of public	No	Wheelchair friendly vehicles are very difficult to access for those with other mobility problems	50% is a fair split	Lottery

	Yes	Not fair on the drivers who have went to	
		the expense of providing a wheelchair	
		vehicle	
?	No	Have you ever gone a long trip in one of 25-30%.	If somebody needs a wheelchair accessible taxi, they
		these converted vans? The ride is awful.	can surely ask for one? Same as if you want a
		Scotland is known for passengers sitting in	minibus, not a mini.
		front seats of taxis. The front seats in black	
		cabs and wheelchair accessible taxis are	
		pretty poor.	
Taxi Driver	Yes	I had to give up my saloon car and get	
		fitted out with a WAV before getting a	
		yellow plate over a year ago at some	
		expense to myself.	
		If this rule gets changed would the council	
Ď		then imburse me to get my WAV changed	
Page		back to my Saloon car? My guess is no.	
283		This will just cause major uproar if the	
ြ		ruling is changed.	
		Brian	

Private user	No	I strongly prefer to travel in a saloon type 20 to 25 per	Don't understand the relevance of the question.
		vehicle. At a taxi rank I will always select a	100% wheelchair accessibility is discriminating
		taxi which is not wheelchair accessible, I	against the (able bodied) majority who would prefer
		simply do not like to travel in these	not to be forced to travel in a wheelchair accessible
		vehicles. Whilst I recognise that it is	vehicle.
		essential that a percentage of taxis are	
		wheelchair accessible, it is completely	
		unnecessary for 100% of the taxi fleet to	
		be wheelchair accessible. If a booking is	
		being placed by telephone the type of taxi	
		required (whether wheelchair accessible	
		or not) can be specified at the time of	
		making the booking. At a taxi rank, the	
		choice is there. Why should the choice for	
		the majority of taxi users be driven by a	
Įά		requirement to cater for the minority - it	
U D PMiss		simply doesn't make sense.	
P Miss	Yes	so that they can get any taxi not have to	-
28		wait for special ones	
∞ In/ a	Yes	To make things easier for people with such	wouldn't have to discriminate if a. if calling for a taxi
		difficulty	service if asked if a accessible taxi will be required.
			b. If all taxi were accessible to the disabled then
			there would be no discrimination against this
			particular situation

Taxi driver	No	Although I am now a private hire driver I	50% there is a need for	Hmm that's a tricky one
		was a wheelchair taxi driver for over 9	accessible vehicles but	·
		years and during that time I encountered	not 100% as so many	
		so many people that weren't able or want	frail and infirm people	
		to enter my vehicle because it was a	prefer saloon cars as	
		wheelchair car I did do many wheelchair	easier for them or they	
		accessible jobs some days not any at all	are more accustomed to	
		but some days almost 10 not once in the	entering and exiting	
		time I was working that vehicle did I get	these vehicles.	
		someone requiring it for wheelchair from		
		the rank people needing these cars tend to		
		phone the companies so they can be		
		collected from a convenient spot.		
		Also the taxi ranks don't cater for these		
		people for example my vehicle was near		
ĬΩ		side loading for wheelchair access and		
Page		back wynd is set up for offside entry and		
P		harden being a bit down market st and not		
285 285		being accessible because of the		
<u>(5)</u>		incline/decent.		
None	No	Although there is a need for this type of	25% is more than	As above
		car there is no need for every taxi to be	enough. There is not	
		wheelchair access. My 95 year old mother	enough wheelchair	
		cannot get into one of these cars and has	people to justify 100%	
		to book a saloon car everytime.	because they are not	
			going to all book a taxi at	
			once.any new drivers	
			must be wav driver for 3	

Taxi driver	No	Some passengers are unable to enter	The current numbers	The current policy of all new license applicants having
		wav's because of their height. Some	seem to be sufficient	to buy a wav should continue.
		wheelchair users actually prefer to	and through natural	
		transfer into a saloon car.	progression of drivers	
			retiring or leaving the	
			trade it will lead to a full	
			100% wav fleet. This will	
			only be achieved by the	
			council bringing the	
			managing of Hackney	
			plates to an end.	
	No	There are enough wheelchair cars in	I think it should be 50-50	Make all New applicants wheelchair, and then later
		Aberdeen already, my mother can't get		on they can change,
		into one as they are to hi, she prefers a		
		saloon car,		
Page 286	No	I don't see why a minority group should	25%	Put the owners on taxi companies to maintain the
₽ E		have a full 100% allocation of taxis when it		level of accessible vehicles as well as open it up to
Φ		is not needed. Most wheelchair or		voluntary in the yellow plate pool.
28		disabled users expect to have to precook		
ရာ ရ		in advance. Also where do you draw the		
		line at making taxis accessible to all, next it		
		will be taxis having to learn a language to		
		cater to those users who don't speak		
		English locally or training to make drivers		
		able to handle users with mental		
		disabilities. In an ideal world our taxi		
		services would be able to cater for		
		everybody but I have yet to see another		
		European or Worldwide city where their		
		taxis are 100% disabled access and I don't		
		see why Aberdeen has to set a precedent.		

Taxi firm	No	I have been an Aberdeen City Taxi driver	50% as explained above	Not my job to figure that out but making everyone
		for 8 years and every car I have driven has	the amount already is	wheelchair access to avoid discrimination is not the
		been wheelchair accessible. I had 2x	sufficient for the	answer. Even if I had a choice not to drive wheelchair
		wheelchair hires today so on that average	demand.	access cars I still would because I get more
		I have had well over 5000 wheelchair		wheelchair hires and extra luggage also.
		hires. The service from my company for		
		wheelchair hires is good. I am never late		If anyone was allowed to drive other cars maybe
		for customers and there is plenty within		grants, help, discounts or govt account work would
		the fleet to handle the demand.		encourage individuals to buy wheelchair access cars.
		Furthermore a lot of older passengers		
		complain when I get there that my car is		
		too high. If every taxi at a rank was		
		wheelchair access a lot of older customers		
		would struggle. There is plenty of cars		
		already and there is just as much if not		
<u>D</u>		more of a demand for saloon cars.		
D B)/A D	No	It's nonsense to expect every taxi to cater	Less than 5% of vehicles	
P.		for wheelchair disabilities - I would be	should be accessible, as	
28 <u>7</u>		interested to know the number of people	I'm sure that the	
7		in Aberdeen who require these modified	population is less than	
		taxis, as I'm sure it's less than 1% of the	1% who require these	
		population.	modified vehicles.	
		This is a nonsense expectation and to even		
		consider accepting this potential cost is		
		stupidity.		
	No	100% is passengers do not require these	Less than 5% - these	
		modified vehicles	modified vehicles are	
			not suitable for	
			everyone so should not	
			be the only option	

Resident	No	I have mobility problems but Don't need a	50% as that still leaves	As last answer
		wheelchair & climbing into a wheelchair	wheelchair users with	
		accessible taxi is like climbing Mount	same choices as others.	
		Everest as I have had 2 hip replacements &		
		now arthritis in my knees. I am by no		
		means alone . My husband also has		
		difficulty & many of my friends.		
Aberdeen City	No	Most disabled people don't want to be	25%	You are not discriminating against anybody. Disable
		labelled as disable. It is also more difficult		people don't want these taxis
		to get into a disable taxi. They are also		
		very polluting vehicles.		
Ratepayer of	No	The majority of less mobile or disabled	I think 50 to 60% should	There could be a waiting list of drivers in wheelchair
Aberdeen		persons would prefer to travel in a saloon	be a maximum.	vehicles. The persons that have held a licence longest
		car as the wheelchair Taxis are too high		being top of the list. As a vacancy for a saloon
		and more difficult to enter and exit. It is		licence occurs the driver at the top of the list is
ַסָ		the councils duty to cater for all its		offered a saloon licence.
Page		citizens. To have a 100% wheelchair fleet		
		would not be in the interest of most		
288 288		disabled passengers. It is not in the		
₿		interest of passengers to not have choice.		
Houseowner	No	I find it very difficult to get in to a	50% maximum.	A waiting list.
Aberdeen		wheelchair cab. Many of my old friends		
		have the same problem. We use a saloon		
		car when we get a cab from the Back		
		Wynd. I would be really annoyed if the		
		council removes our choice of using a		
		saloon car.		

NHS	Yes	It is often hard enough to even book a taxi in Aberdeen without having the additional challenge of booking a taxi that is		
		wheelchair friendly. People using wheelchairs are already restricted using public transport (busses) as there is only one wheelchair/buggy space on each bus and the larger country busses are not at all wheelchair compatible. Leaving taxi's as a sometimes easier and more convenient option for wheelchair users, assuming they are accessible.		
Page 289		On a medical note, due to advances in medical technology there are likely to be more disabled people in the city in the future than previous. This is something that needs to be anticipated and catered for.		
		It makes no difference to an able bodied person to have a wheelchair accessible taxi, but would make all the difference to a wheelchair user, to not be restricted to only certain vehicles to make their		
Retired	No	A variety of vehicles to suit different disabled needs.	5% to cater for people who can't get out of wheel chairs	Obviously people who really need wheelchair accessible vehicles have to book well in advance.

	No	Because it discriminates against people	Probably 50/50 would	Maybe an age thing and health. As drivers get older
		that can't use these vehicles.	Be plenty to cover	they would not be able to do wheelchair hires. Or by
			wheelchair hires.	years of service as it is now.
	No		50	
Fitness Company	No	I have lots of disabled women who use my	I think the taxi offices	The taxi drivers in aberdeen are all self employed. It
		gym that simply they cannot get into these	should have a number of	should be up to them to decide what kind of taxi they
		vechicles. They need a saloon. Also the	them to supply the	can afford to buy. Do the council have grants or
		fact that the ramps in them rattle about all	percentage of users in	incentives for them.
		the time. Not a pleasant journey at all.	town. I dont know what	
			percent of people in	
			aberdeen use taxis. You	
			should maybe let us	
			know then.	
	No	There are probably far more elderly and	There seems to be a	if the numbers were being increased, a queuing
		infirm people whom require saloon cars	reasonable balance at	system on first come first served basis on any
ָס		than there are disabled people requiring	the moment	available licenses
ປ ນ Public		to be seated in a wheelchair		
Public	No	Demand for saloon cars for impaired	50/50 or 60/40 would	each application would have to be dealt with as
290		mobility is much higher than that of	seem a reasonable mix	relevant licences became available
Ď		wheelchair users	This would give an ample	A waiting list would inevitably form just as when
		Discrimination against one group is no way	supply for all groups of	licences were generally capped due to the amount
		to address discrimination against another	people	being too high
		group		First come first served
		We need to cater for All groups		
None	No	There aren't enough disabled people in	20%	By allowing each company to have what meets their
		wheelchairs looking for taxissurely if		needs
		would be better to allocate a few to each	There are less disabled	
		taxi organisation	people than people who	
			don't need wheelchair	
			access	
	No	Some wheelchair accessible taxis are not	80	
		suitable for people with other mobility		
		issues.		

none	No	I personally would be unable to access one	About 50% would be	I can't see how it discriminates. 100% wheelchair
		due to osteoarthritis.	right,making everyone	accessible would.
			equal.	
Public	No	I am 86 and can only get into saloon cars	Half and half	Longest serving drivers should get priority in driving
		with assistance		cars
		I cannot manage the higher wheelchair		
		vehicles		
None	No	I hate those rattling uncomfortable vans	50% would more than	First come first served
		People should have a free choice of what	cover a demand of the	
		they spend their money on when getting a	few wheelchair using	
		taxi	taxi customers	
		Not be forced to use something that a tiny		
		minority want		

none	No	As long as wheelchair bound disabled	40% but this is based on	make it up to taxi companies' responsibility
		people are not discriminated against,	the guess that 10% of	
		there is no need to discriminate against t	taxi journeys actually	
		others, who ,either for reasons of comfort r	require a wheelchair	
		or preference or because of mobility	accessible vehicle. What	
		problems though not confined to a is	s the actual figure?	
		wheelchair, want to travel by saloon cars		
		which are much easier to get in and out of.		
		If 100% of taxis are accessible then it will		
		encourage drivers to abandon the taxi		
		fleet and become private hire drivers,		
		which will have negative consequences for		
		taxi users. Wheelchairs are not the only		
		disability. If a wheelchair confined person		
		wants a taxi, they should be able to book		
ĬΩ		one of the right kind from any taxi		
Page 292		company or from the rank, including		
P		getting any necessary assistance and not		
29		expect a significant delay but they don't		
P		have the right to expect preferential		
		treatment anymore than an old or blind		
		person can expect to join a rank on a		
		Saturday night and expect to get a car		
		without a wait, so if booking by telephone		
		or app is required , then a five minute		
		delay to get the right car is not		
		unacceptable. One possibility would be for		
N/A	No	There is no need to have 100% of taxis to	50% maximum	?
		be wheelchair accessible. % of population		
		using wheelchairs is low.		

N/A	No	I'm a punter. Not an owner.	I wouldn't begin to	Don't understand the question.
			answer this hypothetical	
		I'm a punter who's very tall and uses a	question. Rather than	However I know increasing the number of saloon cars
		walking stick daily. I've had several bad	the judgemental word	might enrage badge holders who obtained very
		sprains, shoulder injuries and two major	should I would say it	expensive 'accessible' vehices.
		limb breaks all largely owing to the state	might be a good idea to	
		of Aberdeen pavements. But not let's go	have rather fewer	Going on hearsay evidence alone, I understand that
		there shall we? I've kissed Aberdeen	'accessible' vehicles and	not every wheelchair user enjoys travelling in
		pavements all too often owing to falls.	rather more saloon cars.	'accessible' vehicles.
		I find wheelchair accessible vehicles		I'd rather see more saloon cars and fewer 'accessible'
		incredibly difficult to get in an out of.		ones.
		They're too high. And remember - I'm not		
		short. And the sliding doors are difficult		Oh yes and get the pavements fixed and make them
		use. But in the case of those cabs similar		more pedestrian and wheelchair friendly.
Ď		to classic black cabs - let's not even start		
₽ E		on them. Their ackwardness is both they		
P.		are too high to get out of and too low		
Page 293		manuever inside the cab with any comfort		
		Last summer I had another serious fall		
		outside my own house getting out of a		
		wheelchair accessible cab. That fall set off		
		a medical condition which over six months		
		later I'm still on medication for. Charming.		
		Chances are if I'd been in a saloon cab, I		
		would not have had that fall.		

Community	No	This was discussed at the Rosemount &	A requirement for each	The responsibility should lie with Taxi firms as part of
Council		Mile End Community Council meeting on	Company to have a	their licensing process,
		20th February 2018. It was unanimously	reasonable % available	
		agreed and minuted that the Community	for booking on any day	
		Council believed a taxi fleet of mixed use	as part of their fleet. No	
		was more appropriate and feasible.	% discussed by 10%	
			would feel reasonable	
			with a minimum one one	
			vehicle in each	
			companies fleet for	

Taxi Owner	No	A lot of elderly people and people with	The percentage of	The policy for new applications should remain ie
		different disabilities cannot access these	Wheelchair Accessibile.	Wheelchair Accessibile with a
		wheelchair accessible vehicles so this	& Saloon Type Taxis	revolving system that when a saloon plate is
		would be discrimination against these	operated in Aberdeen	returned that plate should be offered
		people.	54/45 works well if you	To a Wheelchair driver next on the waiting list.
		After all as this council has stated it is	look at all the Ranks.	
		trying to adopt this policy in line with the	Airport. Rail. & The City	
		Equality Act2010 to stop discrimination. If	so why change.	
		the council can come up with a vehicle	A policy that works	
		that All the traveling public can access that		
		would solve the problem. But it is not		
		a legal requirement to have a 100%		
		wheelchair accessible fleet. The case with		
		Wilson v ACC Was pre 2010 but in 2012		
		the saloon drivers in Aberdeen were		
Page		sent letters by Aberdeen Council		
B		informing them that they were adopting a		
P.		100%		
295		wheelchair policy the council can change		
(Σ		their policy at any time but it must be		
		reasonable if challenged the council has		
		made a unreasonable decision as it is not		
		a legal requirement to have a100%		
		Wheelchair Accessible Fleet. This council		
		was		
		elected for the good of all the people in		
		Aberdeen not just for a few. A mixed fleet		

self-employed taxi	No	In my time as a taxi driver in Aberdeen,	A split of between 40-	First, an opt-in list could be created, allowing current
driver		nearly 7 years driving a WAV, i can recall	60% or 50-50% WAVs-	WAV drivers to voluntarily keep their WAV plates; as
		serving approximately 6-7 wheelchair	saloon cars would seem	many of these cars will be 7-seaters, a number of
		passengers maximum from a rank. This is	sensible.	drivers may be happy to stay on a WAV licence.
		in stark contrast to the number of elderly		
		or less-mobile passengers who have		To fulfil the remaining percentage, a waiting list for
		complained about their difficulty in		non-WAV plates could be maintained, requiring any
		entering via the higher side-step on WAVs.		new driver to work with a WAV plate for set period
				before being allowed a WAV plate (4-5 years
		Although i received several wheelchair		perhaps).
		hires from taxi offices during the daytime,		
		these offices also received many requests		If necessary, there could perhaps also be a
		for saloon cars from elderly customers. As		requirement for all drivers to operate with a WAV for
		such, this placed an extra burden on the		a set period (eg 3 years in every 10).
		office staff, as well as leading to saloon		
ַסָּ		cars travelling further to collect those		Finally, i believe it is important to limit the number of
ge Ge		passengers when other nearby cars were		non-WAV plates granted to each operator down to
P		only WAVs. This is also an undesirable		one plate. This would serve to reduce the practice of
Page 296		situation for both drivers and passengers,		older drivers renting out their existing saloon plates
ති		who may need to wait longer for a		to make a profit, which is unfair on other drivers.
		suitable car to arrive.		
		Overall i feel that forcing 100% WAV taxis		
		is not only unnecessary, but it also unfairly		
		disadvantages an even larger group of less-		
		mobile people who have difficulty in		
		entering and exiting WAV cars.		
	No	I prefer to travel in a saloon car, there		
		should be a choice for all.		
		Many able bodied and elderly people find		
		wheelchair access vehicles difficult to		
		board.		

n/a	No	I prefer to ride in a salon car which I find	25% would give plenty of	Don't understand the question
		more comfortable.	accessible vehicles for	
			the needs of Aberdeen	
	No	I've work as a taxi driver for over and I	50%	I think if you keep the system that is operating at the
		have never had a problem with disabled		moment when you. Apply for a license you have to
		people getting in and out of my cab.and		get a disabled vehicle.
		as for the whole fleet being disabled		
		vehicles		
		I don't think necessary and a 50 50 split		
		would be plenty.		

Not applicable	No	People who require these types of vehicles	The way the fleet is at	For the fleet to stay the same.
		do so by calling an office and personally	the moment is perfectly	
		requesting one.	acceptable. Why should	
			drivers who use their	
			taxis for work purposes	
			aswell as personal use	
			have to suffer by having	
			to buy a wheelchair	
			accessible vehicle. There	
			are drivers who are 50,	
			60 years old, possibly	
			younger who perhaps	
			cant afford a new	
			wheelchair accessible	
			vehicle so why put them	
Ď			under pressure to do so	
Page 298			by bringing this matter	
P .			up for debate. The way	
29			the economy is at the	
$\overline{\infty}$			moment due to down	
			turn in oil, employment	
			and general income	
			within Aberdeen and	
			surrounding areas, its	
			already a struggle for the	
			taxis on the road to	
			make a decent living.	

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No	These vehicles are not suitable for all	30% of vehicles would	Unsure
	patrons, they can be difficult to enter and	be more than adequate	
	exit.	for peoples needs, and I	
		feel that you would be	
		discriminating against	
		people who would find	
		these vehicles unsuitable	
		for their needs.	

Union	Yes	We have spoken to our taxi	See our answer to	Any system where we run a "mixed" fleet opens up
		driver/operator members in Aberdeen and C	Question 4 above	claims for unfairness. As explained in our answer to
		they believe a fully accessible fleet is the		Question 4 - the public have a choice, if they want a
		only way forward.		saloon they can call private hire or use Uber. People
				with mobility issues requiring a taxi on the street
		Taxis are a professional public service and		don't always have that choice so you will always be
		the accessible vehicles are fit for their		treating them unfairly if you have a mixed fleet.
		purpose which is to ensure driver safety		
		and that any member of the public can use		The drivers have made the change and purchased the
		them regardless of any accessibility needs		more expensive accessible car because they were
		that they might have. These purpose built		told that was the way it was going, so they embraced
		taxis are fully wheelchair accessible, with a		it. Those that said "I'm not changing no matter what
		ramp, for example. Inside the cab, they		the Council say" are the ones that will win from this.
		have prominent yellow handles for visually		They haven't changed to the more expensive car
		impaired passengers and an induction loop		while others have; our members all drive WAV's and
מֻל		for to aide hearing. The alternative is a 10		have to work the longer hours to pay for their more
Page 300		year old Vauxhall Astra with none of these		expensive vehicle.
(P		features.		
\mathfrak{A}		Our members believe that people should		The least they can expect is for the Council to back
Þ		have a choice and that is where private		that decision.
		hire comes in, if a person wants a saloon		
		car they can call for one. A disabled person		
		at a rank does not have the choice to go		
		into a saloon.		
		Edinburgh and Glasgow work with 100%		
		accessible vehicles and have done so for a		
n/a	No	Not everyone requires accessible access, it	The journey for taxi's in	this would be up to the taxi firm to closely montior
		should be 50% also it would require many	and around aberdeen	
		taxi drivers having to change their vehicles	are not that long,	
		t	therefore someone	
			requiring an accessible	
		t	taxi shouldn't have to	

NA	No	The taxi fleet being mixed the way it is	as above, the vary in the	The way the fleet is at the moment is perfectly
		today is perfectly suitable.	different types of taxis at	suitable. Why should those who use wheelchairs be
			the moment is suitable	treated differently. If they require one, they phone
			for the general public, if	an office and ask for one. They are never turned
			a wheelchair user	away and i dont think those who use them would be
			requires a wheelchair	treated differently. People who dont have disabilities
			vehicle, they do so by	can sometimes be given a wheelchair accessible car if
			contacting an office.	a normal car isnt available at the time or if its booked
				through an office and we manage. Those who are
				users are more than happy to get into the car
				without being in the wheelchair unless physically
				incapable. I do not agree with the fleet being 100%
				what logic does that have and those who dont use
office work	No	I do not believe it is logical to have 100%		There has been no complaints about this before, so
		wheelchair vehicles on the road.		why change something thats not causing issues.
Page				People who need a wheelchair vehicle would phone
Ď				an office taxi company and order one. I dont believe
				the entire general public of Aberdeen should be
30				affected by this. where do you draw the line with
S upermarket	No	As a wheelchair user myself, even i dont	Im happy if the fleet	I dont believe we as wheelchair users should be given
worker		believe that all taxi's should be changed to	stayed the same.	special treatment so id rather there wasnt a
		suit a certain percentage of us. If i have		percenatge - 50/50 if anything but its mixed right
		ever required a taxi i have always been		now and its never caused any problems.
		given one when asking for one via rainbow		
		or com cabs etc. Never any issues. i dont		Many thanks for your time.
		wait any longer than the normal person.		

Member of the	No	I have been contacted by a number of	I believe that around	I would suggest that the percentage be maintained
Scottish		constituents who have raised concerns	50% of vehicles, similar	by requiring new taxi drivers to drive a WAV initially
Parliament		about this policy since it was first	to what is in place just	before graduating to an 'open' taxi drivers license
		approved in 2012 and who have	now, would give the	that allows them to drive either a WAV or a saloon
		highlighted to me their first hand	greatest likelihood of	car. This graduation could happen either (1) after a
		experiences of Wheelchair Accessible	both vehicle types being	license has been held for a set period of time or (2)
		Vehicles (WAVs). Many older people,	available at taxi ranks	after a driver's license becomes one of the longest
		people with sight impairments and people	thus allowing those with	held X% issued by the council.
		with Musculoskeletal difficulties have told	a requirement for one	
		me that they struggle to get in and out of	particular type of taxi to	I expect that option 1 could be achieved by analysing
		WAVs more so than saloon vehicles. Some	choose that. Allowing for	how long licenses are typically held for. This would
		went as far as to say they would feel	a range, for example	allow the council to set the length of time based on
		trapped if there was a 100% WAV fleet as	between 40% and 60%,	their preferred percentage of WAVs and their
		they would not travel in one.	would provide flexibility	estimate of WAV usage among drivers who hold
			to a system and reflect	'open' licenses. This would require monitoring and
Page		I also understand that some wheelchair	the difficulties of	adjustment over time to maintain a desired
ge Ge		users prefer to travel in a seat rather than	maintaining a fixed	percentage.
ſΡ		in their wheelchair and that they too	quota where the number	
302		prefer saloon vehicles as they are easier to	of drivers may not be	Option 2 would see the percentage of taxi drivers
No.		transfer in and out of.	fixed.	who have held licenses for the longest periods being
				granted 'open' licenses. This would be simpler to
		While there is an acceptance from many		administer but there may be more disparity between
		that it is not impossible for these groups		applications received at similar times depending on
		to access WAVs, it is with greater		how this was managed.
		difficulty. In some cases my constituents		
		have noted that entering a WAV causes		Accepting that a percentage of 'open' licenses will
		them greater pain and can be done with		not be used with saloon cars but initially calculating
		1	1	

	No	Disabilities cause a range of difficulties and	I don't feel qualified to	I don't fee qualified to answer this as I have no
		requirements so it is never a case of one	answer this. I just	knowledge of how taxi licenses are granted.
		solution suiting all. The same applies to	wanted to give my	
		cars.	opinion that choice is	
		I am disabled and occasionally use a	essential.	
		wheelchair when a wheelchair accessible		
		taxi would be required.		
		The majority of the time I use crutches		
		and a saloon would be more suitable as		
		long as it has not too low a seat, sufficient		
		distance between seat and door post and		
		sufficient leg room. I can only sit in the		
		front seat of a car and cannot get into a		
		hackney cab as I can't step into a car.		
		I hope this demonstrates why a range of		
ŢŪ		types of taxis is essential.		
hipping co- Ordinator	No	Stay the same.	Stay the same	
A A	No	A mixed fleet can cater for all members of	No more than 20-25%	All new licensed taxi drivers wanting to apply for a
$oldsymbol{\widetilde{\omega}}$		the public. Members of the public whether	Taking into	yellow plate must use a wav for a specific time
		they are in a wheelchair or not are entitled	consideration the shifts	period set down by the council. After which you may
		to have a choice. Having a mixed fleet	worked by different	if you want to, apply to change to a non wav. The
		gives them that choice. There are those	drivers also vehicles	time period decided may be implemented in a way
		who are in wheelchairs that can only use	being off the road for	that it takes into consideration current plate holders
		wav. However, there are those who are in	various reasons at any	that drive wav as well.
		wheelchairs that use and prefer non wav.	given time will still be	
			enough to cover people	

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WAV Consultation Responses

- 1. I am writing to voice my opinion on the proposal to make all taxis in Aberdeen wheelchair accessible I AM NOT IN FAVOUR FOR THE FOLLOWING REASONS
 - 1. This is not a mandatory requirement and we meet all present legislation.
 - 2. Whilst I am in favour of non discrimination of disabled persons, I am of the opinion that they are well served with the availability of disabled access taxis at present, and it has been said that the present disabled access taxis are not suitable for all disabled persons. There is a greater requirement for disabled access taxis to be called for by telephone than hailed on the street or taxi rank, and this would be easily fulfilled. Even in taxi ranks there is always a mix of taxis
 - 3. The added cost of providing disabled access taxis will ultimately be borne by all users just to fulfil the ruling Councils whim.
 - 4. The present general type of disabled access is no more than a converted van, and is generally not as comfortable a ride as a saloon car 5. I am not a taxi driver, or close friends with such, but I feel that the added cost of selling their present saloons to buy these converted vans is a imposition that is not required and will push some drivers into hardship

I AGAIN RESTATE THAT I AM NOT IN FAVOUR OF A 100% DISABLED ACCESS FLEET OF TAXIS AND CONSIDER WHAT IS AT PRESENT IS MORE THAN ACCEPTABLE

- 2. 1. We do not feel that there is a requirement for 100% of taxis to be fitted for disabled persons
 - 2. We feel that 50% would be a reasonable amount in the City of Aberdeen.
 - 3. Unsure!

I do not think it necessary to impose the need for an entire fleet of WAV. There are many legal costs imposed on taxi drivers at the moment without imposing even more by way of purchasing costs and high depreciation levels of WAV vehicles. Aberdeen is already a very expensive city for taxis without making it worse.

The percentage of WAV vehicles should be calculated by the demand and or the number of complaints received from disabled customers about the lack of suitable vehicles.

In addition the council have just given a licence to UBER which will put even more pressure on the current taxi service.

Will the same WAV requirements be incorporated into the UBER licence? Make it an level playing field or give an incentive to the current fleet to introduce WAV vehicles by reducing their current high overhead costs.

.....

4. My views on wav

All yellow plated taxis be way and all private hire taxis stay saloon that means you stay a mixed fleet in its entirety and that would mean not one disabled person would have to wait for a way taxi in all weathers on the rank they would have the same Service as an able bodied person, if anyone wants a saloon car as you know with technology with taxi apps now you can request a car wherever you are, as for you bending over backwards to prevent law suits from drivers because this is really what it is all about because If you where interested in disabled people you would have had something in place a long time ago. A way that would be accepted by drivers would be to go back to you're original plan and let all yellow plated saloon car drivers keep there plates until they give up taxing or have to retire because of health.

- 5. I'm presently an Aberdeen City Council licensed taxi driver and have been for nearly 11 years, I've nearly always worked nightshift and in that time the amount of wheelchair users I've seen at any of the ranks at any time can be counted on two hands, there is already an over provision of WAV taxis for the percentage amount of wheelchair users that need them, also there are WAV drivers with exemptions to accepting wheelchair users so you'll never really have a 100% compliant fleet other than in type of vehicle, there's also the fact that a lot of elderly passengers prefer and find it a lot easier accessing or going into a saloon to a WAV, therefore you're discriminating against them, the existing fleet split is more than adequate and there's always the option of a wheelchair user phoning or booking a taxi/Private Hire vehicle through one of the many taxi offices who offer WAV's, albeit this does cost an extra £1 which I'm sure you could exempt for a wheelchair user.
- 6. I am in agreement with having a mixed fleet of wheelchair accessible and saloon vehicles. I prefer to use a saloon car as I can transfer into the front seat. The driver folds my chair and puts it in the boot or back seat.

Wheelchair accessible vehicles are too time consuming for the passenger to get in and out of. This is unacceptable for the passenger, when the meter is running, ends up very expensive!!! The driver doesn't stop the meter when he/she parks the taxi to assist the passenger!!!

However, on several occasions I have been charged extra for driver assistance to put my wheelchair in and out of a saloon car!! This is unacceptable and illegal!!!

7. 100% WAV fleet of taxis is not difficult to achieve. All of the largest and busiest cities in the UK are 100% WAV and it is no problem for them. Glasgow, Edinburgh, Birmingham, London etc.

The vehicles used there are accessible for all the public - regardless. They are designed with low floors and large doors so people with any disability can enter them. If Aberdeen cabbies insist on using the argument that some disabled people can't enter the current WAV fleet and need to use saloon cars, it can be countered by having a fleet of 100% London Hackney Carriage style vehicles that have been used for many years and are tried and tested for every eventuality.

The only way a person in a wheelchair can be guaranteed to get a WAV off a rank is for the total public hire fleet to be 100% wheelchair access. If there is only one taxi on the rank, the only way it can be a guaranteed WAV is if they are all WAV's.

Taxi drivers who have been forced to put WAV's on the road have had a limited choice of vehicle to choose from. Invariably more expensive and less practical for personal use than an ordinary saloon car. Although I note with interest some taxi drivers in Aberdeen use expensive German models of vehicles with impunity. Often these vehicles cost twice as much as a WAV. Whilst this does plenty to massage their ego and granted, it's a much nicer ride for any passenger, I think the council need to consider the wheelchair using public and also the taxi drivers who have needed to supply a WAV whilst their colleagues have basically stuck two fingers up and not changed their vehicle to a WAV.

8. I believe it is discrimination against the able bodied in the city forcing them to travel in adapted vehicles just for your information I am registered disabled and find it much easier with a saloon car

9. I have been taxiing for 22 years and this has been going on since I started.

First I was told 2002 then 2012 then 2017,2018 and now 2019.

I have driven 7 different wheelchair accessible vehicles since 1996 and have never had one passenger that can get into a saloon that is unable to get into my car.

If the majority of other major city's in the uk can manage why can't we?

All I want is a fair system and not the two tier one that is and has been used since 1994. If it's not illegal, it is definitely morally wrong.

This will go on for ever until you make a definite decision and not keep putting off for another year.

So either all taxis should be WAV or all saloon and give incentives to drivers to drive WAV.

Eg. More expensive to license saloon. (Drivers choice).

Or maybe taxi driver first licensed vehicle must be WAV. For say 5 years.

Or saloons must be electric or hybrid.

10. What utter nonsense!

There is no practical need for every taxi in Aberdeen to be wheelchair friendly. There are ample such taxis for those who need them.

I work adjacent to the taxi rank in Chapel street. In almost 20 years I have never seen anyone queueing at the rank with a wheelchair.

I see the taxis on a daily basis and more than half would appear to be wheelchair friendly. During the day in particular the rank is full with a choice of wheelchair accessible vehicles.

Whilst I acknowledge that those who are unfortunate enough to have a need for a wheel chair should be assisted where possible I think to impose such a restriction on hard pressed taxi drivers is a step too far.

I hope common sense will prevail in reaching a conclusion to this issue.

11. As a WAV driver i believe that aberdeen should have a mixed fleet as not all of our community are wheelchair bound

And some less able bodied people struggle to get into my WAV.

To make all taxis WAV would be a mistake and realisticly unfair to non wheelchair bound passengers

I realize that you may think that PH cars will fill the void for pickung up less restricted passengers but this takes the choice of going to the ranks away from the general public

12. I have been a taxi driver in Aberdeen since the year 2000. When I started taxying I was told at that time by the licensing committee that we would all be in wav Vehicles by the year 2002 and I am not the only driver I know of at least another 10 drivers that were told the same. Keeping this in mind I decided to go yellow plate as the period of 2 years was acceptable to myself before we were all the same. Instead it is now 17 years later and I am still being discriminated against and all because acc would not implement THEIR POLICY. Since then I have been heavily involved in helping to run wheelchair action group and the case with Jim Wilson v Aberdeen City council and we all know what happened there. At present we are still awaiting the council review to be completed and if this result is not to our satisfaction then we will instruct our legal rep to Cary out a tuitional review with the case Jim Wilson v Aberdeen City council with immediate effect as this is not what their q.v. intimated during court proceedings.

I'm not sure why ACC won't implement their policy I think it's because certain people can't get in to the wav cars these are the cars that acc passed as being fit for purpose. If this is the case then ask yourself this and if possible an answer would be appreciated? How do the wav cars manage to pick up these passengers in bigger city's than Aberdeen such as London, Manchester, Liverpool etc. I have asked this question at various meetings with the councillors but guess what they never answer it I can only assume they don't know how to.

If this is true about passengers not being able to get into wav cars answer me this question. Why are you still passing the vehicles that passengers are not able to get int? Also why are the drivers not being notified that the wav cars tat they have purchased are not fit for purpose because when I bought my 4 wav Vehicles I presumed that my car was fully accessible because I was not told by the council that they were not.

I could go on for ages talking about this but I suppose the only way we will get satisfaction is in the courts and at present the wheelchair action group is preparing for this because in my mind if the council does not get the result they want with this survey then they will just put it back for another consultation until they get the result they want.

The position of wav is clear we do not intend to get involved with the consultation process as there was nothing wrong with the previous consultation carried out but the answer didn't soot some councillors hence we are in this ridiculous situation of stalling for time the council did not even listen to their own legal team but make no mistake the wheelchair action group did. After this process is complete we intend to re evaluate the position and do whatever is required to get fairness delivered to our members no matter what the cost one thing I do know this will not go away until we achieve no discrimination has been achieved.

13. I read in the press about a consultation regarding wheelchair accessible taxis. I totally appreciate the need for these but as a disabled person, though non wheelchair user, I find the type of vehicle needed to cater for wheelchairs extremely difficult to access. For me and I'm sure many elderly people or those who have other mobility difficulties ordinary saloon cars are much easier to access. If ever using a taxi rank I always forgo a wheelchair taxi in preference for an ordinary saloon. The saloon car doors are never so awkward to handle and these vehicles feel much much easier to sit into and get out of.

Just as it is wrong to have no wheelchair accessible taxis it is wrong to have only wheelchair accessible taxis. Discrimination works two ways and therefore there should be a sensible proportion of both types of vehicle.

I feel this is a topic which greatly affects me, as a resident if Kingswells where we have no proper bus service, taxis are very necessary.

It was by pure chance I read an article in the Evening Express but there was no mention there of where to send comments. I looked on the internet and found this site and can only hope this reaches the appropriate group or person.

this all depends on what the definition of 'accessible' is. If we are just talking about wheelchair accessibility then this excludes many people who struggle getting in and out of wheelchair accessible vehicles so I agree all cars should be 100% accessible to all disabilities and people with restricted mobility. Also taxi drivers/companies have had since 1994 to change their cars so they should not be able to make excuses now for not changing over.

- 15. 1. No. If all the taxis were designed for disabled people, they may be unsuitable(like a van, less comfortable, less safe than a car) or too expensive for poorer people to use. Better to have a % provision by taxi operator. Disbaled people would by definition almost always order taxis from home or from a taxi rank. They are not likely to be be hailing a passing taxi in the street.
 - 2. 25%
 - 3. The taxi operator would do that. Taxis are regulated.

16. Even though I'm driving a wheel chair vehicle with annoying rattling noice, I don't agree with full wheel chair Fleet . It has to be mixed .but I want to make few points

- 1. Drivers who got the medical certificate to avoid doing wheel chair hires need to be checked Hard since are they doing this deliberately
- 2. Airport fleet Need more Luggage space not wheel chair vehicle, so number of wheel chair vehicle can be reduced
- 3. There are drivers Renting saloon plates from retired Drivers or some other not working drivers . It has to be stoped. Need to be given to OR swap for Drivers .
- 17. 1. Many of our clients (older people and people with disabilities) have difficulty in using 100% accessible vehicles for various reasons this type of vehicle is not suitable for all disabilities.
 - 2. 75% accessible as per above comment
 - 3. I am assuming that this would have to be monitored by yourselfs based on actual numbers and %

18. I am writing in response to your consultation paper regarding whether our Aberdeen taxi fleet should be 100 per cent wheelchair accessible. This is being sent as an email as I had some difficulty writing on your consultation form.

Yes I believe our taxi fleet should be 100% wheelchair accessible.

We must protect the most vulnerable in our society. Equality can only be achieved with a fully wheelchair accessible taxi fleet. Having carried wheelchair bound people in my taxi I have seen first hand the problems they face.

WAV driver/operators must not be financially disadvantaged in a mixed fleet scenario where licensed for a yellow plate to only operate a WAV while other driver/operators are to be allowed any type of vehicle including saloon type cars. This is illegal under current trading law. Since 1994 drivers have spent millions of pounds out of their own pockets on the adaptation of vehicles to WAV standard. This does not include the cost of the cars that were converted. Five years should have been enough time for our council to formulate a solution and offer fair trading for all taxi drivers, instead of making new drivers, the most defenceless, pay for its WAV policy.

19. While I totally agree that we need wheelchair access in some taxis, I do not agree that all taxis require wheelchair access.

I am only 5ft. have scoliosis, spondylitis, osteoporisis and not full use of my arms and find it extremely difficult to access and egress from these minibus type of taxis.

Surely Aberdeen City Council should take into account that there are many people who do not require wheelchairs, but find trying to climb in and out of minibus taxis causes problems and can be painful.

I would be most obliged if you could please take the above into consideration when decidir	ıg
on future policy.	

20. At their meeting of Wednesday 31 January 2018 the consensus of the Disability Equity Partnership was that 'One size does not fit all'. If Aberdeen Council were to implement the proposed strategy, some disabled people in the city would be served, but this will be to the obvious detriment and disadvantage of other disabled users. We recommend a commonsense mix of vehicle types as the best policy to ensure that service is fully accessible to the widest diversity of users within our community. Additionally, were Aberdeen Council to knowingly implement such a restrictive ruling, this may well expose them to a challenge of discrimination under current Equalities Legislation, under Access to Goods & Services; in that they are openly treating some people less favourably.

21. 1. Do you think the taxi fleet should be comprised of 100% accessible vehicles?

Of thepersons in attendance, 10 % voted Yes, 90 % votedNo.

Reasons for this answer: Whilst improving accessibility for wheelchair users, the increased height of the chassis and doors above the kerb / road makes access more difficult for non wheelchair users with mobility issues. The level of comfort for non wheelchair users is less. The level of in cabin noise is higher for all, including the driver.

2. If "No", what percentage of vehicles should be accessible vehicles, and why?

No more than 25%, this seems more the adequate for perceived (to those present) need to WAV vehicles.

3. How would that percentage be maintained without discriminating against identical applications?

The meeting had no view, or suggestions, to offer with regard to this question.

.....

- 22. I am a frequent business user of taxis in Aberdeen and travel from outside the city to the airport every time I travel. I always request a saloon car for simple comfort reasons. This topic always come up with the taxi driver during the journey.
 - 1. There are simply enough voluntary wheelchair accessible vehicles on the road. If this becomes to be a critically low level, incentivise it!
 - 2. Non all wheelchair users wish to use a wheelchair accessible vehicle
 - 3. Many Non wheelchair users do not like to travel in wheelchair accessible vehicles.

23.	I am 57 with arthritus and I do feel that Aberdeen City needs to be 100% wheelchair access
	as I personally find getting into someone of the bigger vans quite dauinting to access. I also
	feel it is quite an undignifed process to get into the vehicle. I would like to add that I do ue
	the taxi rank frequently and find the taxi drivers to be very helpful.

24. Whilst I am not altogether against wheelchair accessible taxis, I find that there are more than enough of them on the road at present.

As a fairly young 60 year old and in town regularly on a Saturday, I always take a taxi home at night and much prefer a saloon car as I have arthritis in my leg and find the wheelchair cars hard to get in and out of and they are also very uncomfortable. When possible I wait in the queue for a saloon car to take me home.

My mother (who died a few years ago) would have found it impossible to get in and out a wheelchair accessible car as she was so stiff.

I must say I have very rarely (if ever) seen a person in a wheelchair at the ranks.

25. I can't see why all taxis need to be wheelchair accessible when there is a small number of people disabled in the city. There seems to be a trend that the minority Rules the majority nowadays. I have travelled in a wheelchair accessible taxi and it is not the most comfortable for passengers. Please be realistic and not one size fits all . No one is denying there are a need for a small minority which there is already in the city and it has worked well for years .

26. Firstly I would like to comment on this website that is intentionally designed to mislead people away from voting on major council issues so that the voting is isolated to council members only, why advertise in local newspapers regarding the vote on wheelchairs and if every car needs to have this access installed.

In my opinion we have more taxis already fitted with this facility than we need, in future I will not use a taxi with this facility, it is my choice, I am not alone, thousands of people are tired of paying good monies to ride long distances in taxis that rattle over our goat tracks you call roads.

I will ride in a decent saloon car, not a modified van, therefore I will vote NO for further taxis to have this facility installed.

27. Whilst I agree that some taxis should be wheelchair accessible I do not agree that this should be he case for all licensed taxis in Aberdeen

We already have one of the highest costs of fares in Scotland and I am sure that the cost of purchasing taxis that are wheelchair accessible would end up passed onto the customers.

Have you researcher the percentage of the public that would need a wheelchair adapted taxi?

Our transport system in aberdeen is woeful, the bus service is also one of the most expensive and after 5pm the service is shocking. We have no trams, no real local service and now I fear you will price taxis out of the equation and you wonder why the roads in Aberdeen are congested.

28. Discrimination is unacceptable. It should not be tolerated or even worse still facilitated. It is preventable!

Aberdeen City Council is on the brink of tackling this scurge within our society, albeit in a small way, by taking a significant and positive step. The opportunity to stop treating our wheelchair user residents like second class citizens is in the Council's hands & minds at this moment. Our wheelchair resident's should be no less important within our community in Aberdeen than anyone else, and mustn't be treated as such either. They are every bit as valuable a member of our Aberdeen family.

Wheelchair users should be able to easily access and use the first taxi in any of our city's taxi ranks, just like anyone else. It is unacceptable for them to be expected to wait outdoors in the elements, whilst unsuitable taxis pick up others, until a suitable taxi eventually turns up. That's disgraceful!

Wheelchair accessible vehicles may not be as popular with some of the public, but the option of calling for a Private Hire Saloon vehicle is available to all, should it be preferable.

We mustn't allow the desire from some people for personal comfort & luxury to stand in the way of equality and fairness.

Aberdeen City Council must now do the right thing. Power to their elbow. The time for change, fairness and equality is now!

29. Having a mixed fleet can accommodate all walks of life why you making this unlawful act on just one disability wheelchair?.how can you get a scooter in a WAV as it's don't have a boot space? Plus not having headrest for the wheelchair in those cabs. It don't look safe incase of an accident,some children in pushchairs are loaded inside without getting into a real seat, do you check the intercom on a council test as it's very important to talk with the customer? I hope you understand all disabilities and not one sizes fits all, be right lawful and safe and keep the saloon car

30. I am a wheelchair user and my view is that not all taxis should be wheelchair accessible. What would be preferable is a mixture of wheelchair accessible along with ordinary saloon cars but with a proportion of wheelchair accessible cars being available at any given time. What we found was that so many of the accessible cars are the bigger vehicles and the drivers work Friday and Saturday nights as they can charge larger fees for taking more passengers. That is the nights most people are going out in larger groups but this meant that either none or very few wheelchair accessible vehicles were available at weekends through the day. Not everyone can get into these larger vehicles and not all wheelchair passengers wish to travel in their chairs so this can cause difficulties. Also many drivers got their licences to drive taxis through having an accessible car but then got excemption certificates to say they were unable to take wheelchairs usually due to a back problem. This distorts the figures of how many wheelchair vehicles are on the road at any time and would still cause difficulties if all taxis were accessible. Some wheelchair people are unable to stand so cannot transfer while others are capable of transferring and prefer to do so. Disabled people are not all the same and many have complex needs which means that different transport is required rather than one size fits all approach.

31. There is absolutely no need to have all the taxis in the city with wheelchair access, certainly there should be a percentage of the fleet suitable for disabled people. Being a relatively active senior citizen when I was faced with trying to get into a taxi which was deemed suitable for disabled I found it awkward to get in and out of the taxi and more or less fell into the seat so you really need to give consideration to the more mobile of us who do not need a wheelchair access car. Surely it is sensible to make the fleet a 50/50 split so those of us who do not require a special car do not land up injuring ourselves when being forced to use a disabled car when we don't need one. There are plenty of disabled friendly taxis, you can phone a request one - I know because my mum did this on a regular basis. Please for a change use some commonsense - surely some of you have some.

- 32. Has anyone at the council considered the fact that a change to the taxi licensing laws regarding 100% wheelchair accessible vehicles is not going to serve the needs of many disabled and elderly users. This is simply because there are many who cannot enter a wheelchair accessible vehicle due to difficulties actually being able to get on board.
 - If they call for a private hire saloon vehicle it will cost them an extra £1 before they even start. This question has come up on various occasions and no one seems to be willing to address it. There was a petition started. What happened to it? I have written this on behalf of the service users I encounter everyday in my line of work.

33. Requiring all taxis to be wheelchair accessible seems like the proverbial sledgehammer to crack a nut.

What percentage of journeys is taken by wheelchair users?

This seems like a sure way of increasing journey prices for everyone.

Can we not provide a minimum number of accessible vehicles to cover the normally expected wheelchair traffic with a sensible margin?

34. I am writing to you regarding the ongoing debate about the possibility of having all yellow plated hackneyed taxis 'Wheelchair accessible' in Aberdeen City. At the moment I believe the Aberdeen taxi fleet is almost a 50/50 between Wheelchair accessible and saloon cars.

The reason for me writing this is because a friend of mine has a wheelchair. When he orders a taxi he asks for a saloon car because he finds it near impossible to access a wheelchair accessible taxi (it is too high for him).

This is not a problem when he has to order a taxi from home because he will get a saloon car eventually coming for him. The problem is when he is out and about. If he is in town for a night out just now he can go to the taxi rank or flag a saloon car down. He gets into the saloon car, the wheelchair goes into the boot and all is fine. The same happens when he flags a saloon car on the street. If there was just wheelchair cars available on the street / rank he would have to get rolled in on his wheelchair which could be on a busy main road.

The big concern here is what happens if there are no yellow plated saloon cars to be had in the rank or to be hailed on the street. Another problem is that he could wait for hours on the street in adverse conditions if he had to call for a taxi during peak times.

I have had this conversation with Taxi drivers of both Saloon cars and wheelchair accessible vehicles, both sets of drivers see the need for a diverse fleet.

Wheelchair accessible cars were made mandatory for new taxi drivers with yellow plates from the mid 1990's. Now when taxi drivers retire or leave the trade the saloon plate (yellow) goes only to be replaced with a yellow one for a wheelchair vehicle. This will mean eventually there will be no more saloon plated taxis to be hailed or picked up at ranks. When this happens then there will be an outcry from people who need this service.

Apart from younger people with limited mobility, a lot of older people have great difficulty accessing cars / taxis that are 'higher' off the ground than the saloon car, my mother being one of them.

Most taxi companies in Aberdeen have said there are more people asking for saloon cars, my friend included.

It is time for common sense to prevail here and continue to have a diverse fleet of taxis (like the City of Dundee have) to service our streets and cater for the people on them. Please, in this day and age do not discriminate against people who for no fault of their own cannot manage or are unable to access these higher vehicles.

Many people have their views on this subject but ultimately its the people with limited mobility who can only use saloon cars are the ones being effected by this on the ranks and the streets of our City.

My friend would not want all yellow plated taxis being saloon cars, just because he needs to use them....he knows that would be unfair.

I ask yourselves at the licensing / the council to please keep this avenue of being able to choose which type of taxi they use in a rank or hail on the streets of Aberdeen.

These people like my friend really need your help here.

35. I am not a wheelchair user nor am I registered disabled. However I fall somewhere in

between that and being able bodied. I have mobility problems and have a need to use taxis.

Gone are the days when taxi drivers get out of their vehicles to open doors and help you in and out. I find wheelchair accessible vehicles very difficult to cope with. The steps are too high, the doors are heavy, awkward and difficult to open and shut - despite instructions being shouted from the driver. Arthritis, many other conditions or just being elderly make these things a problem. Although I believe I have a right to choose a vehicle from the rank, taxi drivers don't seem to agree and insist you use the first taxi in the queue whether suitable for your needs or not. It's a bit like insisting a wheelchair user uses a saloon car. So I tend to let the person behind me go ahead of me and wait for a saloon car to arrive. I am sure there are a large amount of people, both young and elderly, who experience the same problems as myself and I dread the thought of a totally wheelchair accessible vehicle rank. In a way it's discriminating against which, I would imagine, is a large group of citizens in Aberdeen whose needs aren't met by WAV's.

It would be interesting to know what proportion of people picked up from ranks are wheelchair users. The policy should be equitable and realistic for all users and common sense applied.

In summary, I am happy that more wheelchair accessible vehicles are now available in the city but feel that taxis should cater for all needs, not just one specific group. I hope my views are taken into account when the decision is made. I know I am far from alone in my views but am probably in the minority taking the time to register them.

36. I am writing to oppose the proposal of making all taxi vehicles in Aberdeen wheelchair accessible. I care for an MS sufferer who does not require a wheelchair – he struggles to get in and out of the wheelchair accessible taxis already and we witness elderly people amongst many others suffering from the same issue regularly. There are already enough wheelchair accessible vehicles to cater for user's needs.

Please consider those who are considered disabled but do not require a wheelchair and do not put this proposal into effect. 37. I am sending this in response to your proposals on the possibility of making all the taxi fleet in Aberdeen wheelchair accessible or having a mixed fleet to include saloon cars. I have held a taxi licence for more than 25yrs and in that time I have experienced many disabled people walking by wheelchair accessible taxis because they find it very difficult to access these kind of vehicles and prefer a saloon car as they are easier to enter. I have spoken to other colleagues in the ranks with longer service than me and they confirm what I'm saying. If you pass your proposal many elderly taxi drivers may be forced off the road as they are not in a position to purchase one of these vehicles owing to their age. 38. I would like to state that I do not agree with all the taxis in Aberdeen having disabled access. My first point is that I and an awful lot of other people would like the choice of having a saloon vehicle especially when dressed up and going to a wedding for example. My second point is that I have two friends that would struggle to get into the disabled cars. Although they use walking sticks they wouldn't find it easy to access or get out of these cars as they are considerably higher and have very narrow seats. Please pass my points. 39. I write to express my concern over Aberdeen City Councils (ACC) plan to implement a 100% Wheelchair Accessible Vehicle taxi fleet. My concern is raised due to the fact that the whole reason why 'accessible' taxis were

My concern is raised due to the fact that the whole reason why 'accessible' taxis were introduced in the 1st place was to prevent discrimination of wheelchair users and prevent their inability to pick up a vehicle suitable to their needs from a taxi rank. For the council to go ahead with the implementation of their 100% Wheelchair Accessible Vehicle Policy, which would result in the removal of ALL saloon cars from taxi ranks across the city, the council would only be shifting their discrimination from one user group to another and they would find themselves discriminating against the non wheelchair using disabled people and wheelchair users who choose to transfer, that live in or travel through the city.

I believe that a number of disabled people, along with representatives of disabled groups, have already written to the council to express their concerns over the implementation of this policy. I also believe that if ACC go ahead with its implementation they could find themselves facing charges of discrimination in the future. According to the Scottish Governments Taxi and Private Hire Car Licensing: Best Practice for Licensing Authorities,

Second Edition, April 2012, responsibility for accessibility legislation for Taxis is primarily a matter reserved for the UK Government however under Chapter 4 - Accessibility and The Equality Act 2010 point 4.3 acknowledges that a number of authorities have adopted policies increasing the availability of accessible vehicles whereby only accessible taxis will be acceptable for licensing purposes however point 4.3 also highlights the importance of recognising ALL taxi users requirements within an area and adopting a suitable policy to address customers needs whether they are a wheelchair user, visually impaired or have other mobility requirements etc. Personally I feel that by proceeding with the implementation of this policy ACC are in breech of the Scottish Governments Best Practice.

Aberdeen City Council as a local authority have a duty stemming from the Equality Act 2010 to meet the different needs of individuals. Clearly, disabled people are a very diverse group with many differing needs, not all disabled people are in wheelchairs, in fact of the 8.6 million people registered as disabled in the UK only 5% are actually wheelchair users and of those most would prefer to transfer into a saloon vehicle as it makes them feel safer. The Equality Act 2010 states under taxi accessibility regulations that disabled people have the right to get in and out of taxis safely. If ACC do not include saloon cars within their taxi fleet many disabled people, particularly those with conditions effecting lower limbs/hip joints etc will have no option but to try and struggle to get into the other types of vehicles, risking their safety. Even when a step is provided to assist with the entry/exit of a Wheelchair Accessible Vehicle the individual does not feel safe. I am aware of one lady, who I believe has previously written to the council to express her concerns with regard to the implementation of the Wheelchair Accessible Vehicle Policy, has in the past got stuck trying to enter/exit a Wheelchair Accessible Vehicle which resulted in her feeling very scared and highly embarrassed over the whole situation. Of course there is an argument that individuals who require a Saloon car could call and book a Private Hire Saloon however they should not have to make a call and pay the £1 extra incurred for making a booking. These types of vehicles should be available for them to pick up at a taxi rank or be flagged down. Of course these are principally the very reasons why the whole Wheelchair Accessible issue arose in the first place, as ALL taxi users no matter what their mobility should have the choice of picking up a taxis from a rank or to be able to flag one down.

I sincerely hope that full consideration is given to the needs of ALL taxi users within Aberdeen City and that the taxi fleet in Aberdeen does not become 100% Wheelchair Accessible Vehicles. I do appreciate that there is a requirement for some Wheelchair Accessible Vehicles in order to provide equality for all and perhaps a split of say 60/40 in favour of Wheelchair Accessible Vehicles would be a more realistic figure in order to meet the needs of ALL disabled users no matter what their disability may be.

40. I would like a few points regarding making all taxis having disability access. I certainly don't agree with this and as a taxi driver of 40 years with Aberdeen City Council I don't feel that not all customers want this either.

Being an Airport driver I come across a lot people bypassing the wheelchair accessible cars to get a saloon car. Some people say they are not so comfortable especially if they are going on a longer journey. I get compliments on the comfort of my car on many occasions and customers quite often comment on Aberdeen having some of the best taxis in Britain.

Another thing which I think is important is that we have seen customers phoning out of city firms in order to get a saloon car.

I also have a friend with walking sticks and she finds it very difficult to get in and out of the wheelchair accessible cars because they are a lot higher than a saloon car.

In conclusion I think that a split ratio for Aberdeen would be far fairer to taxi drivers and customers alike.

Please forward my comments to the relevant person.

- 41. 1. No. Accessible vehicles are very difficult to climb into by persons similar to my build ie small in stature. I do have disabilities which makes it all the more difficult to enter into yet I do not use a wheelchair, the similar condition to many users of taxis.
 - 2. In my opinion each company/owner should be given the choice of 50% each of accessibility and saloon to be fair not forced to 100% without choice.
- 3. Why are companies not given a choice with the condition that there should be at least 30% of wheelchair accessible taxis.
- 42. This is a reference to the announcement that Aberdeen Council is still going ahead with turning all the taxis in the city into WAVs. I am disabled and I am not in a wheelchair being disabled and getting discriminated against is something you get used to.

For ACC to discriminate against non-wheelchair disabled is something I find totally disgusting, would it not make more sense to have a percentage of taxis as WAVs as if they are all WAVs myself and thousands like me will be unable to get a taxi. And to put it plainly that is not fair.

43. I strongly oppose the idea of all vehicles (taxis) to be wheelchair friendly and the vote should be hundred per cent against it.

I am seventy three years old severely arthritic and have difficulty getting in and out of these vehicles. Saloon cars are far more accessible on entry and exit.

I speak with good experience having had three hip replacements, knee replacement, broken leg three places and broken right and left wrist. Continuing arthritic problems.

Firstly it is a very high step and you have to hold both handles, lever yourself up and lower your head to get in. Turn round to get seated. Very low seating. On leaving you have to pull

yourself up from a low seat. Can only use one handle. Lower your head to come out and your body weight is badly distributed.

Any error in balance on narrow step you would fall head first. Should you have driver assist may leave driver open to blame.

Should the taxi not be close to the pavement then the above movements are more difficult.

Seating in a saloon car permits easier movement on entry and exit. Place bottom on seat, swivel body in and likewise on exit. Lower feet to ground and stand up. Much safer.

No other city in Scotland desire 100% disabled access. Please use common sense and continue the service as it is.

Should you have any doubt on what I have written I invite you to travel with me on a disabled access taxi.

44. I read in the press about a consultation regarding wheelchair accessible taxis. I totally appreciate the need for these but as a disabled person, though non wheelchair user, I find the type of vehicle needed to cater for wheelchairs extremely difficult to access. For me and I'm sure many elderly people or those who have mobility difficulties ordinary saloon cars are much easier to access. If ever using a taxi rank I always forego a wheelchair taxi in preference for an ordinary saloon. The saloon car doors are never so awkward to handle and these vehicles feel much, much easier to sit into and get out of.

Just as it is wrong to have no wheelchair accessible taxis it is wrong to have only wheelchair accessible taxis. Discrimination works two ways and therefore there should be a sensible proportion of both types of vehicle.

I feel this is a topic which greatly affects me, as a resident of Kingswells where we have no proper bus service, taxis are very necessary.

It was by pure chance I read an article in the Evening Express but there was no mention there of where to send comments. I looked on the internet and found this site and can only hope this reaches the appropriate group or person.

45. I am writing in response to the consultation taking place before a proposal to make all Aberdeen taxis Wheelchair Accessible Vehicles (WAVs) by June 2019.

I should like to see a mixed fleet of saloon cars and WAVs for the following reasons:

1. I have had a hip replacement, two knee replacements and walk with a stick. I find Wheelchair Accessible Vehicles extremely difficult to get in and out of, and much prefer a saloon car, as do many frail elderly people who do not have any specific mobility problems.

2. My adult daughter has Down's Syndrome, Autism and a phobia about getting on busses and minibuses. She refuses to get into a Wheelchair Accessible Vehicle because the seats are higher than in a saloon car.

We often use taxis in Aberdeen to access hospital appointments, and always request a saloon car for the above reasons.

46. We believe that the Council is considering whether to retain mixed types of taxis such as saloons and wheelchair access vehicles or to opt for the latter only.

With so much emphasis today on ensuring that the obviously physically handicapped are not disadvantaged in terms of access and transport, we can understand that a council might worry about its caring image, feel pressure to be up to speed, as it were, and make all taxis wheelchair accessible particularly if some other council has done so.

However, opting for wheelchair accessible taxis alone would be disadvantageous for and discriminatory towards those members of the public who are not obviously physically handicapped.

We would make two points. Firstly, there are those elderly people who are small and/or stiff, who find it difficult to enter and exit wheelchair accessible taxis because of the side high step. Secondly, it is also more difficult to open and close a sliding door. Entry into and exiting from a saloon and its door handling are definitely easier.

What is our evidence for this? We who are in our eighties but pretty mobile personally find it so. Also this is the experience of fairly physically active friends and acquaintances. Where does that leave even less physically strong or supple people? Their needs have to be met.

We believe the sensible thing to do is have both types of taxi on the road to provide for people who need wheelchair access and for those who, while not immobile or chair bound, are less agile or strong.

- 47. 1. Yes. A purpose built vehicle could accommodate able bodied and disabled people.
 - 2. N/A
 - 3. People in wheelchairs would not have to wait for a taxi as all purpose built taxis can accommodate all and make everyone equal.
- 48. 1. Yes. Wheelchair users should be able to hire a taxi on the same level as everyone.
 - 2. N/A

3. If the taxi fleet are all wheelchair accessible there would be no discrimination as all taxi drivers would be trading equally and the public would benefit.

ABERDEEN CITY COUNCIL

COMMITTEE	Licensing Committee			
DATE	5 June 2018			
REPORT TITLE	Taxi Fare Review			
REPORT NUMBER	GOV/18/019			
DIRECTOR	Fraser Bell			
REPORT AUTHOR	Karen Gatherum			
TERMS OF REFERENCE	No 3			

1. PURPOSE OF REPORT

1.1. To provide the Committee with evidence from a consultation that will allow it to reach an informed decision on any changes to be made to the current taxi fare tariff and comply with its duty to review taxi fares under section 17 of the Civic Government (Scotland) Act 1982

2. RECOMMENDATION(S)

That the Committee:

- 2.1. Considers the report and any representations made by members of the taxi trade and the public to the consultation (Appendix 3) and:
- Agrees to either Option A <u>or</u> Option B as the proposed scales to be advertised for the taxi fare review in terms of section 17 of the Civic Government (Scotland) Act 1982;
- 2.3. Instructs Chief Officer-Governance to amend the fare card at surcharge 5 to reflect the holiday dates for 2019 and 2020; and
- 2.4 Instructs the Chief Officer of Governance to advertise the proposed scales agreed in a newspaper circulating in its area for at least one month together with the general effect of the proposed scales and the date when it is proposed that they will take effect.
- 2.5 To amend the previous decision of 17 April 2018 and to instruct the Chief Officer Governance to submit a report to the special meeting of the Licensing Committee on 9 July 2018 on the outcome of the consultation on the proposed scales and seeking a final decision on the future taxi fare levels to be adopted from 22 July 2018.

3. BACKGROUND

- 3.1. At the Licensing Committee on 17 April 2018, the Committee resolved:
- 3.1.1. to approve for consultation, the fare review options set out at section 4 of the report subject to the options: which were to clearly state which surcharges were third party charges and the retention of the wording (non-airport taxis only) at Surcharge 8;
- 3.1.2. Instructed the Chief Officer Governance to conduct a consultation as outlined in section 5 of the Fare Review Report GOV.18.001; and
- 3.1.3. Instructed the Chief Officer Governance to submit a report to the Licensing Committee on 5 June 2018 on the outcome of the fare review proposal consultation and to seek a final decision on the future fee levels to be adopted from 26 June 2018.

3.1.4. Legal Requirement

- 3.1.5. In terms of Section 17 of the Civic Government (Scotland) Act 1982 ("The Act") the Council, as the licensing authority for taxis is obliged to regularly review and fix the scales for fares and surcharges so that they take effect within 18 months beginning with the date on which the previous scales came into effect. The Local Authority last reviewed fares in December 2016 and the tariff and surcharges took effect on 23 January 2017. Therefore, the review must be completed, and the scales fixed no later than 22 July 2018.
- 3.1.6. When reviewing fares and surcharges, the licensing authority may alter them or fix fares and other charges at the same rates. In carrying out the review, the licensing authority must first consult with persons or organisations appearing to them to be, or to be representative of, the operators of taxis operating within their area.
- 3.1.7. Following consultation, the Committee must review the existing scales and propose new scales in relation to fares and surcharges. This is what is recommended in terms of this report. Thereafter, the licensing authority must publish those proposed scales in a newspaper circulating in its area setting out the proposed scales, explaining the effect of the proposed scales, proposing a date on which the proposed scales are to come into effect, and allowing a period of at least one month for written representations on the proposals. A further report is then brought before the Committee who consider any representations to the proposals before fixing the tariff and the date from which it is to take effect.
- 3.1.8. Any person who operates a taxi in the area or any person or organisation appearing to the Traffic Commissioner to be a representative of such taxi

operators can appeal against any decision the Local Authority makes in respect of fares and surcharges. Any appeal is made to the Traffic Commissioner for the Scottish Traffic Area. An appeal to the Traffic Commissioner may be made within 14 days of notice being given by the licensing authority to taxi operators and representative taxi organisations of the agreed fare scales

- 3.2. Matters to Be Taken Into Account When Undertaking a Fare Review.
- 3.2.1. The Scottish Government's Taxi and Private Hire Car Licensing: Best Practice for Licensing Authorities issued April 2012 states that authorities are advised as best practice to pay regard to advice contained in paragraphs 2.34-2.37 of Scottish Development Department Circular 25/1986. It states that, "in fixing fares, authorities will want to pay primary regard to the costs incurred by the trade, having regard to the capital costs (including interest payments) of the vehicles, the costs of maintaining and replacing them to a standard of the licensing authority, of employing drivers and the prevalent level of wages and costs in related road transport industries. The public interest is best served by ensuring the maintenance of an adequate taxi service by giving the trade a fair return rather than depressing fares for social reasons, however understandable."

3.3. Taxi Fare Formula

- 3.3.1 A change index is used to calculate the percentage change in costs since the fares were last reviewed. The index used is the outcome of advice received in April 2013 by the Committee from consultants engaged for that purpose and is based on two component parts: operating costs and average earnings.
 - Change Index = Change Costs + Change Earnings.
- 3.3.2 The formula assumes an average annual mileage of 25,786 miles, which is the figure, arrived at after sampling 10% of the fleet. It also assumes a vehicle life of five years. At present, the fleet comprises 52 % saloon cars and 48% wheelchair accessible vehicles. The vehicle cost is based on the weighted average costs of a typical saloon car (Toyota Avensis) and a typical accessible vehicle (Peugeot Partner Premier). Prices are based on the basic diesel model for each. To calculate the annual cost, it is assumed that each have a lifecycle of five years. Parts, tyres, labour and fuel costs are obtained from the annual table of running costs for diesel vehicles from the AA (most up to date being 2014). Discussions are required to nominate a more up to date source of information for future fare reviews. The figures for earnings are obtained from the Office of national Statistics (ONS), Annual Survey of Hours and Earnings (ASHE) and use the UK annual mean earnings for full time employees.

3.4 Index Cost Calculations

3.4.1 The table below shows that using the above formula costs have increased since the last review took place.

Component in Index	Annual Cost 2016	Annual Cost 2018	% Change
Vehicle cost	£3700	3,819	3.22
Tyres	£403	£403	0.00
Garage and servicing- Labour	£579	£552	-4.69
Fuel	£2459	£2630	12.21
Insurance	£931	£1,150	15.23
Miscellaneous	£360	£390	8.43
Total Operating Costs	£9,156	£9,552	5.86
Average National Earnings	£33,689	£35,423	5.15
National Insurance	£146	£146	0.00
Total Index Costs	£42,991	£45,123	5.09%

3.5 Demand for Taxis

- 3.5.1 A taxi demand survey was undertaken in 2014 and a report on its findings was before the Committee on 25 November 2014. It found that drivers appeared to have significant scope of when they wished to work and that these choices were impacting on the levels of service available. There was also evidence that the standard of the current fleet is high from which it can be inferred that remuneration, at that time, was sufficiently high enough to enable the trade to sustain this. The survey found that there was significant unmet demand for taxis in Aberdeen that required addressing, particularly that provided from mid-afternoon Friday until through to the early hours Sunday morning and as a result of this the Committee agreed to an additional thirty taxi licences bringing the maximum number of taxi licences to 1079.
- 3.5.2 The Committee is obliged to review any limit it fixes on taxi licences. The Licensing Committee have instructed that a further survey should be carried

out and this survey will be available by August 2018 for this purpose. It is recognised that the downturn in oil and gas activity in the city is likely to have impacted on the operation of the fleet and the demand for taxis as a whole. Presently the number of licensed taxis in the fleet is approximately 929, short of the limit of 1079. In addition the 2018 demand survey will incorporate an overprovision assessment of private hire vehicles and a review of taxi rank provision in the City.

3.6 Tariff and other charges

- 3.6.1 There are two issues which should be considered; the complexity of the current tariff structure and the level of charges.
- 3.6.2 The tariff charges operated in Aberdeen are complex and not easy for customers to follow. The tariff charges of some other licensing areas appear to be simpler and more transparent for the customer than that in use in Aberdeen. It would be beneficial to look at a simpler arrangement which would be easier for the customer to understand and would be simple to operate.
- 3.6.3 The relationship of the tariff structure and the level of individual charges should be considered together if there is to be a change to the tariff structure as they impact on the return to the trade.
- 3.6.4 It would be beneficial to engage with trade representatives and taximeter providers to explore the ways in which the tariff charges could be restructured without detriment to the trade whilst being simplified for members of the public to understand.
- 3.6.5 So far as the charges themselves are concerned, implementation of the change index shows that there has been a 5.09% increase in costs since the last review. If the current tariff surcharges are to remain unchanged for this fare review then taking account of the cost data it is recommended that the basic tariff be increased by 5%.
- 3.6.6 The current tariff is attached as Appendix 1.

4. OPTIONS

4.1. **Option A:** Agrees to increase the current basic tariff by 5%; (See Appendix 2)

OR

4.2. **Option B**: Agrees to maintain the basic tariff at its current level; (see Appendix 1)

5. CONSULTATION

- 5.1. Section 17 of The Act requires the licensing authority, when carrying out a fare review, to first consult with persons or organisations appearing to them to be representative of taxi operators in their area. The members of the Taxi and Private Hire Car Consultation Group were identified as persons who are representative of operators of taxis in the City and the fare formula was sent to them on 1 March 2018 for discussion at the meeting of the Consultation Group on 13 March 2018.
- 5.2. At the meeting of the Taxi and Private Hire Car Consultation Group on 13 March 2018, the trade representatives provided an initial view on both options A and B as detailed in this report. They considered that the fare surcharges should stay the same. This reason for this is because if it was agreed to keep the fares the same/status quo or even increase the fares by 5% and the surcharges were to be removed, this would actually result in a fare decrease, which would not be acceptable to the trade. Although the trade appreciated that it was never a good time, in relation to the public, to ask for an increase in the tariff, they were generally happy with the two options proposed. The trade representatives agreed to arrange to meet and further consult their members on whether to back option A or option B or indicated they could propose a higher increase to be considered by the Licensing Committee at their meeting on 17 April 2018.
- 5.3. A representative of the Aberdeen Taxi Group, representing the trade, addressed the Committee on 17 April 2018 with a deputation. This stated that after further consultation with the trade they were in agreement to an increase of 5% on the tariff.
- 5.4. A representative of Aberdeen International Airport addressed the Committee on 17 April 2018 with a deputation, with an update on the change in the taxi operation within the Airport Zone.
- 5.5. The further consultation agreed by Committee on 17 April 2018 was widely sent to the Trade and the Public via the press, social media and highlighted on Aberdeen City Council's website from 20 April 2018 until 9 May 2018. The responses to the consultation are attached at Appendix 3
- 5.6. Once the Committee has undertaken the Consultation with the Representatives of Taxi Operators in their area, reviewed the scales and agreed on proposed new scales they require to carry out a formal public consultation on the proposals. Steps will also be taken to consult with current licence holders. Consultation will take place by press advertisement and will commence as soon as practicable following the Committee meeting on 5 June 2018. Responses will be invited to be made by 5 July 2018. The Council's Corporate Communications team will be asked to issue a press release and details of the consultation will be made available on the licensing pages of the Council's website. Social media will also promote this consultation.

- 5.7. Following the consultation, it is proposed that a report summarising the responses received would be submitted to the special meeting of the Licensing Committee on 9 July 2018. At that time the Committee will be invited to make a final decision on any changes to the fare scales.
- 5.8. After the last taxi fare review in 2016 the Team Leader of Licensing was instructed by the Committee to undertake a review of the taxi fare formula including surcharges, explore the restructure of tariff charges and explore ways any future increase in airport access charges could be mitigated by the Council. Prior consultation with the Taxi and Private Hire Car Consultation Group and representatives of the taxi trade has already taken place regarding these issues and they are again to be addressed prior to the taxi fare review report in January 2020 after the Team Leader of Licensing has contacted the formula developer for updates to the sources used.
- 5.9. As a result of the meeting of the Taxi and Private Hire Car Consultation Group meeting on 13 March 2018. The taxi trade representatives advised that:
- 5.9.1. The formula requires to be revisited and suggested that the licensing authority look at how more up to date data can be used in the formula, for example the information from the Automobile Association website.
- 5.9.2 They appreciated that the licensing authority could not achieve this reassessment of the formula in relation to the current fare review but requested this be incorporated in the next review.
- 5.9.3 The wording of the surcharges on the tariff card should be as follows,
- 5.9.4. In relation the airport charge that it be changed to read "the current airport barrier charges", and
- 5.9.5 That the surcharges for the airport and railway station have "third party charges" written next to them to show customers that these reflect charges imposed by a third party on the operation of the taxi and are not additional charges imposed by the driver.
- 5.9.6 However, some of these matters may/will need to await the final outcome of the Taxi Demand Survey in order to be fully addressed. It is intended that the survey will be available for consideration by August 2018 for this purpose. Any further proposals to amend the fare formula, surcharges, tariff structure, airport charges etc. could then be fully consulted upon and included in the next taxi fare review which requires to be concluded by January 2020.

6. FINANCIAL IMPLICATIONS

6.1 The approval of the recommendations will require:

- 6.1.1 All licence holders, members of the Taxi and Private Hire Car Consultation Group, the public and the Chief Constable, Police Scotland to be consulted and invited to attend a further special meeting of the Licensing Committee;
- 6.1.2 After fixing the new scales, the licensing authority must give written notice to all taxi licence holders and the persons and organisations consulted during the review, setting out and explaining the effect to the scales fixed, the date they are to come into effect and their rights of appeal to the Traffic Commissioner.
- 6.1.3 Copies of the new Taxi Tariff Card to be produced and issued to all taxi and private hire licence holders to be displayed in their vehicles, approximately 1,230 this will be funded from the Taxi licensing budget;
- 6.1.4 Staff costs of the fare review and meter calibration will be contained within existing approved budgets.
- 6.1.5 There will therefore, be a financial cost to the Licensing Team, Governance in consultation advertisements, producing and issuing the above documentation. These costs will be met within existing taxi licensing budgets.

7. LEGAL IMPLICATIONS

- 7.1. In terms of Section 17 of the Civic Government (Scotland) Act 1982 the Council, as the licensing authority for taxis is obliged to review and fix the maximum scale of fares and surcharges so that they take effect within 18 months beginning with the date on which the previous scales came into effect.
- 7.2. Operators of taxis or any person or organisation appearing to the Traffic Commissioner to be a representative of such taxi operators can appeal against any decision the Local Authority makes in respect of fixing fares and surcharges. Any appeal is made to the Traffic Commissioner for the Scottish Traffic Area within 14 days of notice being given by the Licensing Authority.

8. MANAGEMENT OF RISK

	Risk	Low (L), Medium (M), High (H)	Mitigation
Financial	As per paragraph 6 above.	L	
Legal	As per paragraph 7 above	L	
Employee	There is no risk to employees arising from the recommendations of	L	

	this report		
Customer	Implementation of Option A will increase the cost of a taxi/private hire journey for the customer/citizen of Aberdeen	L	
Environment	There is no risk to the environment arising from the recommendations of this report	L	
Technology	There is no risk to technology arising from the recommendations of this report	L	
Reputational	As a licensing authority there would be a reputational risk to the Council if it failed to undertake its legal obligation and not carry out the review.	M	As this report is introducing the review for consultation within the statutory time period any risk is mitigated.

9. OUTCOMES

Design Principles of Target Operating Model			
	Impact of Report		
Customer Service Design	The option to increase the basic taxi fare may however impact on the people of Aberdeen by restricting the affordability of a taxi journey to certain members of the public. The option not to increase the basic taxi fare or surcharges will ensure that taxi journeys remain affordable for a wider customer base.		
Partnerships and Alliances	Currently we anticipate there will be no impact on the taxi trade arising from the implementation of Option A or B. However the Committee has instructed that a Taxi Demand Survey be undertaken and the results of this are expected to be reported in August 2018. This Demand Survey may disclose relevant economic implications for the City and the Taxi Trade		

10. IMPACT ASSESSMENTS

Assessment	Outcome
Equality & Human Rights Impact Assessment	Completed and not required
Privacy Impact Assessment	Not required
Children's Rights Impact Assessment/Duty of Due Regard	Not applicable

11. BACKGROUND PAPERS

11.1 None

12. APPENDICES

- 12.1. Appendix 1- the Current Taxi Tariff Card
- 12.2. Appendix 2- the amended Taxi Tariff Card illustrating the proposed 5% increases.
- 12.3. Appendix 3-consultation results.

13. REPORT AUTHOR CONTACT DETAILS

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NOTICE TO BE PROMINENTLY DISPLAYED IN VEHICLE



CITY OF ABERDEEN LICENSING OF TAXIS AND PRIVATE HIRE CARS MAXIMUM CHARGES APPLICABLE TO HIRE OF TAXIS AND PRIVATE HIRE CARS FITTED WITH TAXI METERS – WITH EFFECT FROM 23 JANUARY 2017

£2.40

Basic Tariff

(A)

For the FIRST 950 yards

1 (1 (1)	1 01 111	c i i to i dod yaras	~2.70			
(B)	For ev	very additional 180.5 yards (Time Locked in Meter)	£0.20			
Extra	ıs					
(A)						
` ,	A sun	n calculated at the rate of £23.00 per hour.				
		·				
(B)	Surch	Surcharges				
` ,	(NB:	Surcharges 1 to 6 and 8 to 11 apply to all taxis and private hire car	rs fitted with a meter. Surcharg			
	•	7 applies only to hires commencing at the airport for taxis zoned to	o operate there).			
			,			
	(1)	For each hiring between 10pm on Mondays to Thursdays				
		inclusive and 8am the following day. (Time Locked in Meter)	£1.00			
	(2)	For each hiring between 10pm on Friday and 8am on the				
		following Monday. (Time Locked in Meter)	£1.00			
	(3)	For each hiring between 2am and 5am on Saturday and				
		Sunday mornings. (Time Locked in Meter)	£2.00			
	(4)	For each hising are hooked	C4 00			
	(4)	For each hiring pre-booked.	£1.00			
	(5)	For each hiring on the Spring, May Day, Midsummer and				
	(5)	Autumn holidays as follows: -	£1.00			
		Autumn nondayo do followo.	~1.00			
		Spring- Monday following third Sunday in April (if such Monday fall	Is within the week in which God			
		The state of the s				

(6)	For each hiring between 10pm on 24 December and 5am on 27 December and between 10pm on 31 December and 5am on 3 January. (Time Locked in Meter)	Add 50% to basic tariff
(7)	For each hiring commencing at the Airport.	£1.00
(8)	For each hiring dropping passengers at the inner forecourt of the airport (Non–airport zoned taxis only)	£2.00
(9)	For each hiring commencing at Aberdeen Railway Station.	£0.50
(10)	A charge of £50 per incident of fouling a taxi.	
(11)	Where more than four passengers carried.	Add 50% to basic tariff plus

Friday falls, then the following Monday)

Mayday-first Monday in May Midsummer-second Monday in July Autumn –fourth Monday in September

Head of Legal and Democratic Services

surcharges (excluding surcharges 4,7 and 8)

EXPLANATORY NOTES.

- 1. The Council is required to set a maximum amount that can be charged for journeys in Taxis and Private Hire Cars fitted with Taximeters which it licences. Fares are reviewed at regular intervals to take into account of the operational costs of the vehicle and the driver's time, to allow the operator to make a reasonable return and to encourage the operation of taxis. Comparisons are made with taxi fares in other areas of the UK. There is opportunity for the public and trade to participate in the setting on the levels of fares proposed and taxi operators have the right to appeal against the Tariff set down by the Council before it comes into operation.
- 2. Please note that a taxi driver is not required to take you on a journey ending outside the city boundary. Typical Destinations in the City Aberdeen Airport, Bridge of Don, Cove, Dyce, Kingswells and Peterculter. Outwith the City Banchory, Blackburn, Ellon, Kemnay, Kintore, Inverurie, Oldmeldrum, Portlethen, Stonehaven and Westhill. If the driver does agree to take you outwith the city, these maximum fares do not apply and it is up to you to reach agreement with the driver as to the fare. You should do this before you start.
- 3. If you have booked a taxi to arrive at a particular time and keep it waiting, the driver can start the meter running once he has made his presence known to you and you can be charged at the maximum Waiting Time Rate shown on the Tariff.
- 4. The taximeter contains an electronic clock and calendar and calculates the correct fare based on the date, time of day and distance travelled. If the vehicle's speed falls below a predetermined speed, the taximeter will automatically switch over from calculating the fare based on the distance travelled to a calculation based on the time spent in the vehicle. You will be able to see the fare mounting up on the taxi meter as the vehicle goes along.
- 5. The driver is required to take you to your destination by the shortest practicable route.
- 6. The maximum fare you are required to pay is the sum calculated in accordance with the Tariff overleaf.
- 7. Please note that (1) The fare payable may differ for the same journey on different days if the taxi has been held up in traffic and (2) a very short journey may be relatively expensive, due to the way the meter works. The fare will also vary depending on whether the trip was during the evening, early Saturday or Sunday morning or during certain public holidays.
- 8. If you are asked to pay VAT on the fare, please ask for a proper VAT receipt.
- 9. It is up to you to decide whether you wish to give the driver a <u>Tip.</u>
- 10. It is a criminal offence for you to take a taxi journey without having the money to pay for it.

<u>Website:</u> For explanatory notes about the tariff & other taxi/private hire car information see <u>aberdeencity.gov.uk</u>.

<u>Complaints</u>: Any complaints should be made to the Licensing Department by telephoning 01224 522879 or 522878 or by email to <u>licensing@aberdeencity.gov.uk</u>. Complaints can also be made to any police station or on the non-emergency police number 101. The licence number of the vehicle or its driver and the name of the company should be quoted.

NOTICE TO BE PROMINENTLY DISPLAYED IN VEHICLE



CITY OF ABERDEEN LICENSING OF TAXIS AND PRIVATE HIRE CARS MAXIMUM CHARGES APPLICABLE TO HIRE OF TAXIS AND PRIVATE HIRE CARS FITTED WITH TAXI METERS – WITH EFFECT FROM 23 JANUARY 2017

Basic	<u>Tariff</u>			
(A) (B)		e FIRST 950 yards ery additional 180.5 yards (Time Locked in Meter)	£2.52 £0.21	
Extras (A)				
(B)	Surcharges (NB: Surcharges 1 to 6 and 8 to 11 apply to all taxis and private hire cars fitted with a meter. 7 applies only to hires commencing at the airport for taxis zoned to operate there).			
	(1)	For each hiring between 10pm on Mondays to Thursdays inclusive and 8am the following day. (Time Locked in Meter)	£1.00	
	(2)	For each hiring between 10pm on Friday and 8am on the following Monday. (Time Locked in Meter)	£1.00	
	(3)	For each hiring between 2am and 5am on Saturday and Sunday mornings. (Time Locked in Meter)	£2.00	
	(4)	For each hiring pre-booked.	£1.00	
	(5)	For each hiring on the Spring, May Day, Midsummer and Autumn holidays as follows: -	£1.00	
		Spring- Monday following third Sunday in April (if such Monday falls with Friday falls, then the following Monday) Mayday-first Monday in May Midsummer-second Monday in July Autumn –fourth Monday in September	nin the week in which Good	
	(6)	For each hiring between 10pm on 24 December and 5am on 27 December and between 10pm on 31 December and 5am on 3 January. (Time Locked in Meter)	Add 50% to basic tariff	
	(7)	For each hiring commencing at the Airport.	£1.00	

For each hiring dropping passengers at the inner forecourt

For each hiring commencing at Aberdeen Railway Station.

of the airport (Non-airport zoned taxis only)

A charge of £50 per incident of fouling a taxi.

Where more than four passengers carried.

(8)

(9)

(10)

(11)

Head of Legal and Democratic Services

£2.00

£0.50

Add 50% to basic tariff plus surcharges (excluding surcharges 4,7 and 8)

EXPLANATORY NOTES.

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- 2. Please note that a taxi driver is not required to take you on a journey ending outside the city boundary. Typical Destinations in the City Aberdeen Airport, Bridge of Don, Cove, Dyce, Kingswells and Peterculter. Outwith the City Banchory, Blackburn, Ellon, Kemnay, Kintore, Inverurie, Oldmeldrum, Portlethen, Stonehaven and Westhill. If the driver does agree to take you outwith the city, these maximum fares do not apply and it is up to you to reach agreement with the driver as to the fare. You should do this before you start.
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APPENDIX 3

Comments received on taxi fare review consultation.

- 1. I wish to comment on the taxi far tariff proposals for 2018 and vote for Option B maintain the scales at current rates. The taxi fares in Aberdeen city are already high and I struggle to see an additional 5% being justified.
- 2. I don't believe that any increase in fares can be considered until the issue of credit card acceptance is addressed. It's 2018. Yesterday, at midday, I had to walk past 10 cards on the back wind rank before I found one that would take a card payment. This antiquated attitude is an embarrassment to the city, especially visitors arriving for the first time, and is completely out of touch with the way that people pay for goods and services in 2018. The cost of acquiring card facilities is £20-30, and the fees are around 1.75% at most, i.e. 17.5 pence per £10 less that one click of the meter. There is simply no excuse. It seems incredible that you'd consider a 100% wheelchair fleet for the 1% of the population that use a wheelchair, but not a 100% card payment acceptance when 76% of transactions no longer use cash. Until the industry drags itself into the 21st century, you cannot consider raising prices.
- 3. It was of interest that sought your consultation fares and charges for the hire of Taxis and Private Hire Cars, Please see my feedback:
 - the rates are significantly high considering the geographical nature of Aberdeen in that it's on the margin of a rural area meaning that significant distances are often travelled i.e. in excess of 12miles.
 - Car prices, Inflation, fuel, national minimum wages hasn't risen by 5% this fiscal year therefore why is a 5% increase mandated,
 - Rates should be comparable to those of Renfrewshire Council, unless Aberdeen city council can demonstrate a different cost of living in the area.
 - The high rates have a prohibitive and restrictive effect on tourism, hotels and licensed establishments.
- 4. I have held a City of Aberdeen taxi license since July 2007 and have worked as a licensed taxi driver since that year, at this moment in time I don't think it is the right time to increase the taxi tariff so I'd like to lodge my objection to the proposed increase as I feel also that the ATG who proposed the increase don't represent enough of the taxi trade having only 8 members including one who has a very vested interest in a meter change exercise that his company profits from.
- 5. With regards to increase, I would be in favour.
- 6. The following things would be better for the people of Aberdeen:
 - 1. 5% off for students at NESCOL, RGU, UoA during term time only to and from any listed campuses
 - 2. 10% off for the elderly
 - 3. No charge for pre booking
 - 4. Disability awareness cards for people who are disabled and using taxis 5. Meter should stop when in traffic so you only pay for the time your moving 6. Taxi booking apps should give you an estimate Fare and Destination arrival time
- 7. I wanted to give my feedback on the consultation.

I Feel ripped off every time I use a taxi in Aberdeen. Visitors cannot believe how expensive it is and further increases do not help Aberdeen as a city.

The cost for hiring the radio / GPS systems, minimum fares etc all add up to an expensive journey.

Glasgow, London, Manchester etc are all cheaper to get around. They all have better public transport and cheaper also.

Uber would help reduce and lower fares would encourage more people to use taxis rather than their won cars or getting lifts and causing more journeys.

Don't price Aberdeen out of future growth for short term financial targets.

8. I do think that it is about time that the tarriff was raised although Aberdeen has had a downturn in oil industry taxi costs have contined to rise as has household costs, e.g. rent, electricity, gas food etc.

I do think that the rise should stay away from the use of coppers we carry a lot of change as it is and this will make even more difficult working conditions especially at night.

Would it not be possible to have starting price at £2.50 and still going up by .20p but adjust the distance travelled for our 5% increase.

Thanks for giving me the opportunity to express my views.

9. REF: Tariff increase 2018

Whilst I agree with proposal option A, there are certain parts of this proposal that need to be refined as it would be incomplete and impossible to work in it's current format as detailed below.

- 1) The working environment of a taxi driver is of very limited space and for this reason carrying 1p and 2p coins would/will in itself cause difficulty for the drivers operating these vehicles. (even the coin dispensers used by over 90% of drivers do not have sections for coins less that 10p). For this reason amongst others to follow we need to keep the initial increments ending in (0).
- 2) The flagfall (basic tariff A) proposed at £2.52 over 950 yards. The 5% increase is achievable at £2.40 and reduce the initial distance to 904.7 yards. (reason for this explained in operation of taximeters below)
- 3) Distance (basic tariff B) proposed at £0.21 over 180.5 yards.

The 5% increase is achievable at £0.20 by reducing the distance to 171.9 yards. (reason for this explained in operation of taximeters below)

4) Waiting time. There appears to be no increase in the waiting time. Whilst I understand there is no increase on surcharges or extras the waiting time very much falls into the category of basic tariff and for a true 5% increase the waiting time needs to be adjusted as well. A slight variation would be required to achieve this.

The current waiting time is £23.00ph, add 5% will give £24.15. In order to keep the increments changing at £0.20 on the taximeter I would suggest reduce the increase on the waiting time to 4.35% thus giving £24.00ph. This then allows the meter to calculate at 20p every 30 seconds and keeps the zero.

OPERATION OF TAXIMETERS

The taximeter is a very complex calculator but has limited ability in certain aspects of it's operation. The taximeter has no ability to calculate fractions of pennies as would fall foul of the current proposal in various areas without imposing changes suggested above.

IE: Basic tariff B = 21p increment, add surcharge (11) add 50% = 31.5p, add surcharge (6) add 50% = 47.25p

In any case the distance on a taximeter can be adjusted in order to achieve certain percentages which allows the ability of keeping the zero on the end whilst adding the required percentage to the tariff.

- 1. The operator of the vehicle has no ability to do this, it must be programmed into the meter by the local agents.
- 10. The main point that I would like to raise is that the distance is adjusted to meet the increase instead of making the charges include 1 & 2 pence pieces. I did mention this at the TCG meeting but was advised that it was "glossed" over and not put in the minutes.

It really would not be best practice for the taxi driver to carry coppers with them as it makes the float awkward and likewise for the public.

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